

City of Waco
February 2021
Texas Severe Winter Storm
DR-4586-TX
After Action Review Executive Summary



CITY OF WACO

Winter Storm AAR Executive Summary

- ❄ Purpose
- ❄ Process
- ❄ Findings
 - ❄ Areas to Sustain
 - ❄ Areas for Improvement
- ❄ Place in time summary
- ❄ Conclusion
- ❄ Next Steps

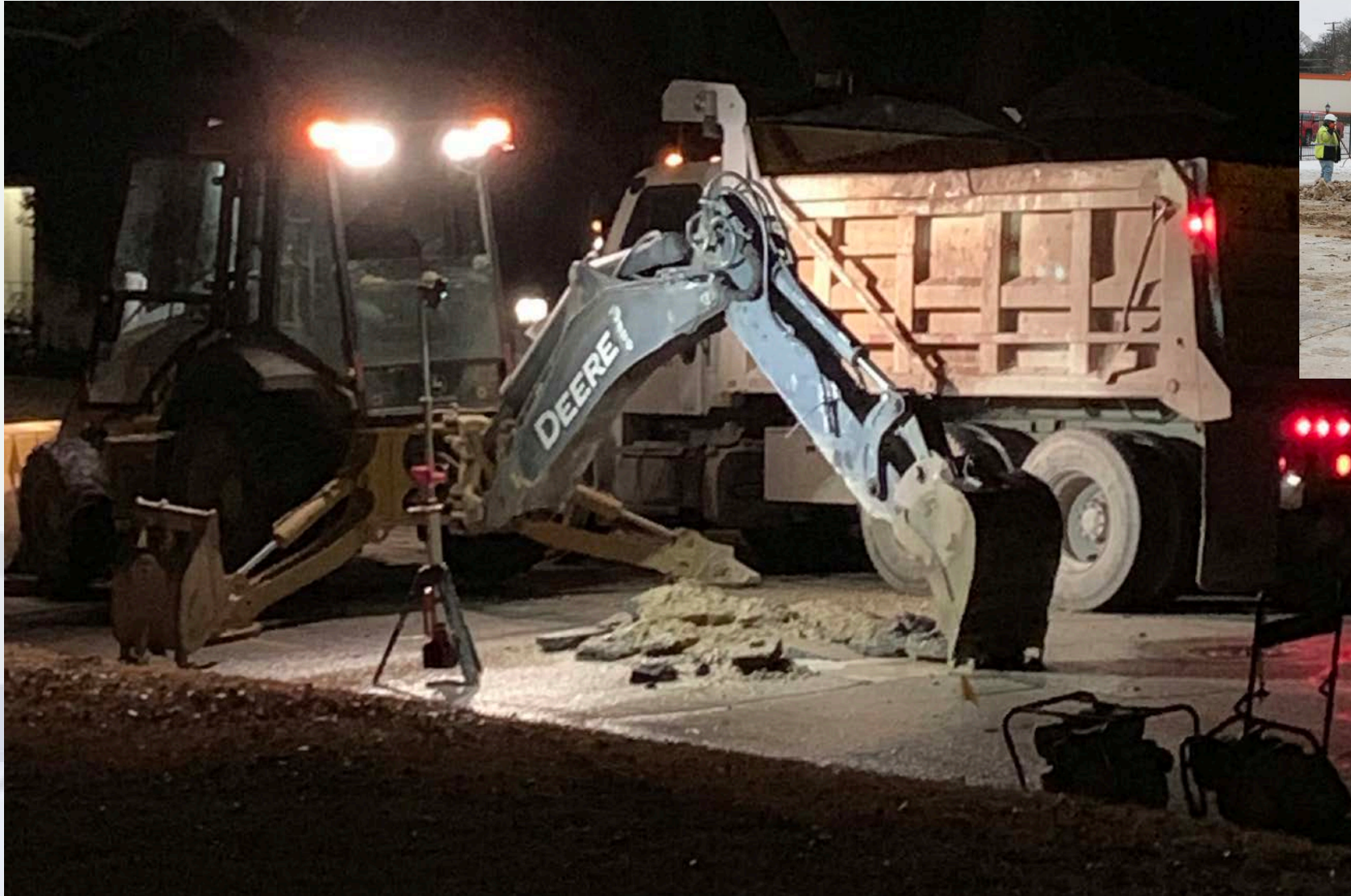


Winter Storm AAR Executive Summary

- ❄ Purpose
- ❄ Process
- ❄ Findings
 - ❄ Areas to Sustain
 - ❄ Areas for Improvement
- ❄ Place in time summary
- ❄ Conclusion
- ❄ Next Steps



