

FIRE HYDRANT FLOW TEST PROCEDURE

Payment for Fire Flow Tests

There is no charge for existing fire hydrant flow information. The cost for a fire hydrant flow test is **\$120** each. Fire flow payments may be credit card or check.

Payment of Invoice

Credit card payments are accepted online through the Customer Self Service portal (CSS) at <https://selfservice.wacotx.gov/EnerGov/SelfService/#/home>. Please register for an account before requesting services, your invoice will appear on your CSS dashboard under “my invoices”, add to cart and submit payment information.

You may also pay by credit card, check or cash by bringing your invoice to 401 Franklin Ave, Waco TX. The City accepts MasterCard, Visa, or Discover.

After Payment is Received

After the customer has paid for the test, the Engineering Design Technician will contact the City of Waco Utilities Department and submit a work order for the test. Depending on the availability of the City’s valve crew, the test may be conducted a few days after payment. The Engineering Design Technician will contact the customer if he/she would like to be present during the test or if you prefer to have the results emailed. A test consists of two hydrants at the site, we flow the one farthest from the site and static the other closest to the site. However, you may specify which you prefer.

To request flow information or to request a flow test contact:

Dorothy Gonzales, Engineering Design Technician, (254) 750-6628

Billy Sais, Engineering Design Technician, (254) 750-6630

Mica Zschesche, Engineering Design Technician (254) 750-2415

For any backflow prevention information contact:

Rosie Smiley, RSsmiley@wacotx.gov (254) 750-8077

As of: November, 2021