



FOR IMMEDIATE RELEASE

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Water Utility Services to Conduct System-Wide Cleaning

Waco, Texas (October 22, 2020) – The City of Waco Water Utilities Services will conduct a system-wide cleaning beginning, Monday, October 26 and continuing until approximately November 28.

This system-wide cleaning will consist of changing the disinfectant in the water from monochloramines to chlorine only, for the purpose of cleaning, or refreshing, the entire system. This type of cleaning is recognized by the American Water Works Association as a best management practice and is proven to sustain high quality water, reduce maintenance and extend the overall life of the system.

The water will remain completely safe to use and consume. The only noticeable impact for consumers may be a bleach or chlorine smell to the water, temporarily.

Throughout the process, Water Utilities Services staff will conduct increased monitoring, as well as flushing hydrants throughout the system, to speed the cleaning process.

The City of Waco conducted similar system-wide cleanings in 2007, 2011, 2013, 2016, 2018, and 2019.

Anyone with questions or concerns about this process may contact customer service at 299-CITY (2489).

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