

SEE MORE SEPTEMBER EVENTS

For a list of events, please visit www.waco-texas.com and click on the Calendar icon.

2020 CENSUS CONTINUES

Census takers will wear masks and follow local public health guidelines when they visit your home. All census takers complete a virtual COVID-19 training on social distancing and other health and safety protocols before beginning their work in neighborhoods.

Census takers are hired from your area, and their goal is to help you and everyone in your home be counted in the 2020 Census. If the census taker who visits your home does not speak your language, you may request a return visit from a census taker who does speak your language.

If no one is home when the census taker visits, the census taker will leave a notice of their visit with information about how to respond online, by phone or by mail.

If you respond online or by phone today, a census taker is less likely to have to visit your home to collect your response.

How Can You Verify That Someone Is a Census Taker?

If someone visits your home this year to collect information for the 2020 Census, check to make sure they have a valid ID badge with their photograph, a U.S. Department of Commerce watermark, and an expiration date. Census workers may also carry Census Bureau bags and other equipment with the Census Bureau logo.



The Waco-McLennan County Library would like to thank everyone in the community for continuing to support the library during the closure and reopening phases. For the most up to date information about library events and services, visit wacolibrary.org or follow us on Facebook, Twitter and Instagram.

NEIGHBORHOOD MEETINGS

Monday, September 7

Kendrick General Meeting, 6 p.m. @ Kendrick Elementary (1801 Kendrick Lane)

Tuesday, September 8

Downtown Neighborhood General Meeting, 6:30 p.m. @ The Central Library (1717 Austin Ave.)

Thursday, September 10

North East Riverside General Meeting, 6:30 p.m. @ East Waco Library (901 Elm Ave.)

Monday, September 14

Sanger Heights General Meeting, 7 p.m. @ The Dewey Community Center (925 N. 9th St.)

Tuesday, September 22

Carver General Meeting, 6 p.m. @ Carver Academy Library (1601 J J Flewellen Rd.). This is immediately preceded by a board meeting at 5:30 p.m.

Thursday, September 24

Alta Vista General Meeting, 6:30 p.m. - refreshments/7 p.m. @ Family of Faith Church of the Nazarene (3336 Garden Dr.)

Monday, September 28

Brooks Oaks General Meeting, 6 p.m. @ The Dewey Community Center (925 N. 9th St.)

Neighborhood Associations may make last minute changes to dates or times. Check their websites or social media outlets for the latest information.



WAYS TO CONTACT THE CITY

- Visit www.waco-texas.com and select Directory at the top of the page for phone numbers and email addresses for staff & departments.

Frequent numbers (some with after hour contacts):

- Water & Sewer Utilities (includes after hour emergencies) 299-2489 or email wateroncall@wacotx.gov
- Animal Control (M-F 8 a.m.-5 p.m.) 750-1765 After 5 p.m.: (254) 750-7500
- Police (non-Emergencies) 750-7500
- Traffic/Streets (Traffic Lights, Potholes, hazards-includes after hours emergencies) 750-8690
- Solid Waste (M-F 8 a.m.-5 p.m.) 299-2612
- Report a Dead Animal in Street After 5 p.m.: 299-2489



September 2020

CITY LIMITS newsletter



MOVIE THEMED PSA'S PROMOTING CITY FACILITIES & SERVICES

The Municipal Information department has worked along with other city department employees in creating movie themed Public Service Announcements (PSAs) pertaining to city news and services. You can see these PSAs on the City of Waco YouTube channel. A link can be found at www.waco-texas.com. All work was done inhouse by city employees. Some of the PSAs that have been produced are:

- Superheroes Wear Masks, (Spiderman)
- Night at the Texas Ranger Museum (Night of the Museum style)
- Recycling Matters (Back to the Future style)
- Fly Waco with the Waco Regional Airport (Top Gun style)
- Don't Feed the Storm Drain (Inspired by Stephen King's IT)
- Solid Waste Cart Information (Matrix style)

INTERESTING THINGS ABOUT WACO

Want to learn more about your city? The Waco City Cable Channel has a wide selection of short videos that

you can watch from your phone or computer on demand. You can watch any of these short videos from a variety of ways including on our web channel (www.wccc.tv), our YouTube channel, Roku, or Apple TV channels.

