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Notice of Temporary Water Disinfectant Method Change

WACO, TEXAS (December 7, 2022) – The City of Waco Water Utilities Services will conduct a system-wide cleaning as part of routine system maintenance. The cleaning will begin on December 14, 2022, and end on January 11, 2023. The disinfection method for your water will change temporarily from chloramine to free chlorine during the cleaning process.

A temporary change to free chlorine helps remove organic matter that builds up in pipes due to several factors like high temperatures and water stagnation. Refreshing the system helps us maintain high water quality, reduce maintenance needs and extend the overall life of the water system. The City of Waco has conducted this system maintenance numerous times over the years.

During the cleaning, you may notice a change in the taste and/or odor of your water. There are no health effects associated with the taste and odor changes, and the water will return to normal once the cleaning is done.

If you have questions, please call (254) 299-CITY (2489) or use the MyWaco app to send requests to Water Utilities staff.

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