



Waco Fire Department

2023 Year-End Update and 2024 Initiatives

Executive Deputy Fire Chief Robby Bergerson

02.06.2024



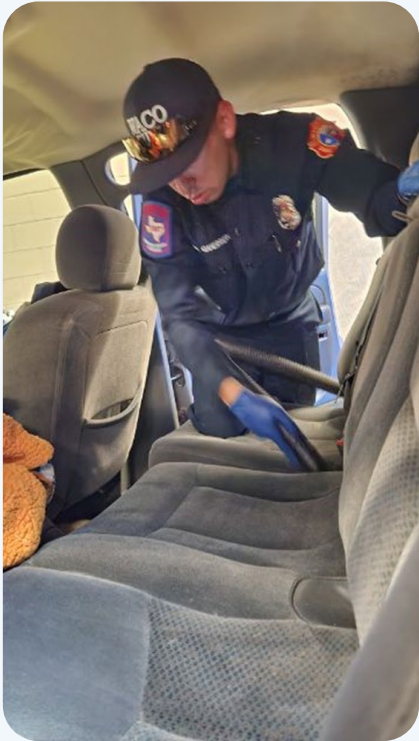
Celebration and Loss

- Celebrated 150 years of Service to the Community
- Line of Duty Death Engineer Steve Kroll