From our website or mobile app just click on "Shorts". Here are some of the short videos about Waco:

- Did You Know – Interesting Waco Facts
- Cookin' on the Spot – Recipes from Convention Chef
- How To – How to use City services
- Good Gardening- Tips from McLennan County Master Gardeners
- Images of Waco – Beautiful videos Waco locations
- Markers in Time – Historic Markers in Waco
- Myths & Legends – Interesting tales about Waco
- On the Avenue – Videos on downtown businesses
- Waco Parks – Tour of neighborhood parks
- Waco A Moment In Time – Stories on Waco's past
- Music Videos – Brazos Nights Concerts



BE PREPARED FOR EXTREME HEAT

Extreme heat often results in the highest annual number of deaths among all weather-related disasters.

In most of the U.S., extreme heat is a long period (2 to 3 days) of high heat and humidity with temperatures above 90 degrees.



Greater risk



Can happen anywhere



Humidity increases the feeling of heat as measured by a heat index

IF YOU ARE UNDER AN EXTREME HEAT WARNING



Find air conditioning, if possible.



Check on family members and neighbors.



Avoid strenuous activities.



Drink plenty of fluids.



Watch for heat illness.



Watch for heat cramps, heat exhaustion, and heat stroke.



Wear light clothing.



Never leave people or pets in a closed car.

NEW ONLINE BULKY WASTE TOOL

There is a new online tool on the City of Waco webpage to report residential collection issues and to request residential Bulky Waste Collection. The links are found on the Solid Waste page on the Waco-texas.com website:

The links are to [report missed residential collection](#) and to submit a [Bulky Waste Collection Request](#)! If you use those links you will no longer have to call (254) 299-2612. When your completed form is received, a work order will be created just as if you called. If you report a missed collection, that report will be checked with the RouteWare system. In addition, each of those forms also contains helpful information.

Thank you for keeping our city clean! As always, if you'd like to talk to a Customer Service Representative, feel free to call us at (254) 299-2612 during working hours. Para informacion en Espanol – (254) 299-2612

CITY OF WACO INFORMATION

City offices will be closed Monday, September 7 in honor of Labor Day.

Solid Waste offices, Cobbs Recycling and the Landfill will be closed on Labor Day.

Monday's trash will be picked up on Wednesday, September 9.

All libraries will be closed Sunday, September 6 - Monday, September 7 in honor of Labor Day. All will reopen on Tuesday, September 8.

Waco Transit will be closed on Monday, September 7 for Labor Day (with the exception of Medicaid trips, which will run as scheduled).

The Cameron Park Zoo, the Texas Ranger Hall of Fame and Museum, and the Waco Mammoth National Monument will all remain open on Monday, September 7.

Lead Is Preventable Program - LIPP



We Can Help

The City of Waco is accepting applications for the new Lead Is Preventable Program. Through this program, clients who qualify could have lead abatement performed on the interior and exterior of their home.

What is lead poisoning?

Lead poisoning is having high concentrations of lead in your blood. Lead can:

- Major health problems, in children under the age of 6.
- Damage the brain, nervous system, kidneys, hearing, and coordination.
- Cause behavioral problems, blindness, even death.
- Cause problems in pregnancy and affect a baby's development.

Where does it come from?

Lead is found in homes built before 1978. The lead hazards that children most often touch or ingest:

- lead dust
- lead in soil
- loose paint chips
- chewable surfaces containing lead-based paint.

What can I do about it?

Your child should be first tested for the presence of lead in the blood. You can ask your doctor to perform this test during a regular checkup.

What do I do if my home does have lead?

Do not attempt to get rid of lead-based paint yourself, as this could further endanger you and your family. If your home was built before 1978 and you have a child under the age of 6, call 254.750.5676 to begin the application process or contact a company that specializes in lead-based paint abatement.

