



ANIMAL SERVICES

PET CIRCLE REGIONAL ANIMAL CENTER

ANNUAL UPDATE

February 3rd, 2026

Pet Circle

WHERE PETS FIND THEIR PEOPLE.

CITY OF
WACO

PURPOSE

Today's presentation will provide a comprehensive look at Animal Services and Pet Circle operations in 2025



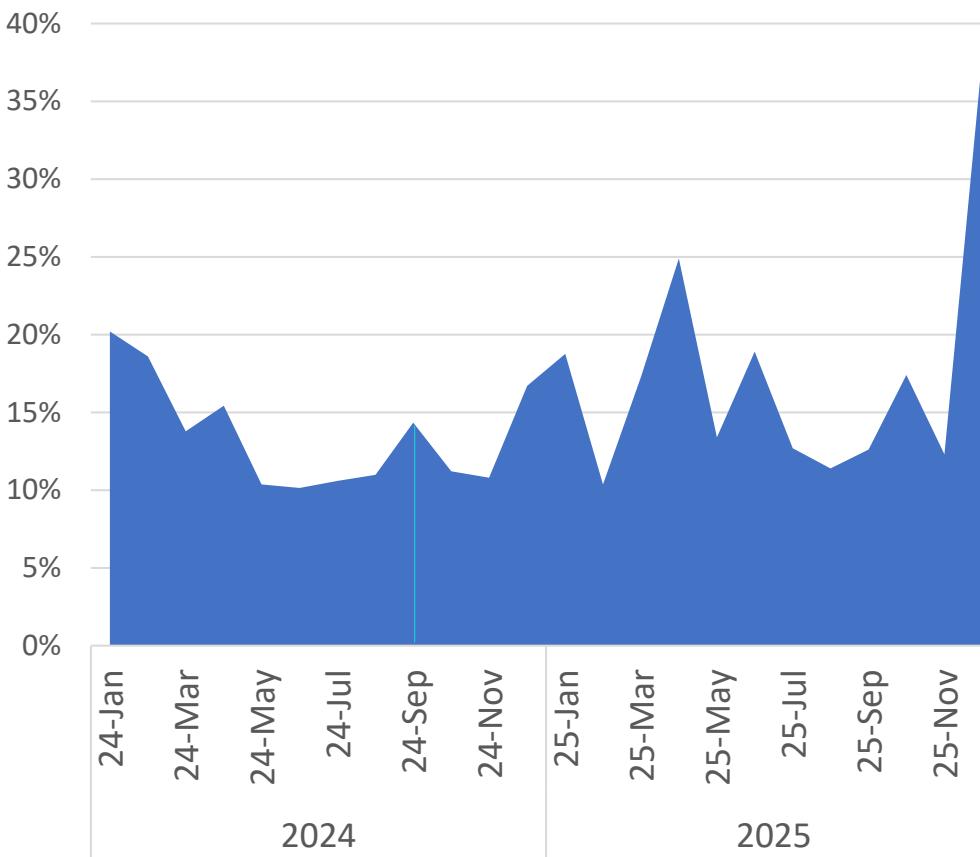
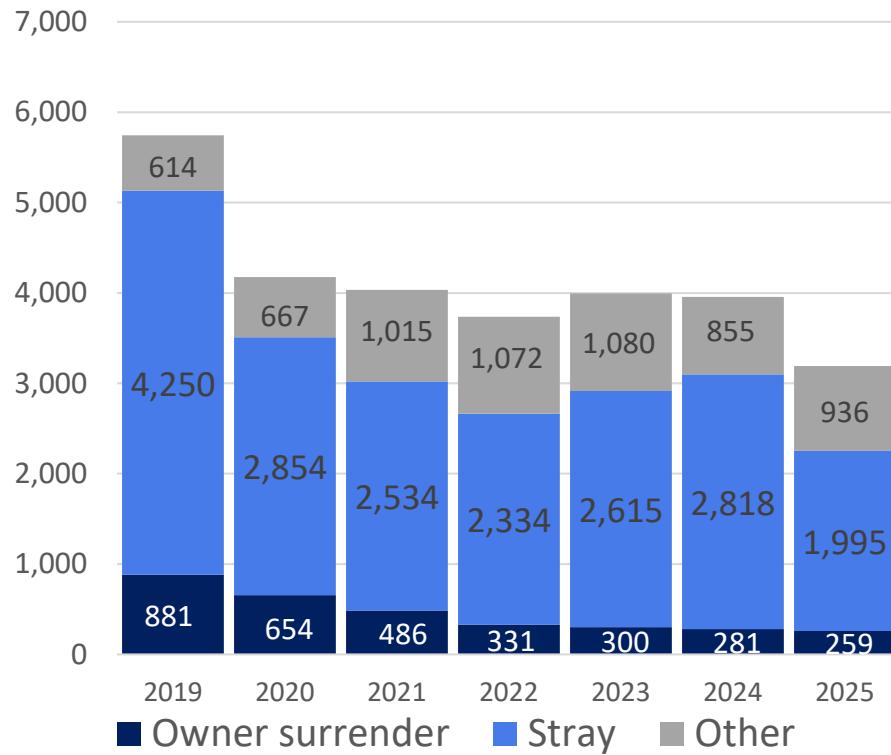


