



Center for Community Research and Development

Baylor University

WACO POLICE DEPARTMENT

Poll 123

May 2015

Project Director
Robyn Driskell, Ph.D.

Research Analysts
Emily Hunt, M.A.
Jasmine Wise, M.A.

CENTER FOR COMMUNITY RESEARCH AND DEVELOPMENT

Mission

The Center for Community Research and Development (CCRD) was established at Baylor University in 1979 as a multidisciplinary entity with a mission of **engaging Baylor faculty and students in applied social research to improve the local quality of life**. Over time, the CCRD has broadened its focus engaging in local, state, and national research. The CCRD is linked with Baylor's Ph.D. track in Applied Sociology, where PhD students serve as center research analysts. Still, our research remains multidisciplinary and many of the CCRD's projects retain a local quality of life focus.

Facilities

The CCRD suite of offices encompasses the 2nd floor of the Leuschner Building -7th and James Baptist Church at 602 James Avenue- directly behind Waco Hall on the Baylor Campus. The Center houses six research faculty members, eight doctoral students, and an undergraduate group of applied Sociology interns. CCRD also maintains and manages its own ten station call center.

Services

The Center for Community Research and Development is equipped to undertake a wide variety of projects for organizations, businesses, industries, and governmental agencies. Services include:

- Mail Surveys
- Telephone Surveys
- Internet Surveys
- Questionnaire design
- Needs assessments
- Program planning and evaluation
- Impact assessments
- Population trend studies and projections
- Data collection and analysis
- Sampling designs
- Focus groups
- Seminars and workshops on community issues
- Mock Juries and Jury Consulting
- Face to Face interviews
- School Demography
- GIS mapping



Selected Previous Clients

The CCRD has served a varied clientele on a large number of issues. Representative projects include:

- **Telephone surveys** for the City of Waco, Southwestern Bell, the *Waco Tribune-Herald*, Houston Profile
- **Site location research** for the Perryman Group, American Airlines
- **Needs assessments** for the Baptist General Convention of Texas, the United Way, HOTCOG
- **Population projections** for the Heart of Texas Council of Governments, Heritage House
- **Focus groups** for Creative Education Institute, Baylor University, EEOC, City of Waco, the United Way
- **Mail-out surveys** for Hillcrest Baptist Medical Center, the City of Woodway, Baptist General Convention of Texas
- **Intercept surveys** for Richland Mall, the Texas Ranger Museum, the Dr. Pepper Museum
- **Mock juries** and **change of venue** research for Amarillo, Dallas and Waco law firms
- **Program assessments** for the McLennan County Youth Collaboration, Waco Police Department
- **Door-to-door surveys** for the Waco Housing Authority, Mission Waco, Drug Prevention Resources
- **Voter exit interviews** for the Dallas Independent School District
- **Institutional evaluation** for San Marcos Baptist Academy, the BGCT Education Commission. Baptists in Scouting, Baylor University, Waco Independent School District
- **Program development** for the Cooper Foundation, the Junior League, MHMR
- **Face to Face interviews** for Waco Public Improvement District (PID), Downtown Waco

Fees

The CCRD is a non-profit service center for the community and University. Fees charged for research projects represent actual costs for services and enable the CCRD to be self-supporting.

Staff

- **Dr. Larry Lyon** is Director of the CCRD, Vice Provost for Institutional Effectiveness, Dean of the Graduate School, and Professor of Sociology in the Department of Sociology (Larry_Lyon@Baylor.edu).
- **Dr. Robyn Driskell** is Research Director of CCRD, Divisional Dean of the College of Arts and Sciences and Professor of Sociology, with expertise in demography (Robyn_Driskell@Baylor.edu).
- **Dr. Charles Tolbert, II** is Professor and Chair, Department of Sociology and consults in GIS, census data, and other applied demographics (Charlie_Tolbert@Baylor.edu).

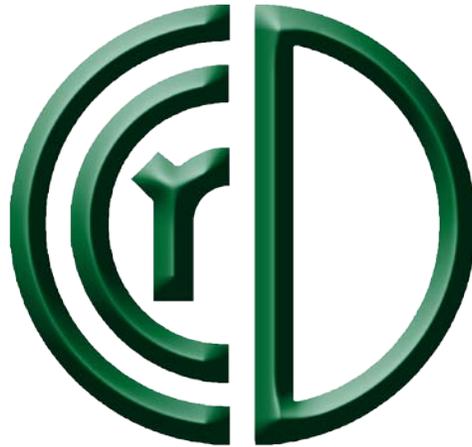


- **Dr. Carson Mencken** is Professor of Sociology with research expertise in survey research and statistical analysis and serves as a research professor for CCRD (Carson_Mencken@Baylor.edu).
- **Dr. Martha Sherman** is an Assistant Professor of Sociology with expertise in deviance, criminology, families and households and serves as a research professor for CCRD (Martha_Sherman@Baylor.edu).
- **Mrs. Debbie Marable** is the Projects Coordinator for the CCRD and a graduate of Baylor University (Debbie_Marable@Baylor.edu).
- **Jeffrey Tamburello, M.A.** is a CCRD Research Analyst and a doctoral student in the Baylor Applied Sociology Program. (Jeffrey_Tamburello@baylor.edu)
- **Brittany Fitz, M.A.** is a CCRD Research Analyst and a doctoral student in the Baylor Applied Sociology Program. (Brittany_Fitz@baylor.edu)
- **Su Jin Kang, M.A.** is a CCRD Research Analyst and a doctoral student in the Baylor Applied Sociology Program. (Su_Kang@baylor.edu)
- **Jasmine Wise, M.A.** is a CCRD Research Analyst and a doctoral student in the Baylor Applied Sociology Program. (Jasmine_Wise@baylor.edu)
- **Emily Hunt, M.A.** is a CCRD Research Analyst and a master's student in the Baylor Applied Sociology Program. (Emily_Hunt@baylor.edu)
- **Justin Nelson, M.Ed.** is a CCRD Research Analyst and a master's student in the Baylor Applied Sociology Program. (Justin_Nelson@baylor.edu)
- **Alex Prine** is a CCRD Research Analyst and a master's student in the Baylor Applied Sociology Program. (Alex_Prine@baylor.edu)

Each staff person can also be contacted at the CCRD office (254) 710-3811 or e-mailed at CCRD@Baylor.edu.

Our website address is <http://www.Baylor.edu/CCRD>





Waco Police Department

**Community Poll
May 2015**



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Background of the Poll

In this telephone survey the Center for Community Research and Development (CCRD) measured the attitudes and perceptions of Waco-McLennan County residents towards crime and victimization, safety and security, and community relations with the Waco Police Department. Resident assessments of police performance and evaluations of opportunities to improve police-community relations are included. Each respondent was asked several questions pertaining to attitudes toward various crimes and community problems, their feelings of safety, their assessment of police performance, and their evaluations of opportunities to improve police-community relations, as well as a variety of demographic questions

From February through April of 2015, a total of 1304 adult residents of McLennan County were interviewed using a Computer Assisted Telephone Interviewing (CATI) system. The CATI technology allows more control over the interviewing process and automates the data entry. The sample was selected from a computer-generated set of random phone numbers. This random generation technique allows the inclusion of residents with unlisted numbers. Other steps taken to ensure the quality of this poll include: (1) testing and editing experimental versions of the questionnaire to increase the clarity and reliability of each question; (2) an intensive training session for each interviewer; (3) continual monitoring of interviews by research analysts; (4) daily review of work, interviewing procedures, and results by the CCRD staff; (5) calling during times established in previous studies to provide the most representative sample; (6) making up to five call-backs for each phone number to avoid distorting the sample toward more easily accessible residents; (7) using special “screens” to increase the number of male and minority respondents; (8) dedicating a portion of the sample to targeting cell phone users; and (9) conducting interviews in Spanish to a sample of Spanish speaking households.

Most demographic characteristics of this sample closely resemble those of previous CCRD polls and demographics available through external sources. Though the CCRD employed the best available methods for obtaining a representative sample, minority ethnic groups and men are slightly under-represented among respondents. To compensate, this analysis uses weighted data. Because of these precautions, the data obtained from the respondents should accurately represent McLennan County’s approximately 246,044 adults residing in approximately 88,000 households. The sample in this report closely reflects the American Community Survey (Census) 2013 population numbers for adults in McLennan County. The results presented in this report, when compared with those from earlier Center survey reports to the Waco Police Department, provide a dynamic picture of attitudes toward and perceptions of the police force.

In the detailed analysis following the Executive Summary, the presentation is typically formatted to represent the actual questionnaire. The results are presented in the order that the questions were asked, and all text that is bold was read *verbatim* to the respondents by our interviewers during the course of the telephone survey. All text that has an asterisk “*” was an option for the interviewer to choose but was not read to the respondent. The WPD questions have been analyzed based on five demographics (age, household income, race, Waco residence, and gender). The factors significantly related to each question have been noted graphically in the specific analysis of each question. In each section, demographics not mentioned were not found to be significant factors in explaining response variation. The graphs represent either notable trends or selected demographic cross tabulations for specific responses of interest. A more detailed cross tabulation analysis will be made upon request.