Minimum requirements of the LIPP program:

- Home must have been built before 1978
- Child 6 or under must live in the home or frequent the home
- Homeowner or tenant must be at 80% of medium income for the area
- Homeowner or tenant must reside in the City of Waco city limits.

For more information, visit www.Waco-Texas.com or call 254-750-5676.




¡AHORA PODEMOS SERVIRLE AÚN MÁS RÁPIDA Y CONVENIENTEMENTE POR TELÉFONO!

Una nueva forma de pagar su factura y obtener información de la cuenta en cualquier momento (24/7)

WATERCONNECT

Sistema telefónico automatizado de respuesta de voz interactiva

— Su servicio de atención al cliente 24/7 CONEXIÓN —

¡Pruebalo ahora! **254-299-CITY (2489)**

Hable con un agente local en vivo durante el horario comercial habitual o use el nuevo sistema Water Connect para pagar su factura y obtener información de la cuenta por teléfono, en cualquier momento del día o de la noche.

City of Waco Water Utility Services P.O. Box 2570 Waco, TX 76702 www.WacoWater.com




WE'RE NOW ABLE TO SERVE YOU EVEN MORE QUICKLY AND CONVENIENTLY OVER THE PHONE!

A new way to pay your bill and get account information anytime (24/7)

WATERCONNECT

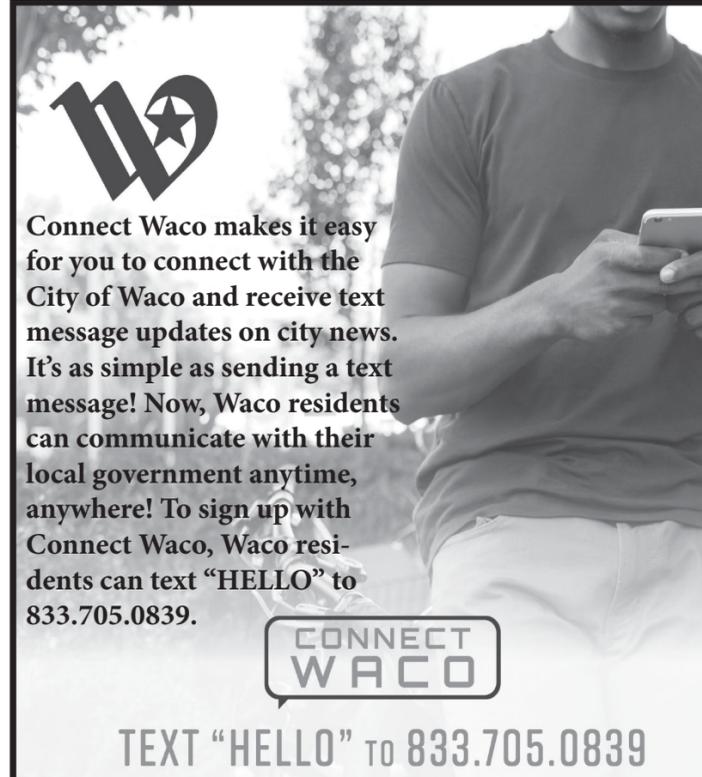
Automated Interactive Voice Response Phone System

— Your 24/7 customer service CONNECTION —

Try it now! **254-299-CITY (2489)**

Speak to a live, local agent during regular business hours, or use the new Water Connect system to pay your bill and get account information over the phone, any time of the day or night.

City of Waco Water Utility Services P.O. Box 2570 Waco, TX 76702 www.WacoWater.com




Connect Waco makes it easy for you to connect with the City of Waco and receive text message updates on city news. It's as simple as sending a text message! Now, Waco residents can communicate with their local government anytime, anywhere! To sign up with Connect Waco, Waco residents can text "HELLO" to 833.705.0839.

CONNECT WACO

TEXT "HELLO" TO 833.705.0839

WHAT DO YOU DO if you find a litter of kittens?

Zilch. Nada. Nothing.

 Please do not assume they are abandoned.

 The mother frequently leaves for hours at a time to find food & water for her babies.

 She knows exactly where she left them & will be back soon.



LEAVE THE LITTER
mom will be back soon

Questions? Call (254) 750-1765