OUTLINE

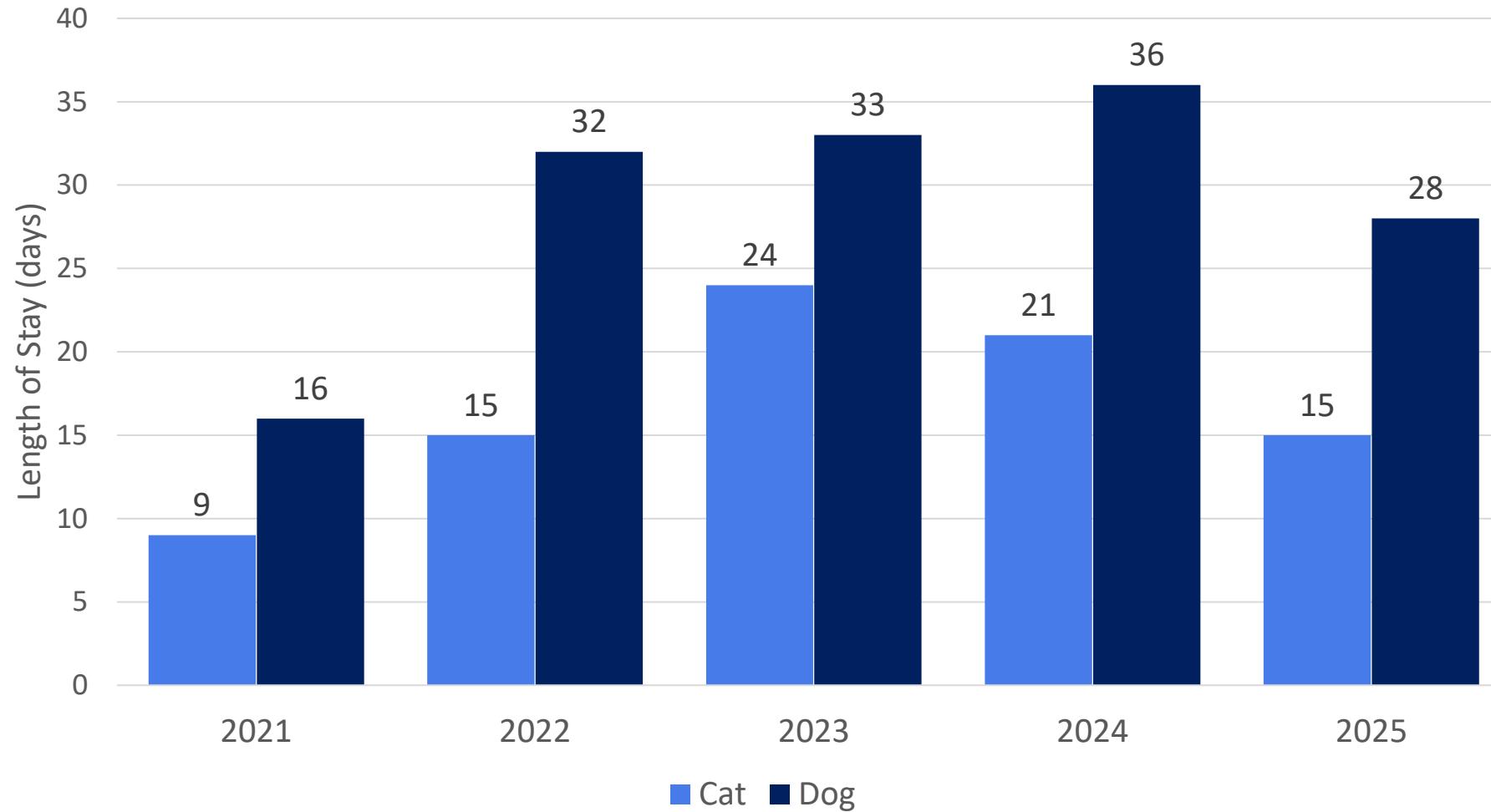
- Animal Center Operations – By the Numbers
- Event Highlights
- Operation updates
- Looking to the Future