Winter Storm AAR Executive Summary



Winter Storm AAR Executive Summary

❄ Purpose



Winter Storm AAR Executive Summary

❄ Process

❄ Engage

- ❄ All City departments and functions
- ❄ Community and Non-governmental organizations

❄ Evaluate

- ❄ FEMA Recognized core capabilities



Winter Storm AAR Executive Summary

❄ Findings – Areas to Sustain

- ❄ Emergency pre-planning
- ❄ Staff performance
- ❄ Asset reallocation
- ❄ Infrastructure resiliency
- ❄ Expanded IT solutions
- ❄ State coordination
- ❄ Training
- ❄ Operations
- ❄ Internal/External communications
- ❄ Vendor relationships
- ❄ Community relationships
- ❄ NGO coordination



Winter Storm AAR Executive Summary

❄ Findings – Areas for Improvement

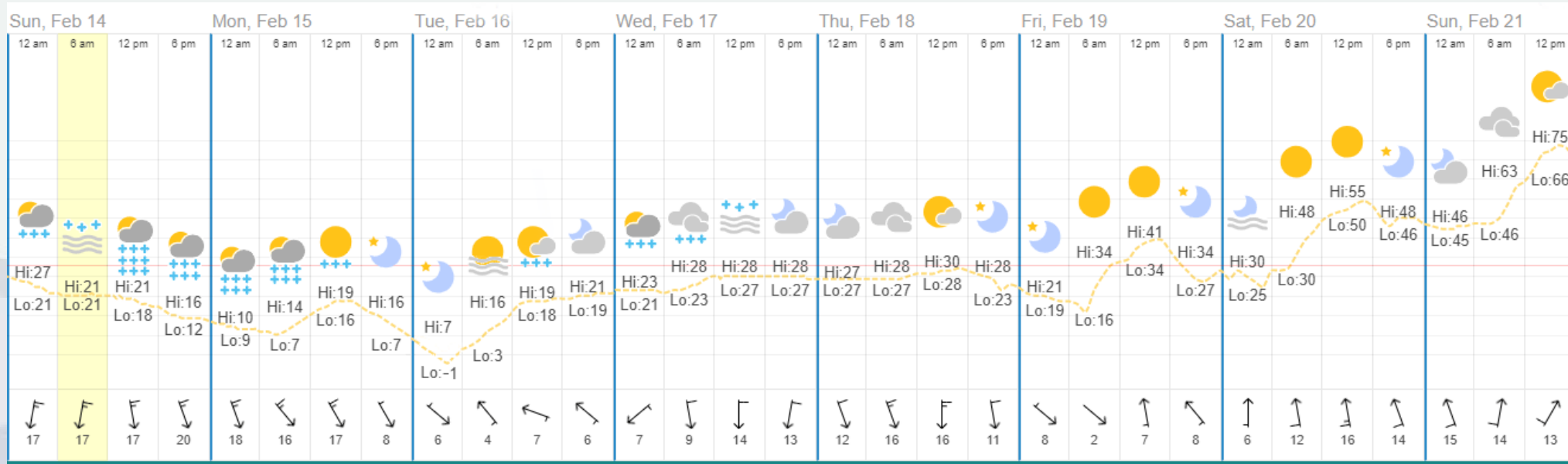
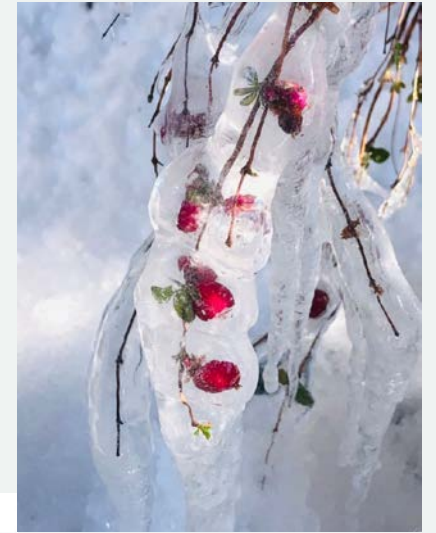
- ❄ Fleet
- ❄ Equipment
- ❄ Facilities/Infrastructure
- ❄ Technology
- ❄ Staffing
- ❄ Emergency Pre-planning
- ❄ Emergency Management
- ❄ NGO Coordination