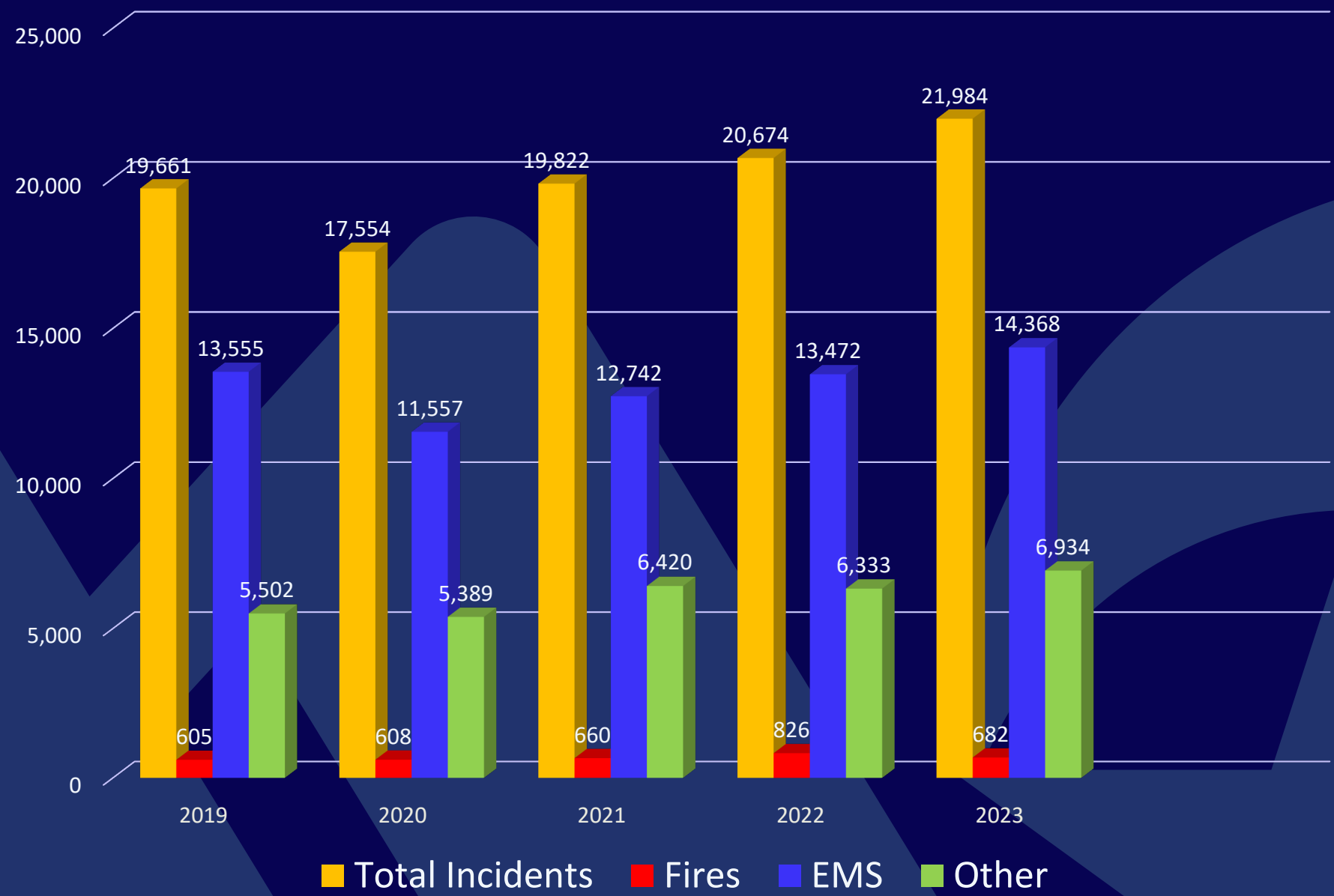
Eng. Steve Kroll

2023 Accomplishments



- Replaced station alerting system
- 11 new Firefighter positions
- Ordered replacement fire apparatus
- Fire Station 15 groundbreaking
- Progressed toward fire department accreditation
- Repainted Fire Stations 1, 2, and 3
- Busiest fire department call volume year on record

Fire Department Five-Year Responses (Calendar Year)



Response Statistics

Calendar Year	2019	2020	2021	2022	2023
Total Incidents	19,661	17,554	19,822	20,674	21,984
Average Response Time: (Dispatch to first unit arrival)	5:06	5:23	6:14	5:49	5:29
Fire Incidents	604	608	660	826	682
Emergency Medical Incidents	13,555	11,557	12,742	13,472	14,368
Miscellaneous Incidents	5,502	5,389	6,420	6,333	6,934

Structure Fires	229	196	272	222	222
Wildland/Brush Fires	98	101	80	241	177
Motor Vehicle Collisions	1,433	1,694	2,003	1,972	1,866
Motor Vehicle Collision with Extrication/Entrapment	34	42	33	36	29
Hazmat Responses	236	256	263	295	251
Technical Rescue Responses	35	35	34	27	30

Community Risk Reduction

Calendar Year	2019	2020	2021	2022	2023
Public Education Events	181	35	84	191	356
Total Attendance at Education Events	24,982	2,709	41,170	47,664	65,993
Fire Inspections	5,074	1,310	1,108	3,751	4,856
Plan Reviews	1,055	926	593	825	791
Fire Investigations	113	94	65	100	120
Arrests	2	5	2	0	2
Citations Issued	17	9	4	14	14
Permits Issued	405	368	355	380	413

Outcomes

Calendar Year	2019	2020	2021	2022	2023
Civilian Fire Injuries	8	3	5	9	11
Civilian Fire Deaths	2	0	2	2	2

Total Cardiac Arrest	244	295	338	272	218
Witnessed Cardiac Arrest	132	106	119	94	72
Saves: (Discharged from the hospital)	17	7	8	7	4*

Property Loss from Fire	\$6.3 M	\$3.1 M	\$5.0 M	\$9.7 M	\$7.4 M
Property Saved from Fire	\$174.8 M	\$60.3 M	\$50.1 M	\$234.5 M	\$149.8 M

*Incomplete data due to AMR Records Management System change.

Emergency Management 2023 and Ahead



2023

- New Emergency Management Coordinator (EMC)
- Presidential campaign event
- Numerous weather and special events
- Interoperability of fire and law enforcement

2024

- New Assistant EMC
- Upgrade weather tracking/ storm spotting system
- Sheltering team initiatives
- Develop a community emergency response task force

2024 Initiatives



- Improving public safety
- Facility and equipment upgrades
- Organizational advancements
- New Deputy Chief and Fire Chief



THANK YOU