ANIMAL CENTER OPERATIONS- BY THE NUMBERS

Animal Intakes and Return to Owner (RTO) Rates

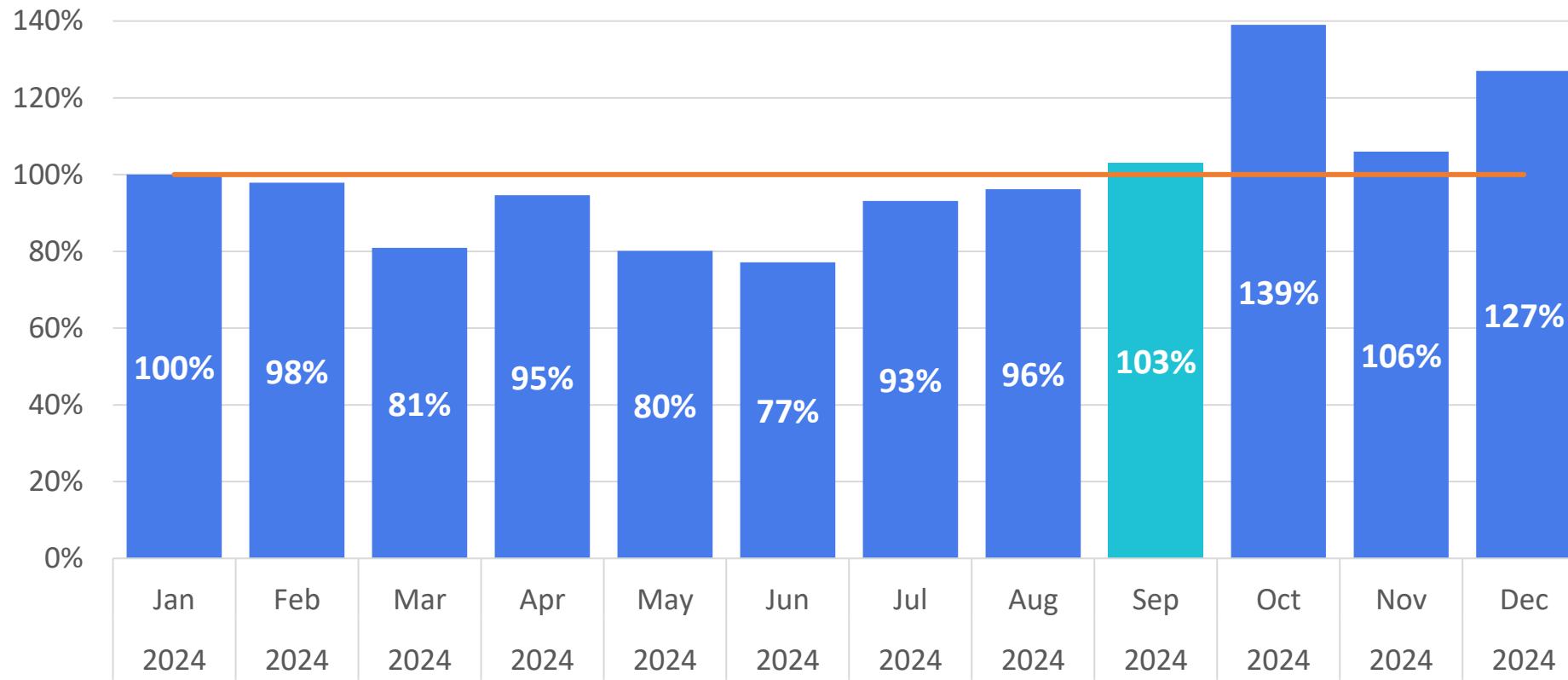


Average Length of Stay (days) before adoption