Executive Summary

Part I. CRIME AND VICTIMIZATION

- A smaller proportion of respondents indicated that they reported problems to the Waco Police Department this year than in any of the previous survey years (2010, 2001, 1999, 1995, 1993, and 1991) with only 20% reporting any problem or crime. The majority of respondents who reported problems only did so once and did not report being the victim of the crime.
- Respondents were satisfied with the police response times as well as the manner in which the police responded to their concerns. Over 70% of respondents were either very satisfied or satisfied with the time it took police to respond to their most recent call. They were also satisfied with the manner in which the police responded. Despite variation in satisfaction across racial categories, there has been an overall increase in satisfaction since 2001.
- Dissatisfaction, though overall a minor concern, was based upon a perceived lack of care: 31% for the initial contact respondents had with police, and 28% for a follow up contact.
- A downward trend was noticeable for unreported crimes with only 3% of respondents noting they were victims of a non-reported crime. Respondents failed to report the crime based on the fact that they perceived police as not being able to help or that it wasn't worth the trouble to report it.

Part II. SAFETY AND SECURITY

- The majority of respondents (61%) believed the biggest problem in their respective neighborhoods to be parking or traffic problems, animal violations, burglary, theft, and noise.
- Respondents generally felt safe in their neighborhoods. 95 % of respondents felt safe walking around their neighborhoods during the day, and 78% felt safe walking around their neighborhoods at night. 42% of respondents felt more lights would help them feel safer at night. Increasing police patrol was also seen as a way to improve a sense of safety.
- When comparing their neighborhood to other neighborhoods, 65% of respondents felt very safe. 89% felt police did a good job of performing their duties in their particular neighborhood.
- Respondents felt police performance could be improved most by a) adding more officers, b) installing security cameras, c) officers responding more quickly, and c) improving community relationships.

Part III. COMMUNITY RELATIONS

- 49% of respondents felt that the police always treated minorities with equal respect compared to other groups. Of that 49%, 66% were white, 19% were Hispanic, and 8% were black. Approximately 25% of respondents felt that the Waco Police Department sometimes, hardly ever, or never, treats minorities with equal respect.
- While 17% of respondents felt improving community relationships would help police performance in their neighborhoods, less than 10% were involved in a group that worked to reduce crime in their neighborhoods.
- More than half of the respondents felt the police were courteous and respectful when stopping them for a traffic violation, with only 8% perceiving them to be rude and hostile.
- 60% of respondents felt that more enforcement of traffic laws was needed, though this reflects a decrease in compared to previous years. Additionally, 80% support security cameras in public spaces.
- While close to 20% of respondents had visited the WPD Facebook page, only 3% had used the internet to actually report a crime.



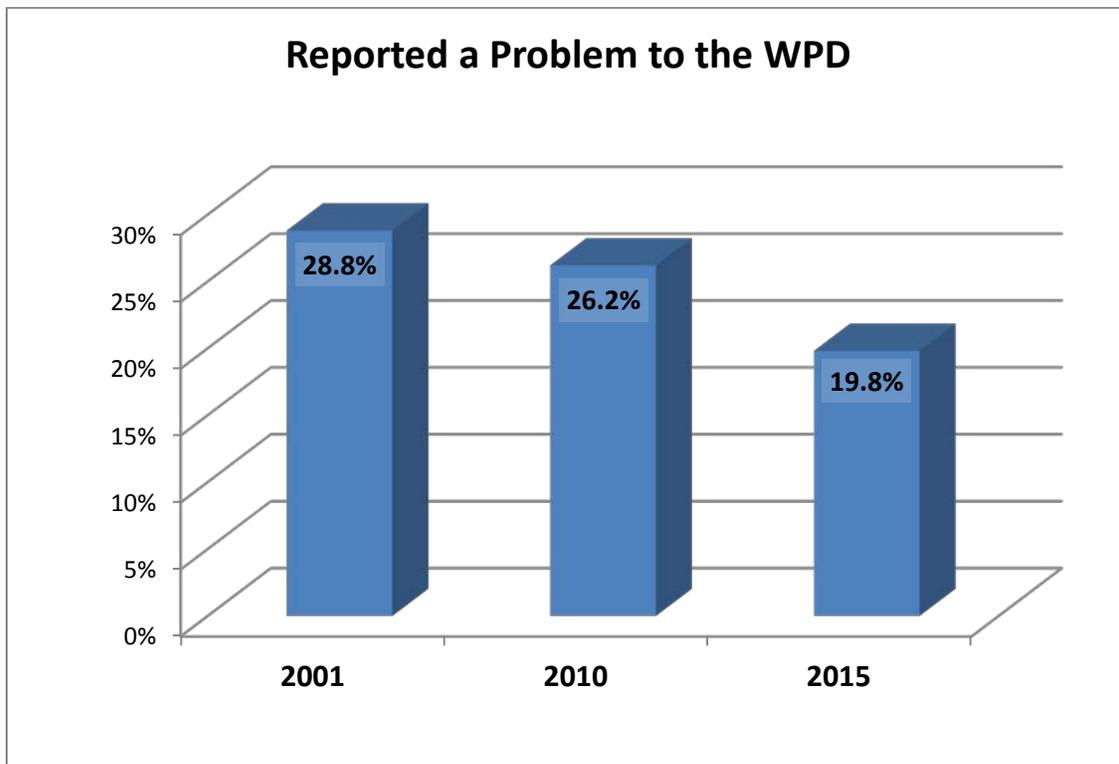
Waco Police Department

Baylor University
Center for Community Research and Development

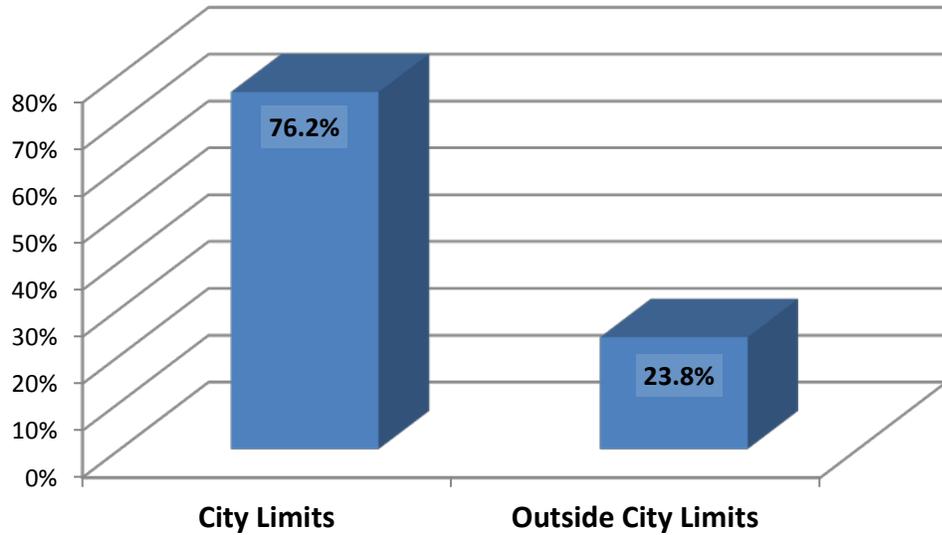
Part I. CRIME AND VICTIMIZATION

1. Have you reported a problem or crime to the Waco Police Department in the last three years?

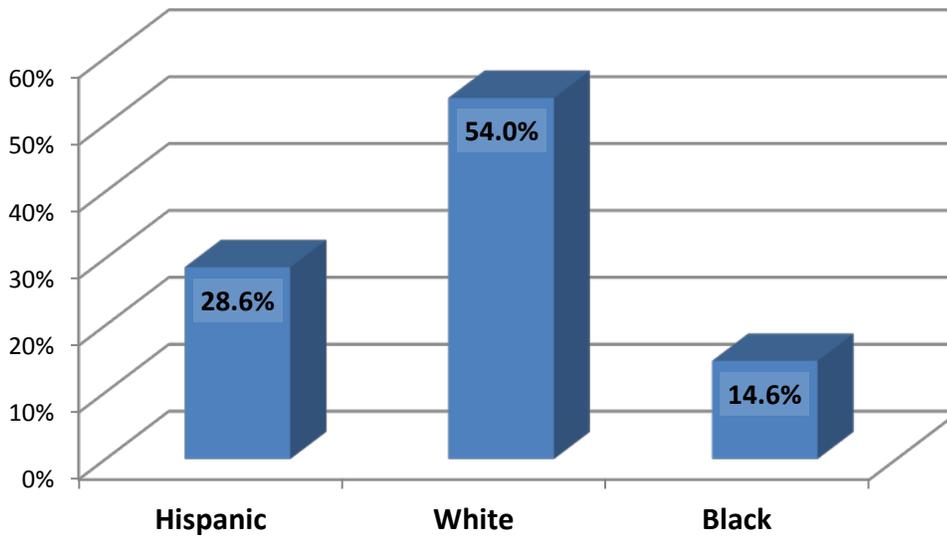
	2001	2010	2015
yes	28.8%	26.2%	19.8%
no	71.2%	73.8%	80.2%