Quick<60, Medial 60-180, Long 180-365, Further review 365+

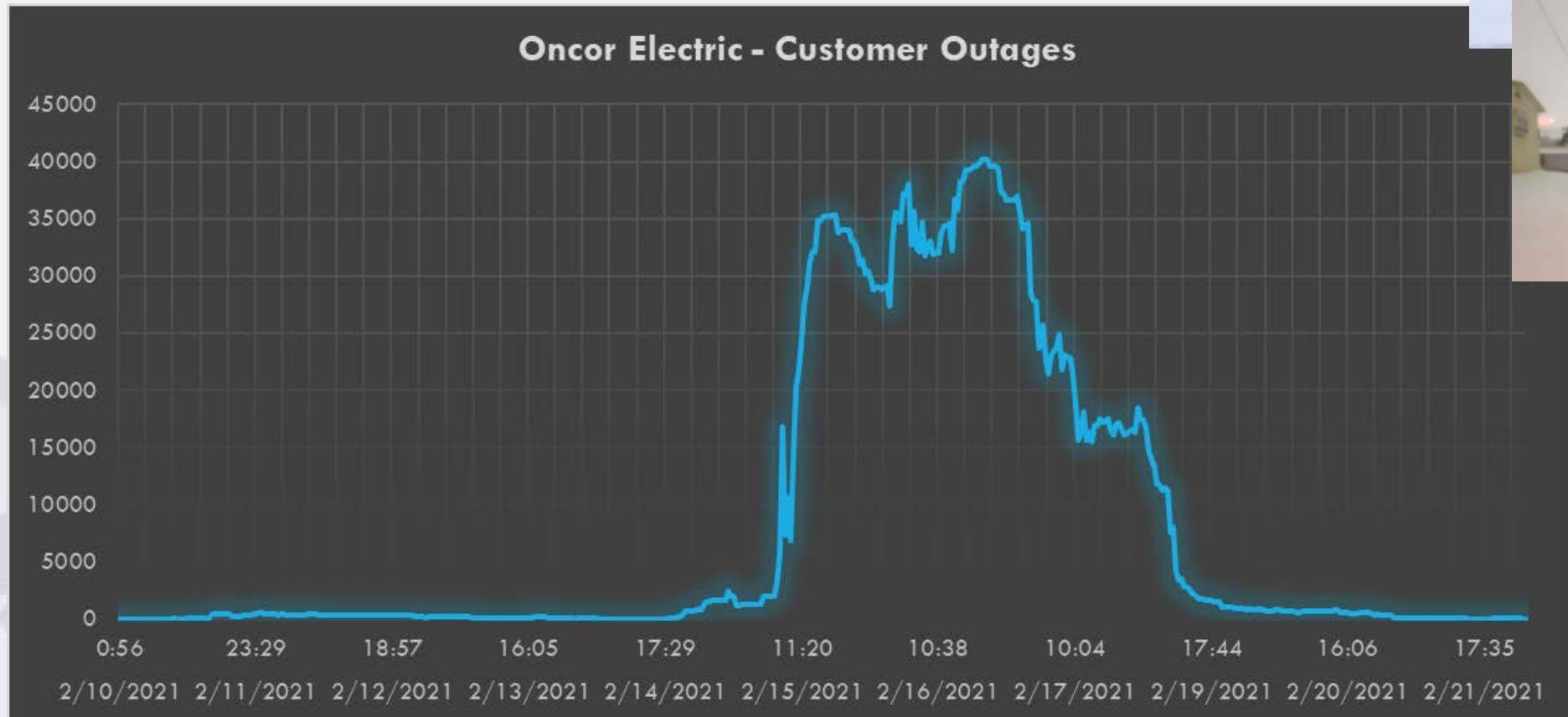
Winter Storm AAR Executive Summary

- ❄ Place in time summary
 - ❄ 205 consecutive hours of sub-freezing temps
 - ❄ Weather records