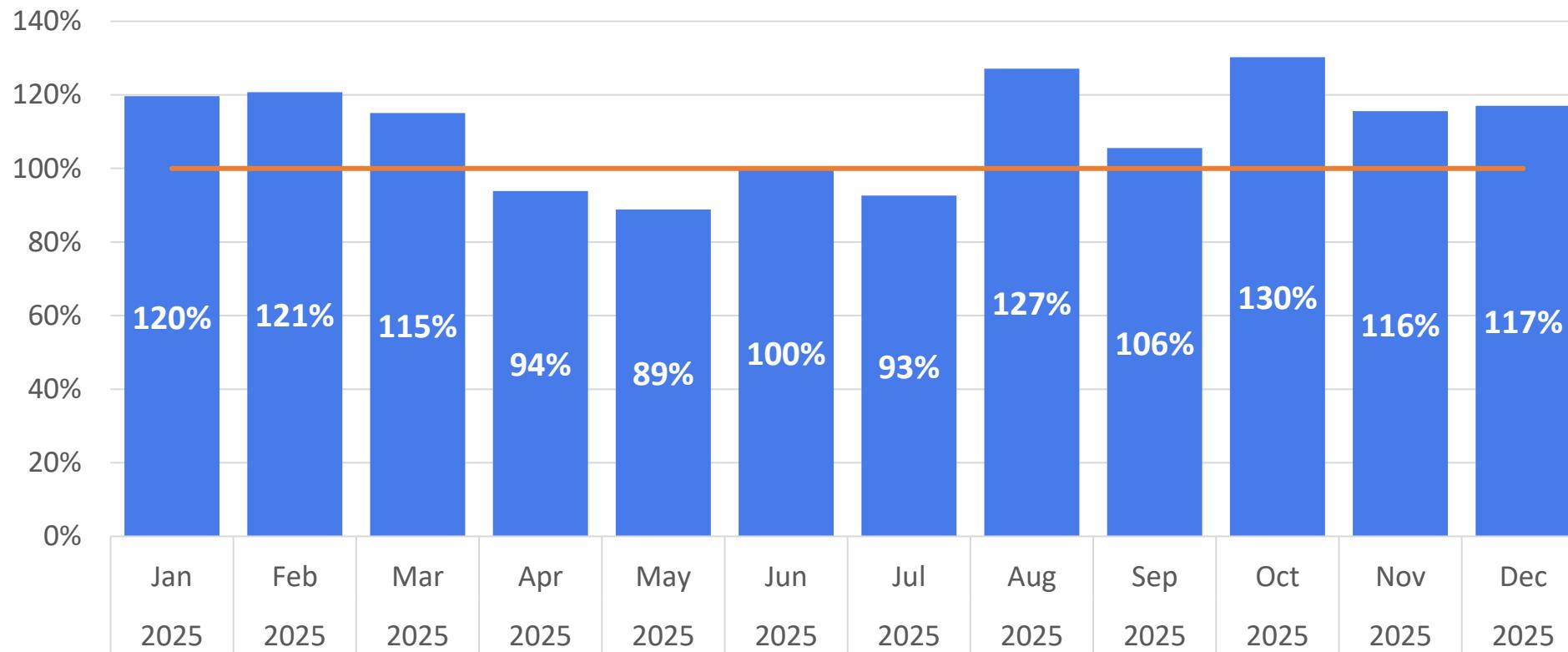
2024 SAC Population Balance Calculator

- Outcomes as a percentage of intake
- At or above 100% is ideal
- Under 100% means animals stayed in the shelter system