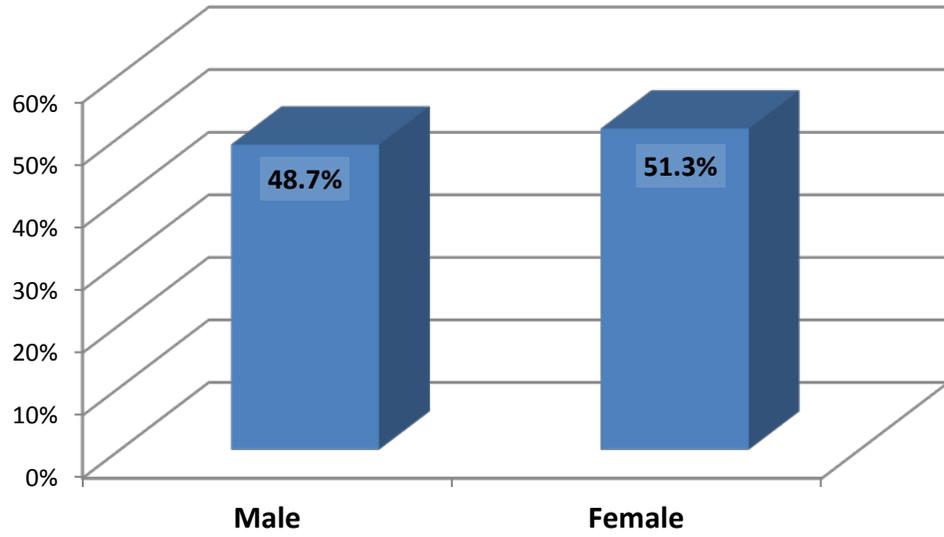
Reported a Problem to the WPD By Waco Residence



Reported a Problem to the WPD By Race



Reported a Problem to the WPD

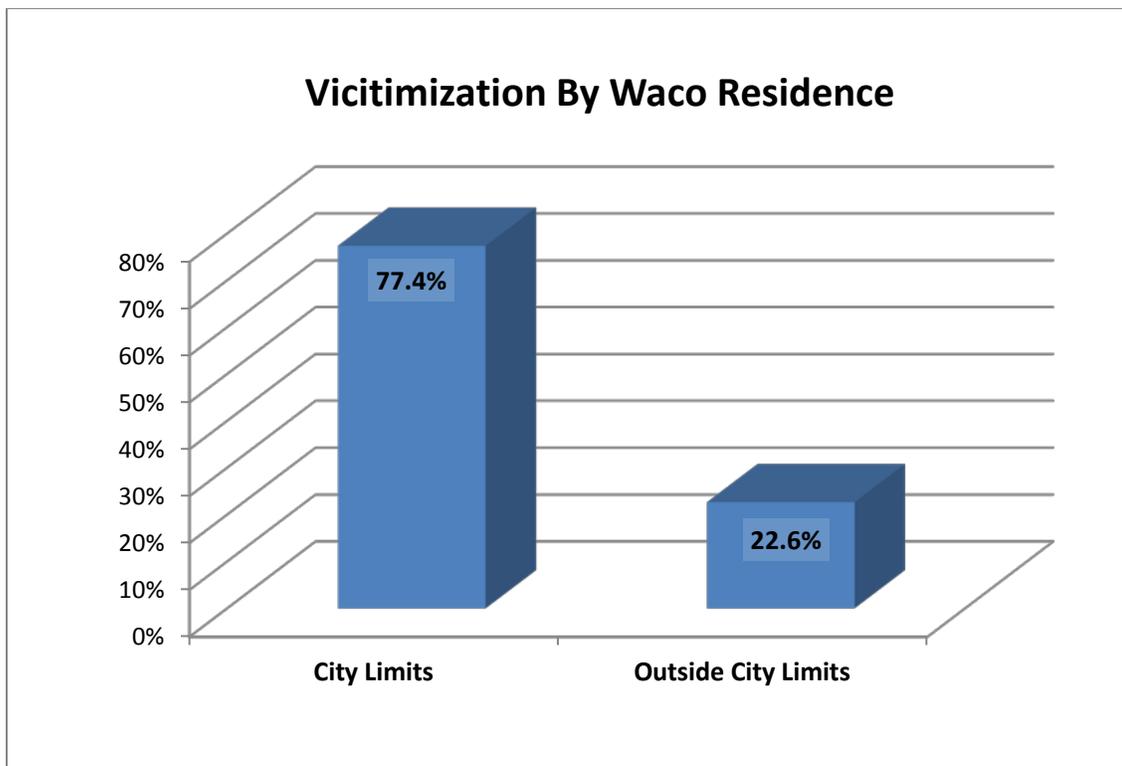


2. If so, how many times have you reported a problem or crime to the Waco Police Department during the last three years?

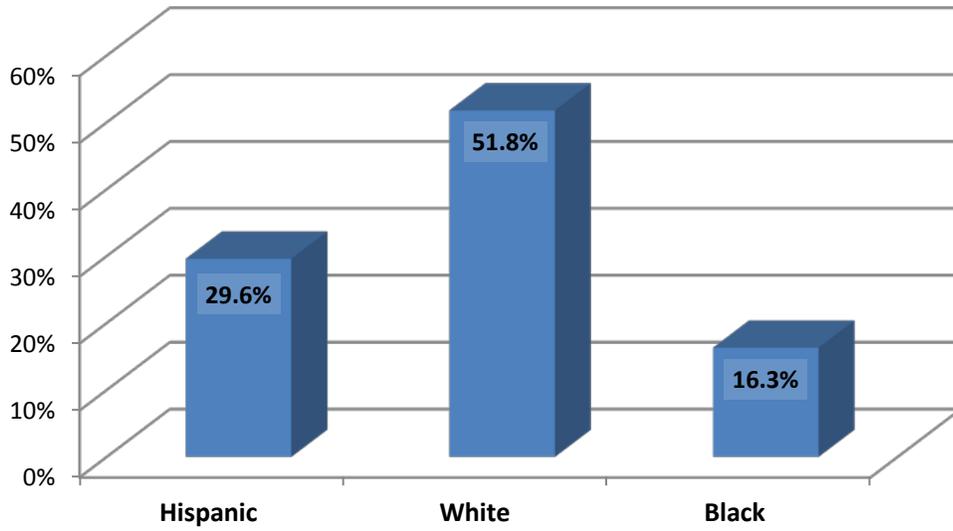
	2001	2010	2015
1 time	35.2%	38.7%	50.2%
2 times	25.8%	24.0%	24.7%
3 times	16.4%	15.3%	11.7%
over 3 times	22.6%	22.0%	13.4%

3. On your most recent call, were you the victim?

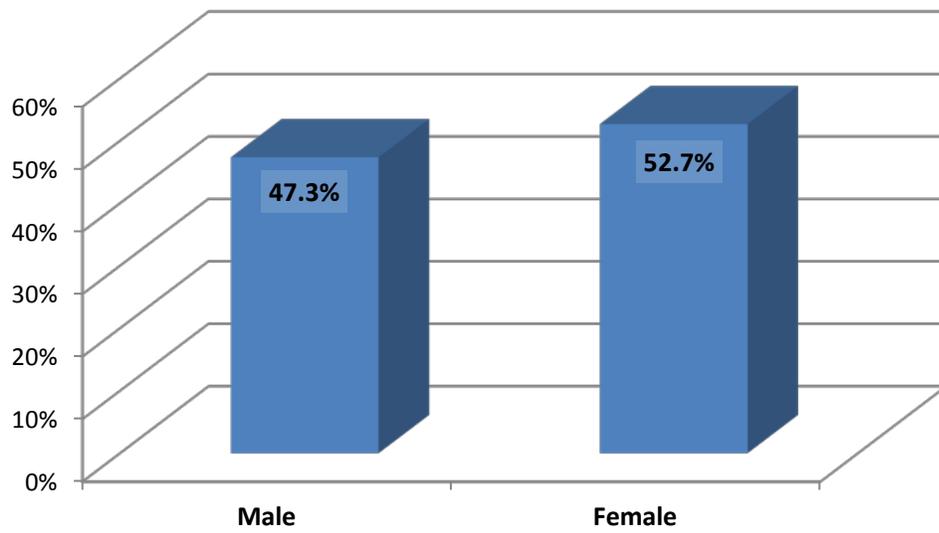
	2001	2010	2015
yes	67.3%	51.1%	45.9%
no	32.7%	48.9%	54.1%



