

## What if I feel that I'm the victim of discrimination?

The Waco MPO is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin.

**If you feel you have been or are being denied participation in the transportation planning process or are being denied benefits of any services provided by the Waco MPO, or otherwise being discriminated against because of your race, color, national origin, gender, age, or disability we strongly encourage you to contact the Waco MPO as soon as possible.**

The MPO will collect important information from you and upon investigation, if warranted, will make any appropriate changes to policy or procedures. Be aware that the MPO cannot investigate allegations more than 180 days old.

You also have the right to register a complaint directly with the [Texas Department of Public Safety \(TxDOT\)](#), the [Federal Highway Administration \(FHWA\)](#), the [Federal Transit Administration \(FTA\)](#), the [United States Department of Transportation \(USDOT\)](#), and the [United States Department of Justice \(USDOJ\)](#).

## How do I contact the MPO?

Mail:  
P.O. Box 2570  
Waco, TX 76702-2570

Phone:  
(254) 750-5651 – office  
(254) 750-1605 – fax

e-mail:  
[mpo@ci.waco.tx.us](mailto:mpo@ci.waco.tx.us)

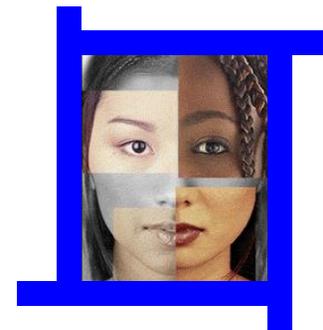
Website:  
<http://www.waco-texas.com/cms-mpo/page.aspx?id=209>

Office Location:  
401 Franklin Ave  
Dr. Mae Jackson Development Center  
Waco, Texas 76702

Office Hours:  
8:00 a.m. to 5:00 p.m.  
Monday through Friday  
except certain holidays



## Waco Metropolitan Planning Organization



### Language Assistance & Title VI Services



## **What is an MPO?**

Metropolitan Planning Organizations were established by Congress to determine regional transportation policy for all urban areas with a population of more than 50,000. The Waco MPO evaluates the transportation needs for 19 municipal governments, McLennan County, and Waco Transit.

## **What is Title VI?**

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance" (42 U.S.C. Section 2000d).

## **What does Title VI mean for non-English Speakers?**

Non-English speakers have every right to participate in the transportation planning process and

understand how transportation decisions impact their lives. Thus, the Waco MPO provides certain materials and certain services in languages most likely to be needed within the Waco region.

## **How does the MPO identify languages to publish its materials?**

The MPO monitors information published by the US Census regarding persons who speak English less than 'very well' and which languages they speak. In 2010, 93% of these persons within the MPO region spoke Spanish.

## **What materials & services are available from the Waco MPO?**

The Waco MPO has translated several basic documents into Spanish to provide information regarding the transportation planning process. These materials can be found at the MPO offices as well as the MPO website at: <http://www.waco-texas.com/cms-mpo/page.aspx?id=209>.

The MPO also provides free of charge, when requested,

interpretive services for any language, including sign language for the hearing impaired. These services are available for any business being conducted by the MPO, including any public meetings. If interpretive services are desired, it is requested that you contact the MPO at least 24 hours in advance so that we can make appropriate arrangements.

All agendas for public meetings also contain information in Spanish on how to request non-English language services for each meeting.

## **How do I become involved?**

Whenever the MPO Policy Board is making a decision, the MPO will conduct public hearings to hear your comments. These hearings are announced at least one week in advance and all information is posted on the MPO web site. Public notices of these hearings and meetings are always available online at the MPO website and posted at the Waco City Hall located at 300 Austin Avenue in downtown Waco. *Your involvement influences how federal funds are invested in the community!*