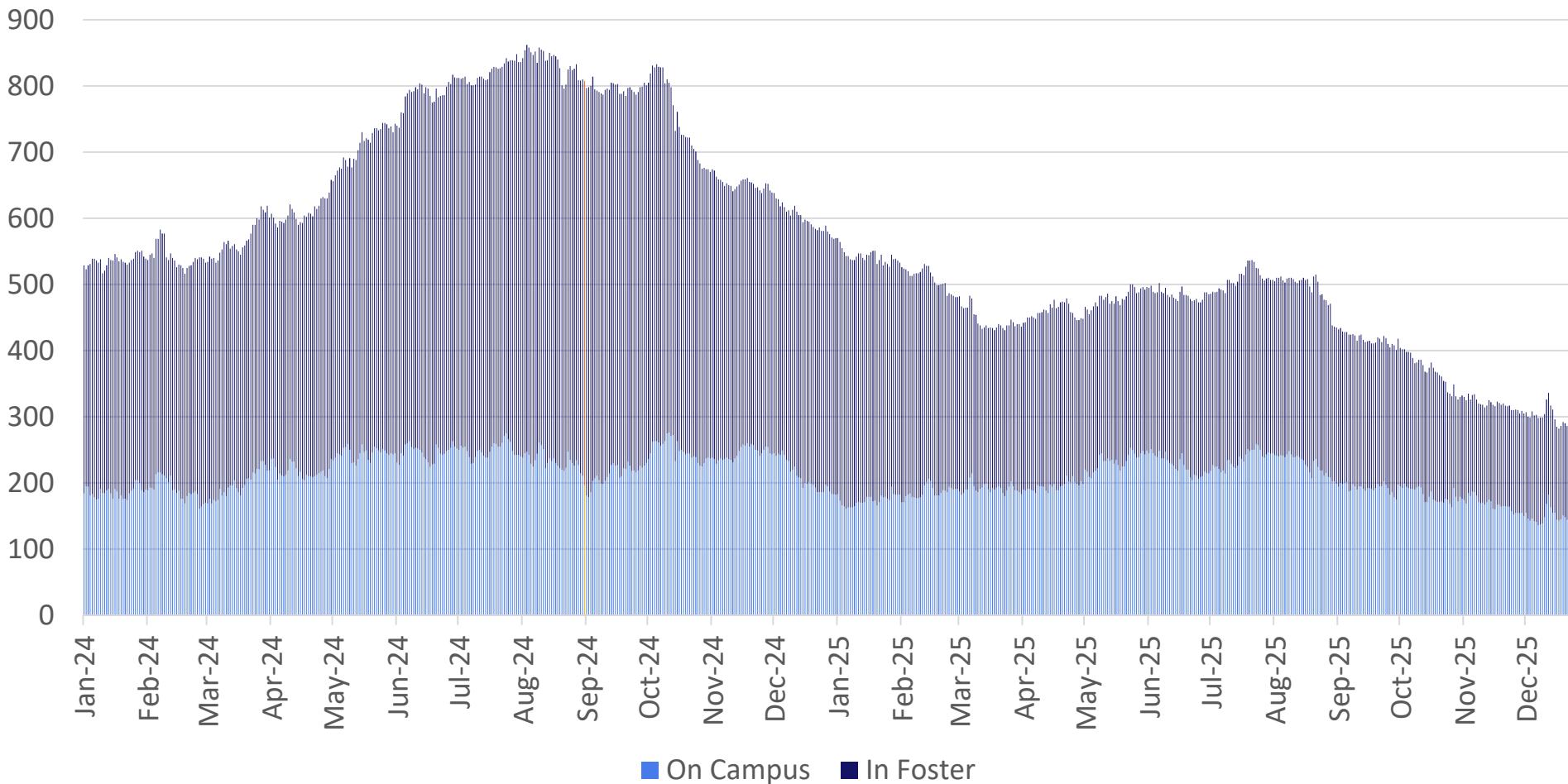


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