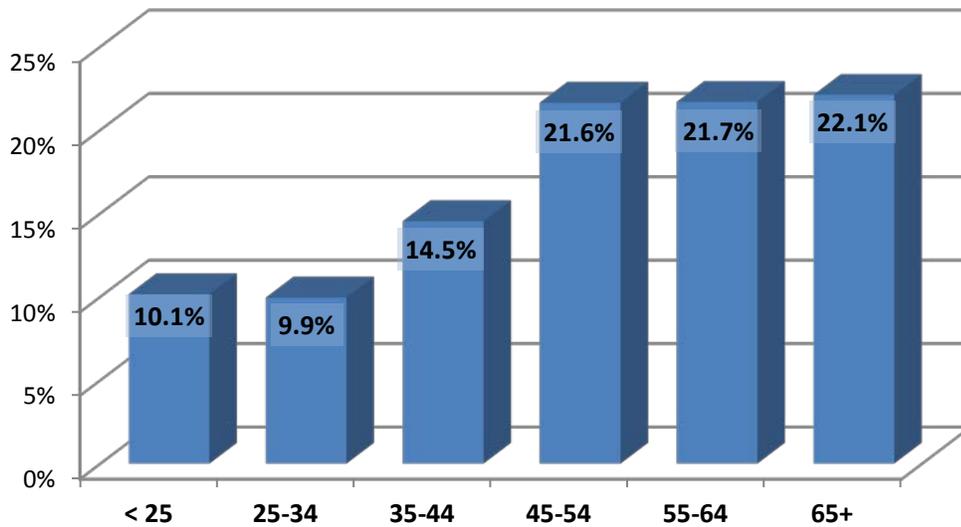
Victimization By Race



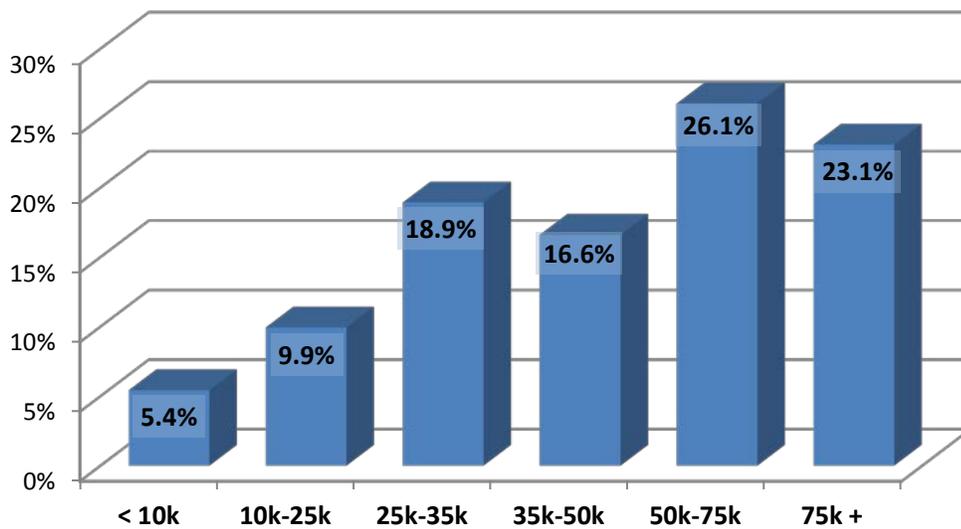
Victimization By Gender



Victimization By Age



Victimization By Income

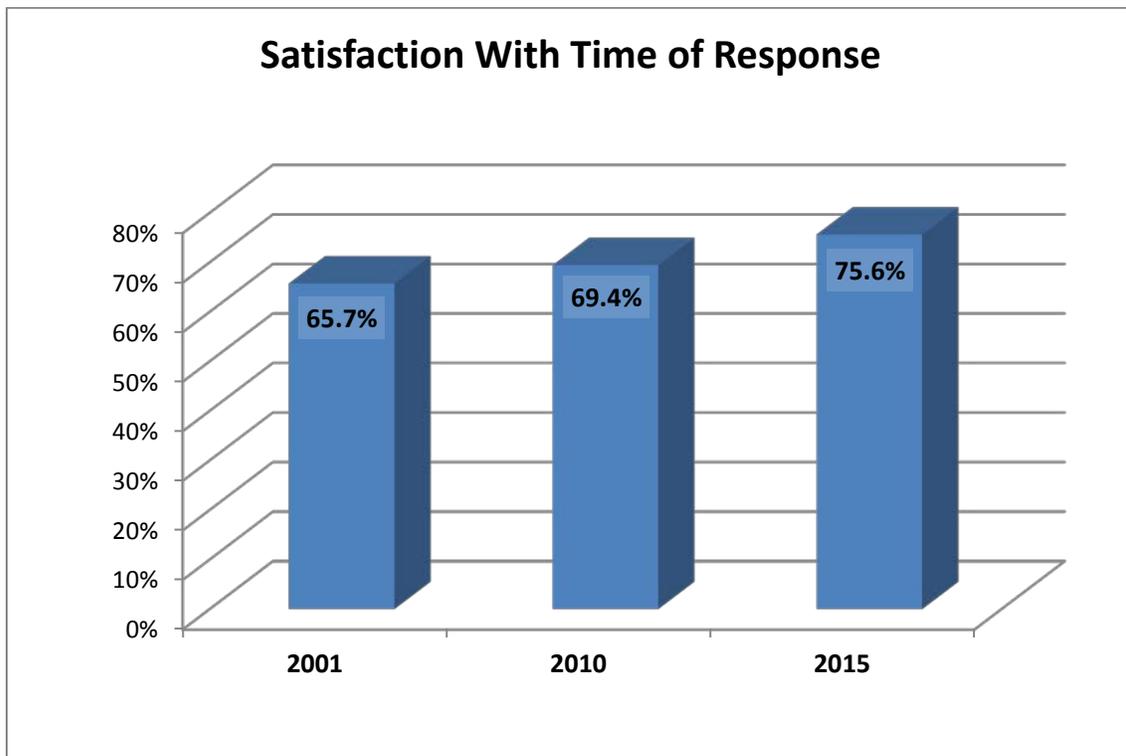


3. Where were you when the problem or crime occurred on your most recent call?

	2001	2010	2015
at home	65.1%	67.8%	63.9%
at work	14.8%	8.7%	10.1%
driving	n/a	n/a	4.2%
*other (see appendix)	20.2%	23.5%	21.8%

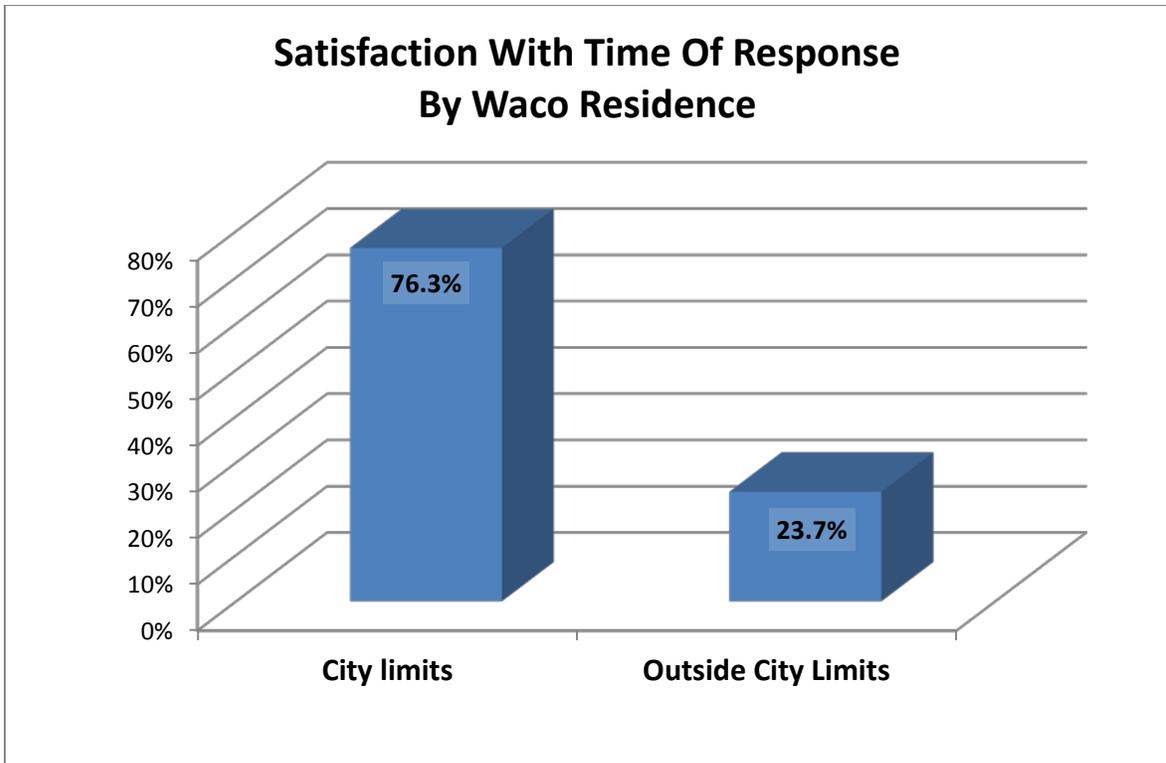
4. How satisfied were you with the amount of time it took the police to respond to your most recent call?

