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CITY OF WACO ANNOUNCES NEW GROUP SERVICES COORDINATOR

WACO, TEXAS (February 28, 2023) – The City of Waco is pleased to announce that Mandy Spikes will serve as the Group Services Coordinator for the Waco Convention Center & Visitors Bureau, effective February 26, 2023.

Mandy formerly served as Assistant City Secretary for the City of Waco. Previously, she worked for the Waco Convention Center and Visitors Bureau for nearly 17 years and recently served as the Convention Sales & Service Manager.

The Group Services Coordinator works with meeting planner professionals on logistics and details of large conventions. Service delivery and customer satisfaction are paramount for this position.

Mandy graduated from the University of Texas at San Antonio with a Bachelor of Arts degree in Communications and a minor in English. She possesses a certification as a Texas Destination Marketer, issued by the Texas Association of Convention & Visitors Bureaus.

Dan Quandt, Director of Conventions & Tourism for the City of Waco, stated, “We are glad to have Mandy back in the conventions and tourism field. The experience she brings to the position will allow her to hit the ground running.”

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