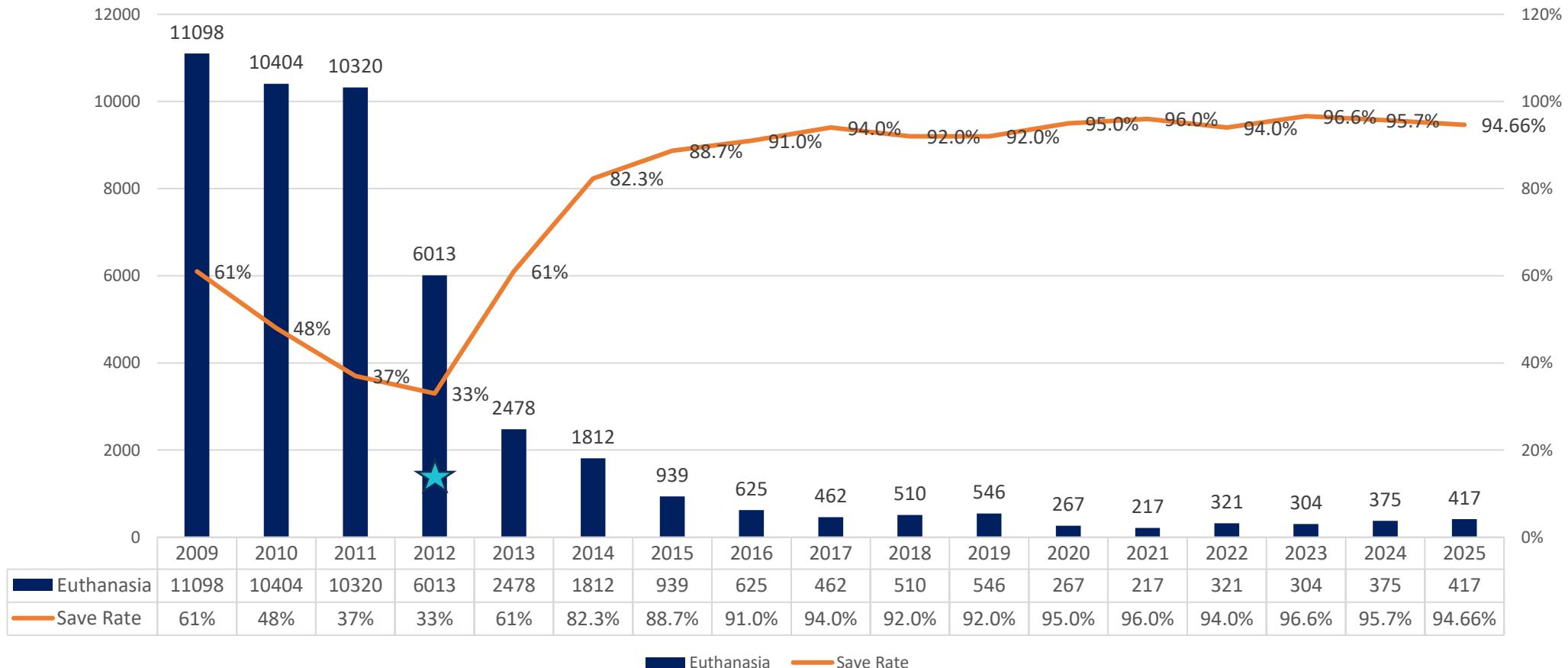