	2001	2010	2015
very satisfied	30.3%	28.6%	40.9%
somewhat satisfied	35.4%	40.8%	34.7%
somewhat dissatisfied	12.5%	15.0%	10.1%
very dissatisfied	21.7%	15.6%	13.8%

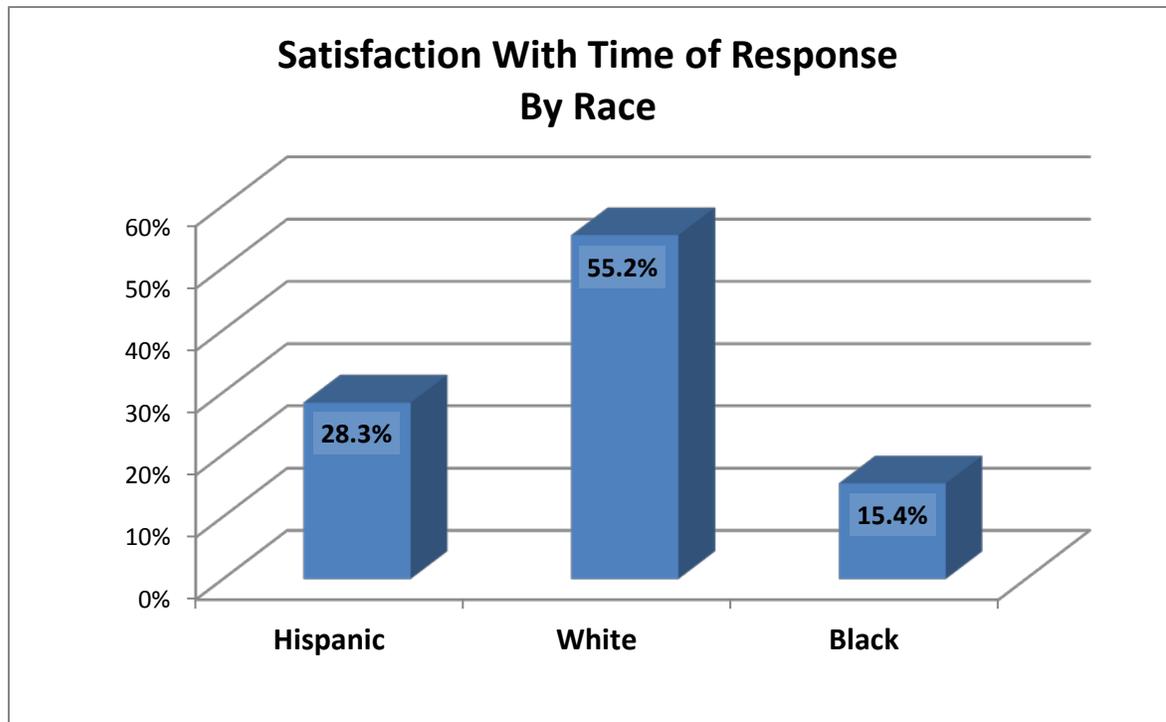


Note: “very satisfied” and “somewhat satisfied” categories are combined.



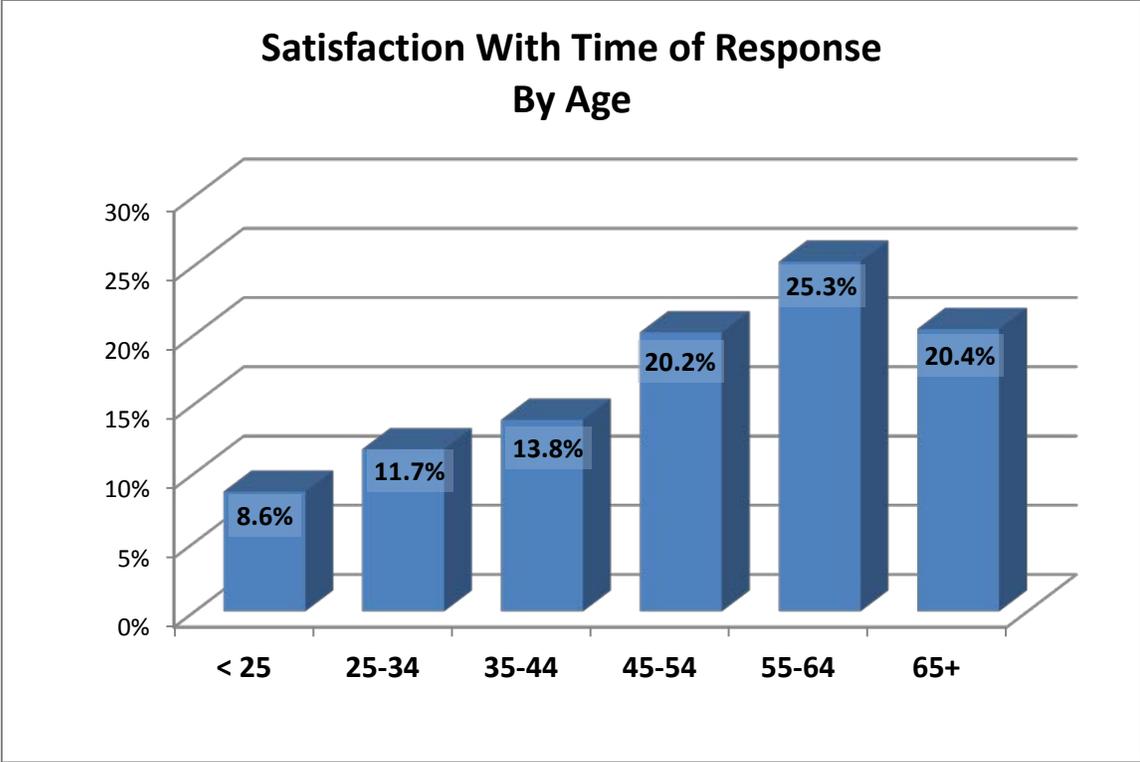


Note: “very satisfied” and “somewhat satisfied” categories are combined.

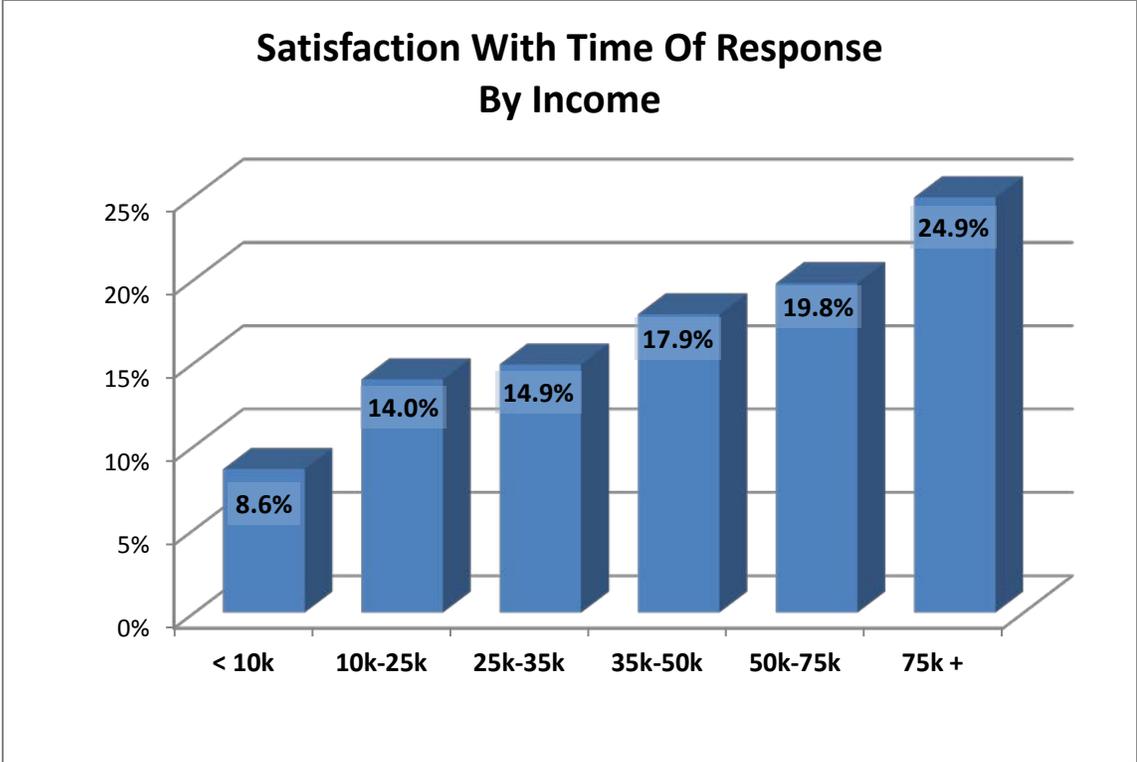


Note: “very satisfied” and “somewhat satisfied” categories are combined.