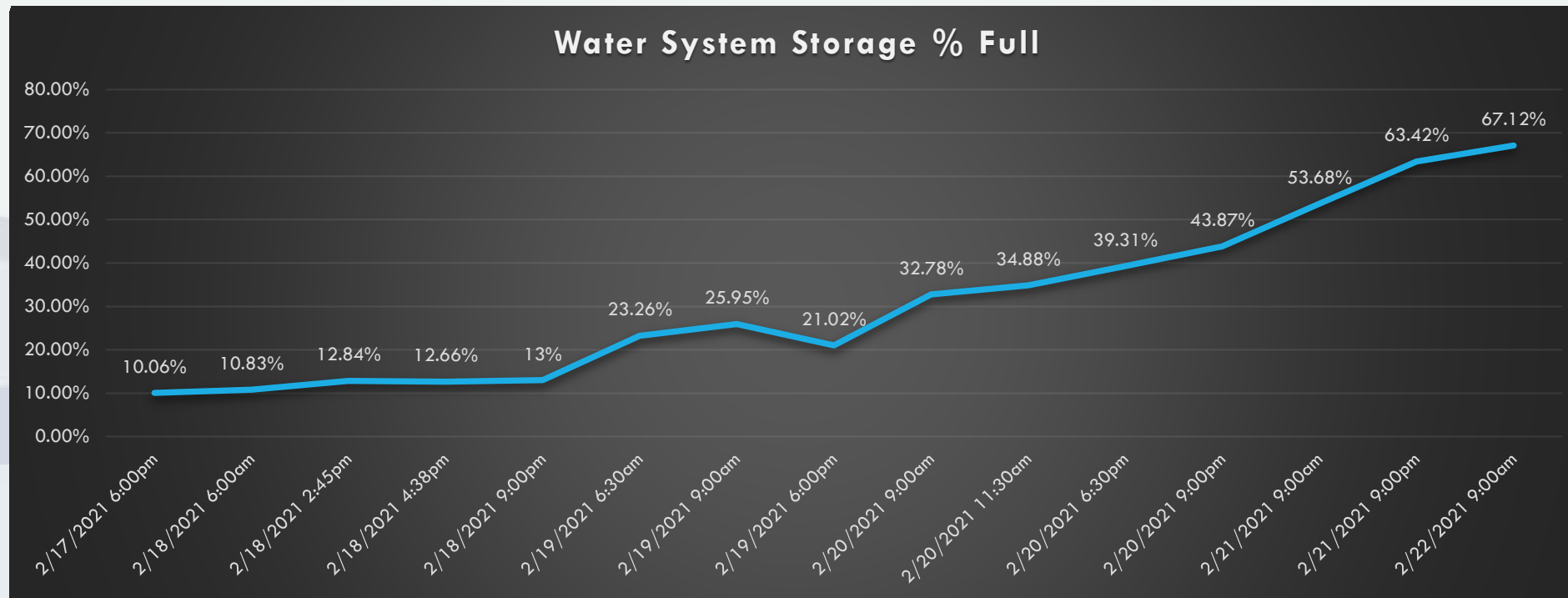
Winter Storm AAR Executive Summary

- ❄ Place in time summary
 - ❄ 42,208 electrical customers had outages



Winter Storm AAR Executive Summary

- ❄ Place in time summary
 - ❄ Water system consumed up to 38 MGD
 - ❄ Austere water conservation measures
 - ❄ Utility remained substantially functional



Winter Storm AAR Executive Summary



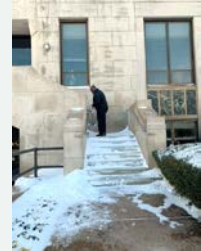
Winter Storm AAR Executive Summary

❄ Conclusion



Winter Storm AAR Executive Summary

❄️ Next steps



CITY OF WACO