Total Animals in Care



Euthanasia and Save Rate: 2009-2025

- 90% or more live-exit rate achieved and maintained since 2016



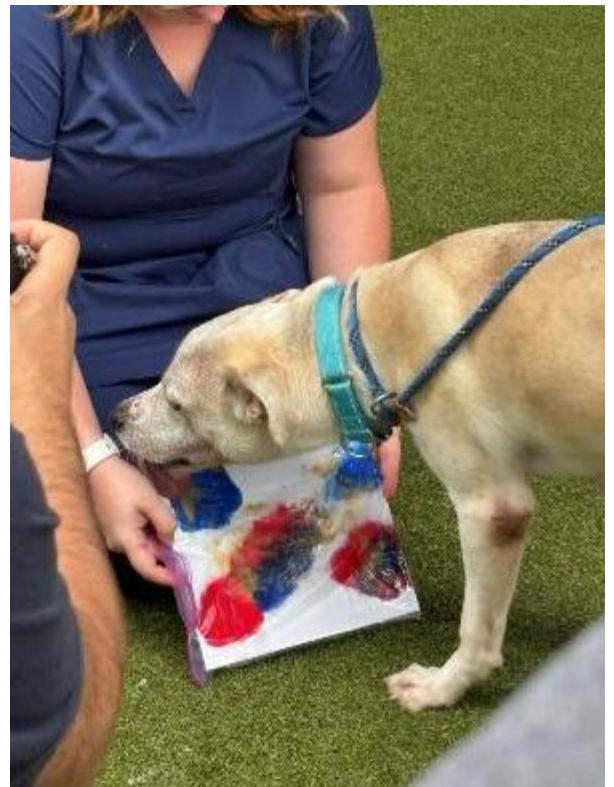
ADDITIONAL ACCOMPLISHMENTS

- Animals Born in shelter care have decreased by 74%
- Adoption returns have decreased by 20%
- Spay/Neuter numbers increased by 117 animals
- Community and national partnerships strengthened
 - Spay/neuter community services in shelter have increased 99% from last year



EVENT HIGHLIGHTS

BIRTHDAY BASH



ADOPTION AND COMMUNITY EVENTS



VOLUNTEERS AND ANIMAL PROGRAMS



PAWSITIVE SOLUTIONS

Melon



OPERATIONAL UPDATES

SHELTER RE-ASSESSMENT AND INTAKE CHANGES

- Shelter Re-Assessment
 - Team Shelter USA came back to the shelter in August 2025 to evaluate programs since the transition and provide guidance to staff.
 - Noted the shelter was operating above capacity still, and recommended suspending owner surrender appointments.
- Bellmead exited Shelter contract September 2025
 - September 1st Bellmead intakes were no longer accepted into the shelter.



CHALLENGES AND OPPORTUNITIES

- Growing pressure on Animal Protection Officers
 - Large increase in call volume and demands for service

City	Population	ACO #s	Call #s
San Antonio	1,500,000	55	89,000
Austin	989,000	15	26,229
Waco	148,000	7	21,616
Amarillo	204,000	16	17,000

- No protection as First Responders
 - Can make retention harder
- Constant turnover with a long training process
- Public confusion about role or duties
- National Animal Care and Control Association consultation scheduled for February 2026 to do a program evaluation and process improvement workshop



#NotJustADogCatcher

LOOKING TO THE FUTURE

MEDICAL CLINIC CONSTRUCTION

Construction began November 2025.

Expected completion early fall 2026.



ADOPTION TRAILER

Approved by Council August 2025.

On order- with expected 52 week build time.



SUMMARY

2025 marked a record year for Pet Circle Regional Animal Center, but our work is far from finished.

We remain committed to evolving alongside our community by expanding access to lifesaving resources, strengthening partnerships, and prioritizing humane, proactive solutions.





THANK YOU.