Note: “very satisfied” and “somewhat satisfied” categories are combined.

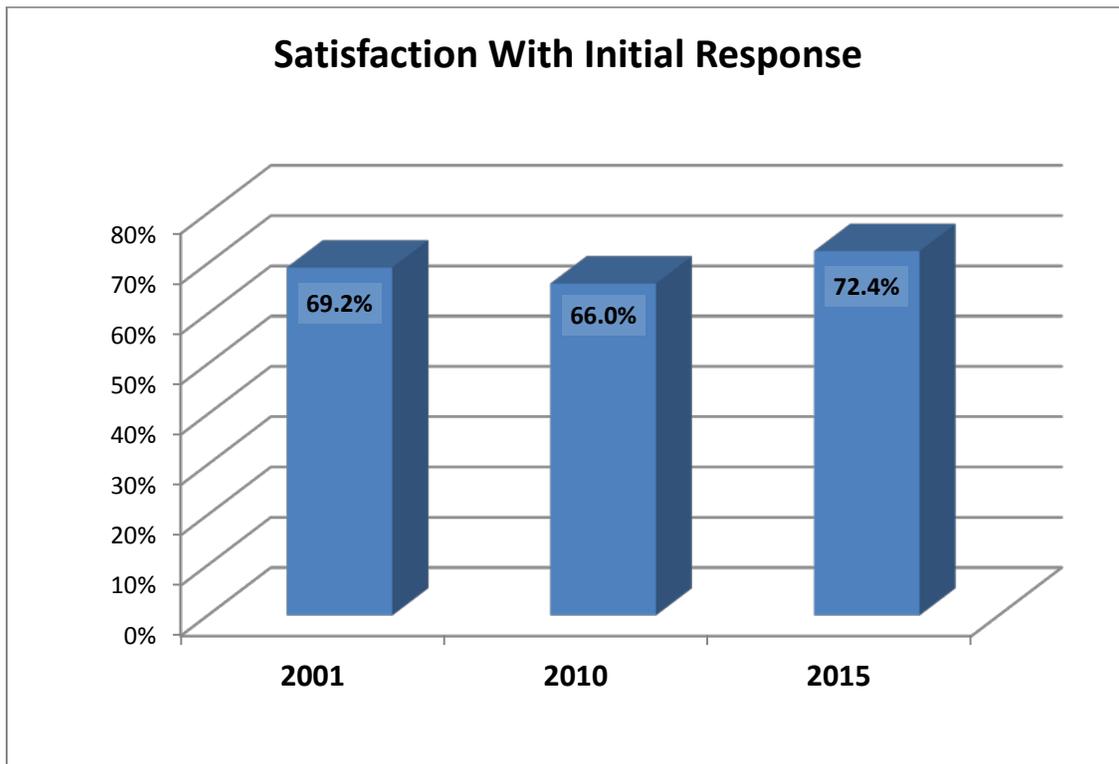


Note: “very satisfied” and “somewhat satisfied” categories are combined.



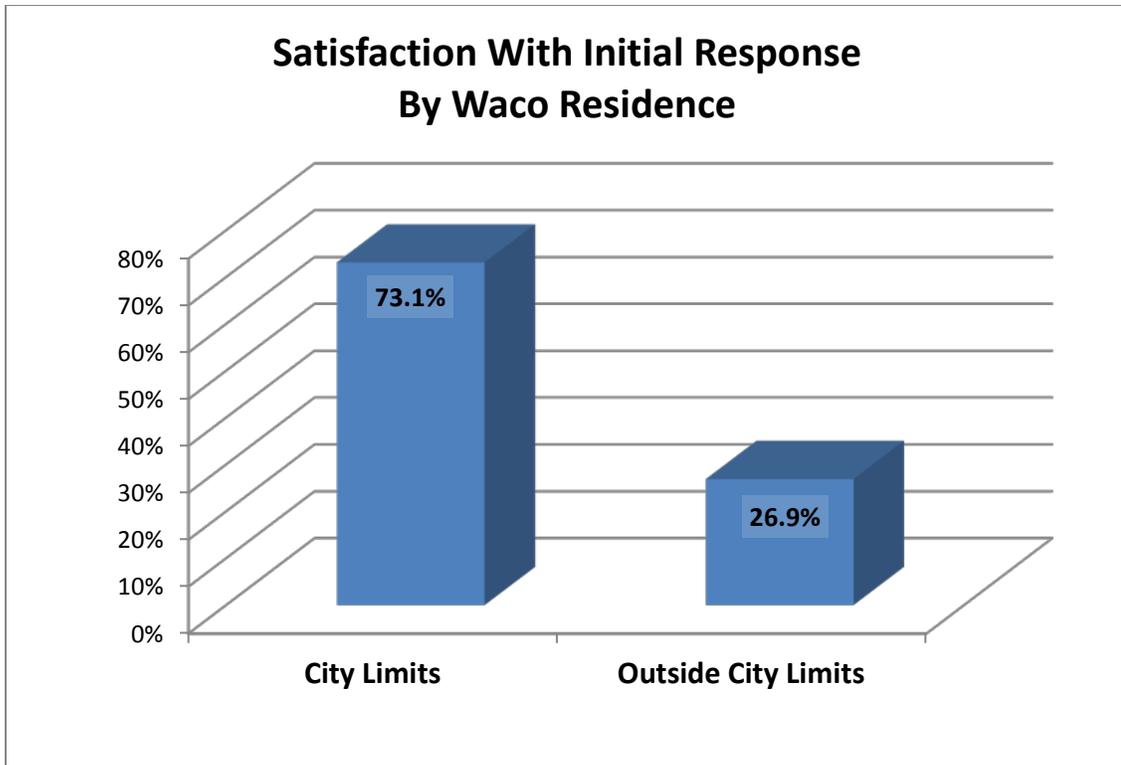
5. How satisfied were you with the manner in which the police handled the problem initially?

	2001	2010	2015
very satisfied	35.4%	38.0%	44.0%
somewhat satisfied	33.8%	28.0%	28.4%
somewhat dissatisfied	11.3%	14.7%	7.1%
very dissatisfied	19.5%	19.3%	20.4%

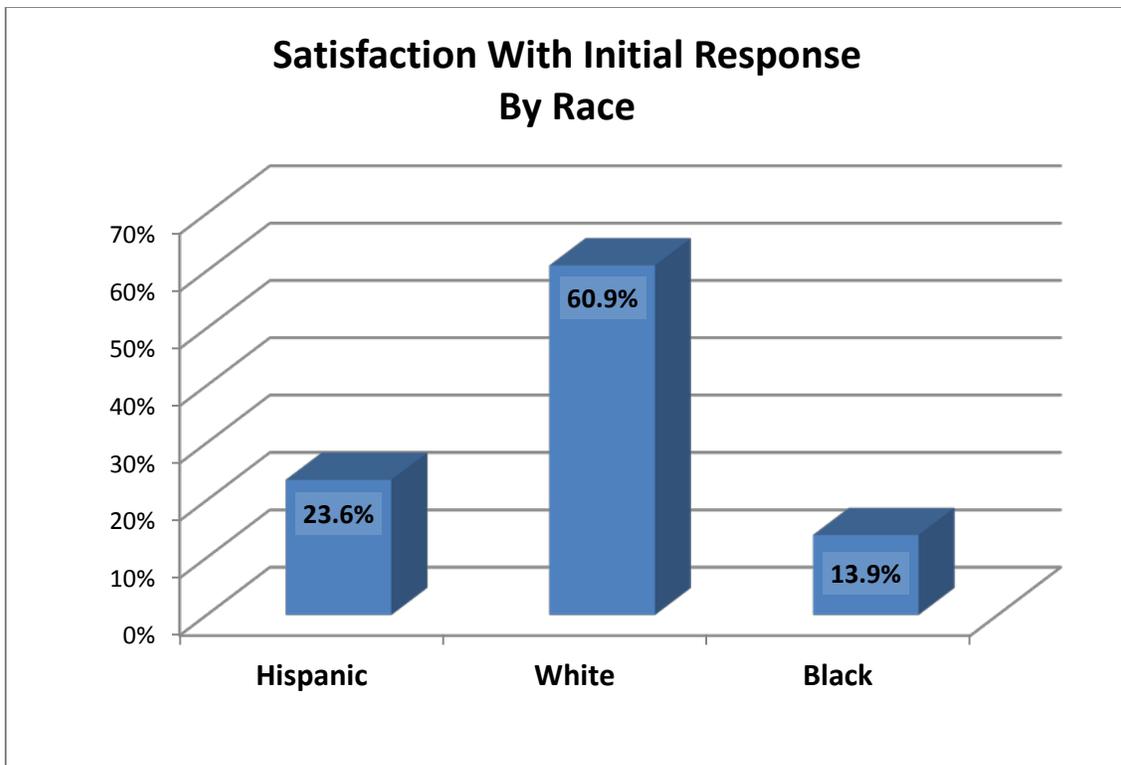


Note: “very satisfied” and “somewhat satisfied” categories are combined.



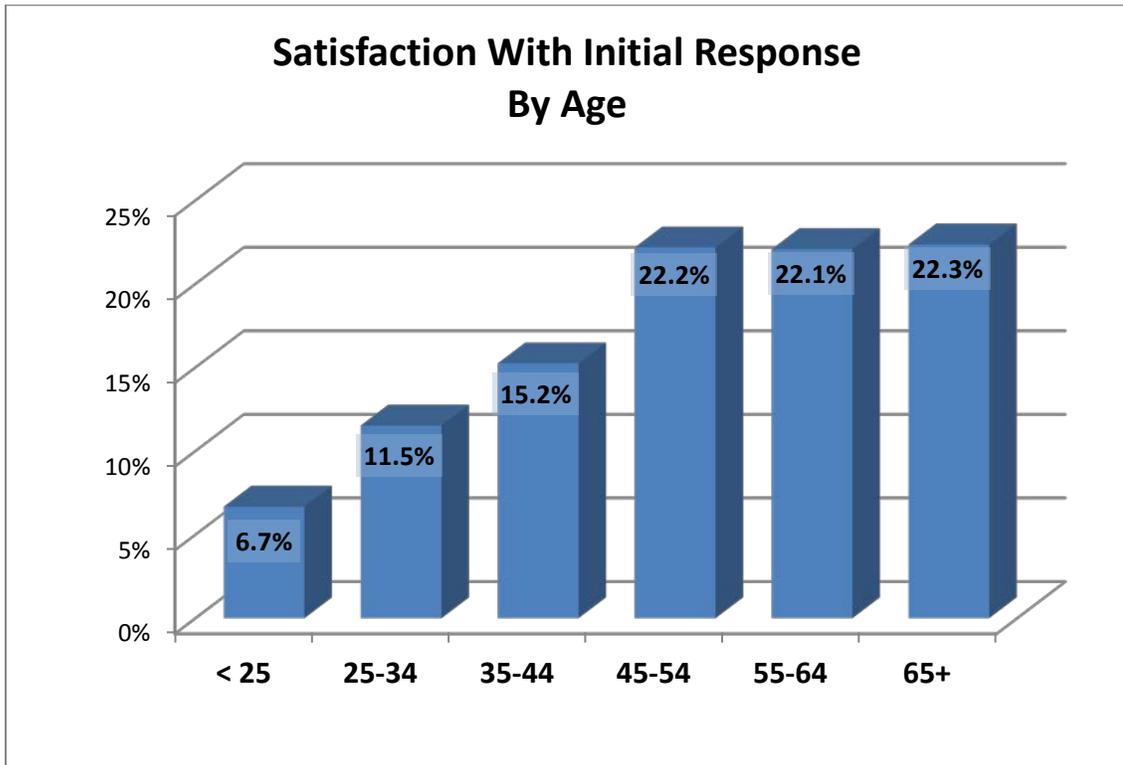


Note: “very satisfied” and “somewhat satisfied” categories are combined.



Note: “very satisfied” and “somewhat satisfied” categories are combined.





Note: “very satisfied” and “somewhat satisfied” categories are combined.



6. What was it about the initial police response that caused your dissatisfaction?
(Asked only of those who were dissatisfied in Question 5)

	2015
lack of caring	31.2%
did not get a follow up	19.7%
attitude	12.7%
response time	11.4%
lack of professionalism	9.9 %
lack of knowledge	1.4%
*other (see appendix)	13.7%

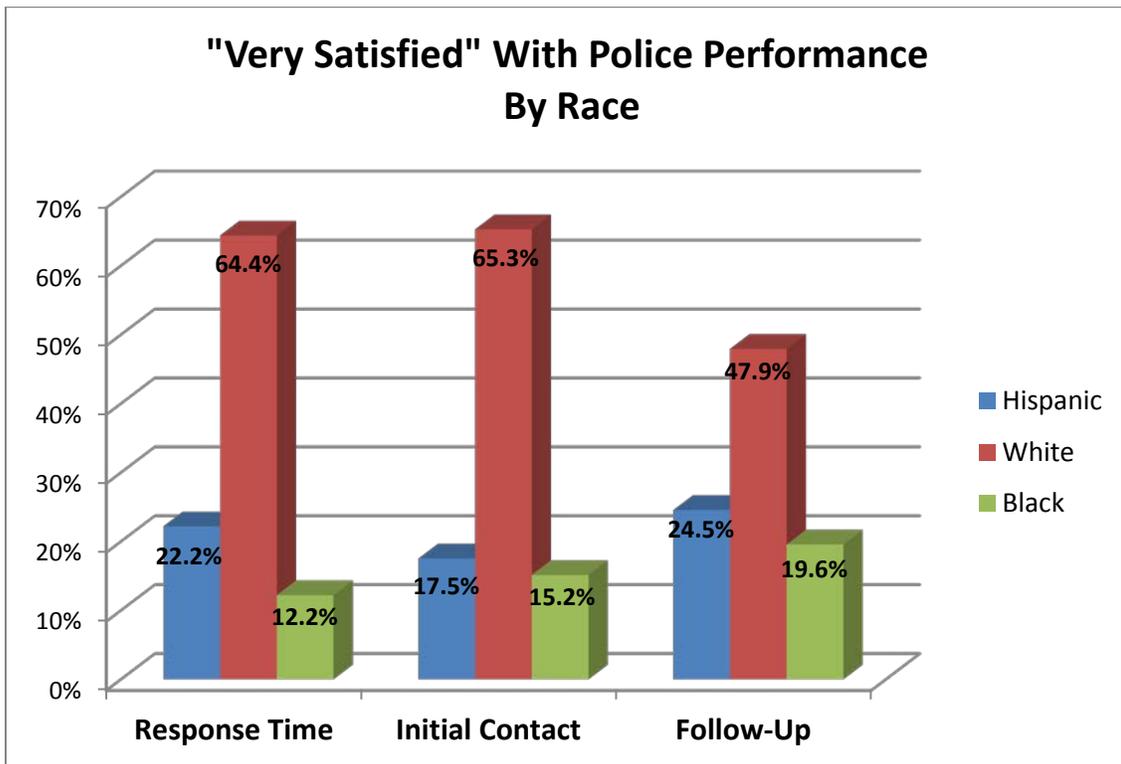
7. If you were contacted for follow-up information, how were you contacted?

	2001	2010	2015
no follow-up contact	53.0%	65.1%	62.6%
by phone	23.0%	19.9%	28.2%
in person	13.3%	13.7%	8.4%
by mail	10.7%	1.4%	0.9%



8. If you were contacted, how satisfied were you with the police detective or officer that followed up with you? Were you: *(Asked only of those contacted)*

	2001	2010	2015
very satisfied	29.4%	56.0%	65.1%
somewhat satisfied	44.4%	30.0%	18.1%
somewhat dissatisfied	11.7%	4.0%	7.2%
very dissatisfied	14.5%	10.0%	9.6%



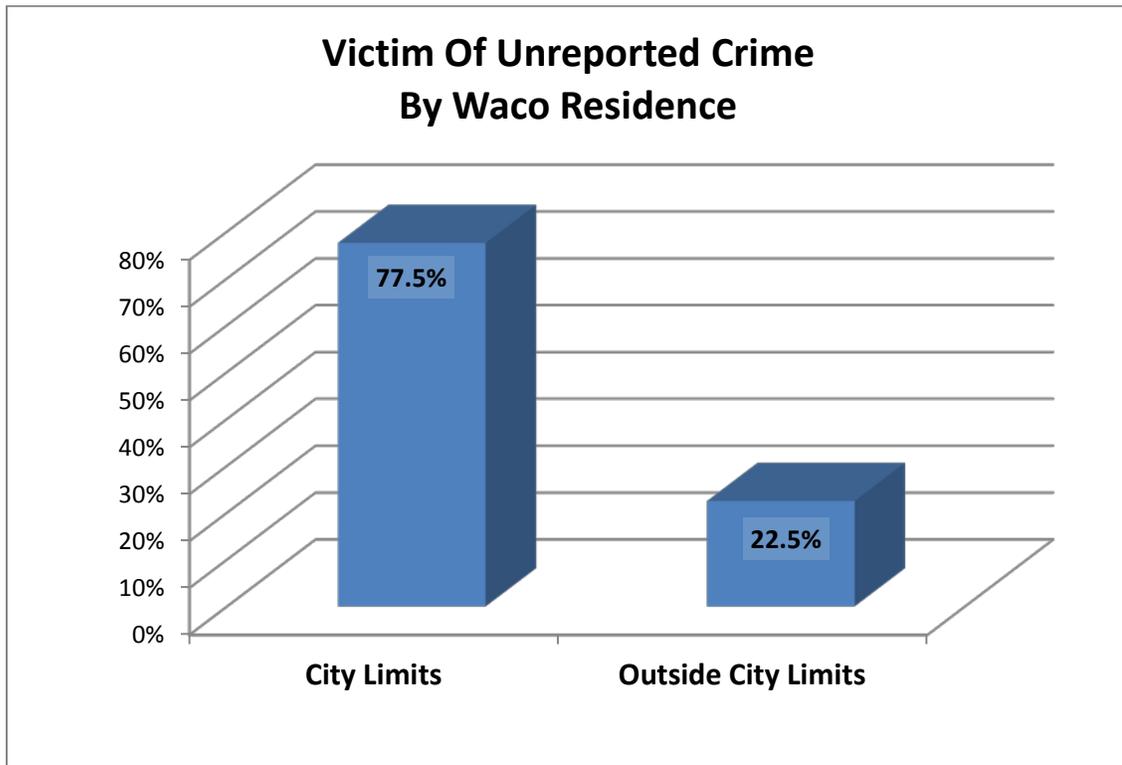
9. What was it about the follow up that caused your dissatisfaction?

(Asked only of those who were dissatisfied in Question 8)

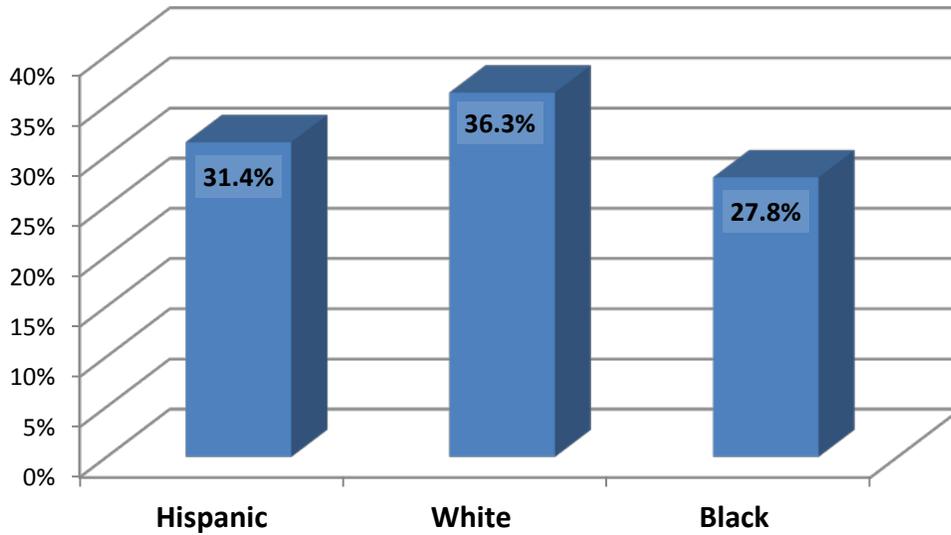
	2010	2015
lack of professionalism	7.5%	28.4%
lack of caring	40.0%	28.4%
did not get a follow up	15.0%	14.2%
attitude	15.0%	14.2%
response time	20.0%	7.2%
lack of knowledge	2.5%	7.2%

10. Have you been the victim of a crime in Waco in the last three years that you did not report to the police?

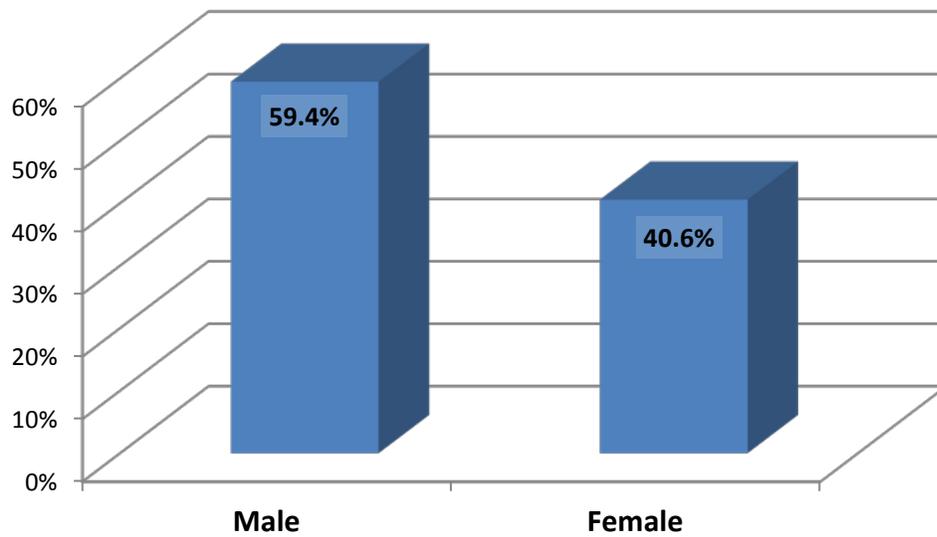
	2001	2010	2015
yes	7.1%	7.2%	3.1%
no	92.9%	92.8%	96.9%

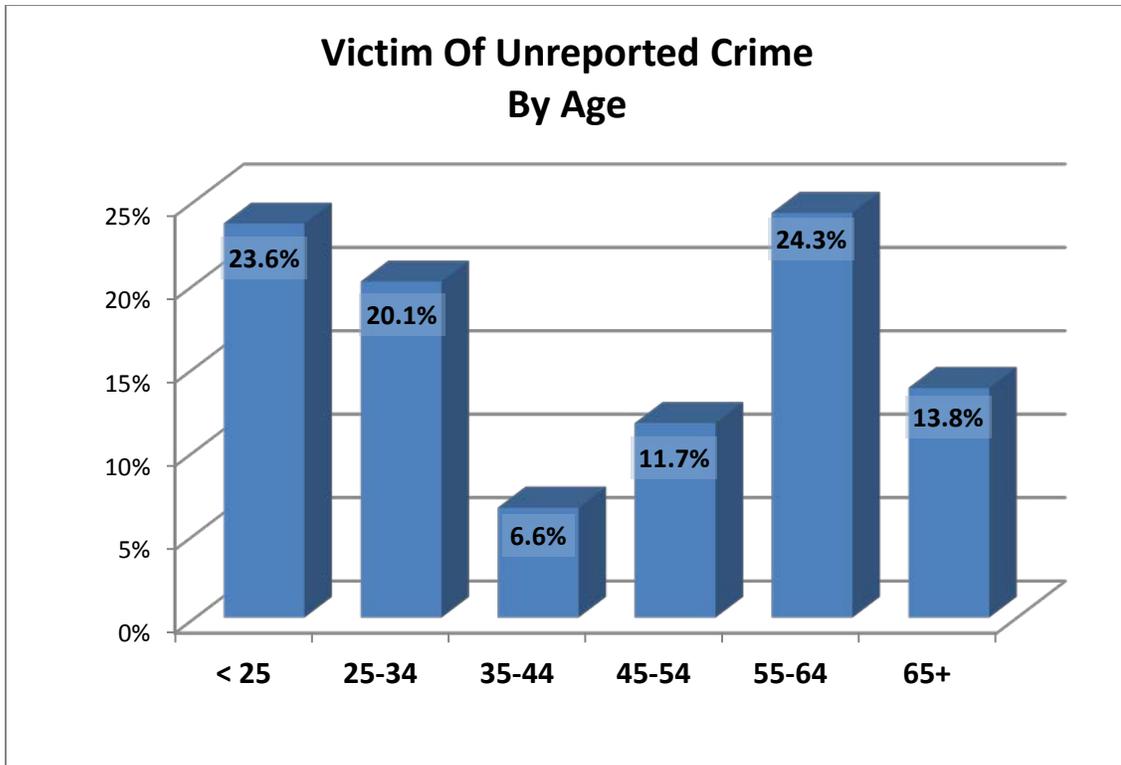


Victim Of Unreported Crime By Race



Victim Of Unreported Crime By Gender





11. Why did you not report the crime?

(Asked only of those who did not report a crime in Question 10)

	2001	2010	2015
police couldn't help	25.0%	21.4%	37.5%
not worth the trouble	37.0%	45.2%	25.0%
time passed	8.9%	23.8%	n/a
*other (see appendix)	29.1%	9.5%	37.5%



Have you or anyone in your immediate family ever used or participated in any of the following services?

12. Victim Services:

	2001	2010	2015
yes	3.4%	7.4%	4.5%
no	96.6%	92.6%	95.5%

13. Crime Prevention Program:

	2001	2010	2015
yes	13.7%	17.5%	5.8%
no	86.3%	82.5%	94.2%

14. Citizens on Patrol:

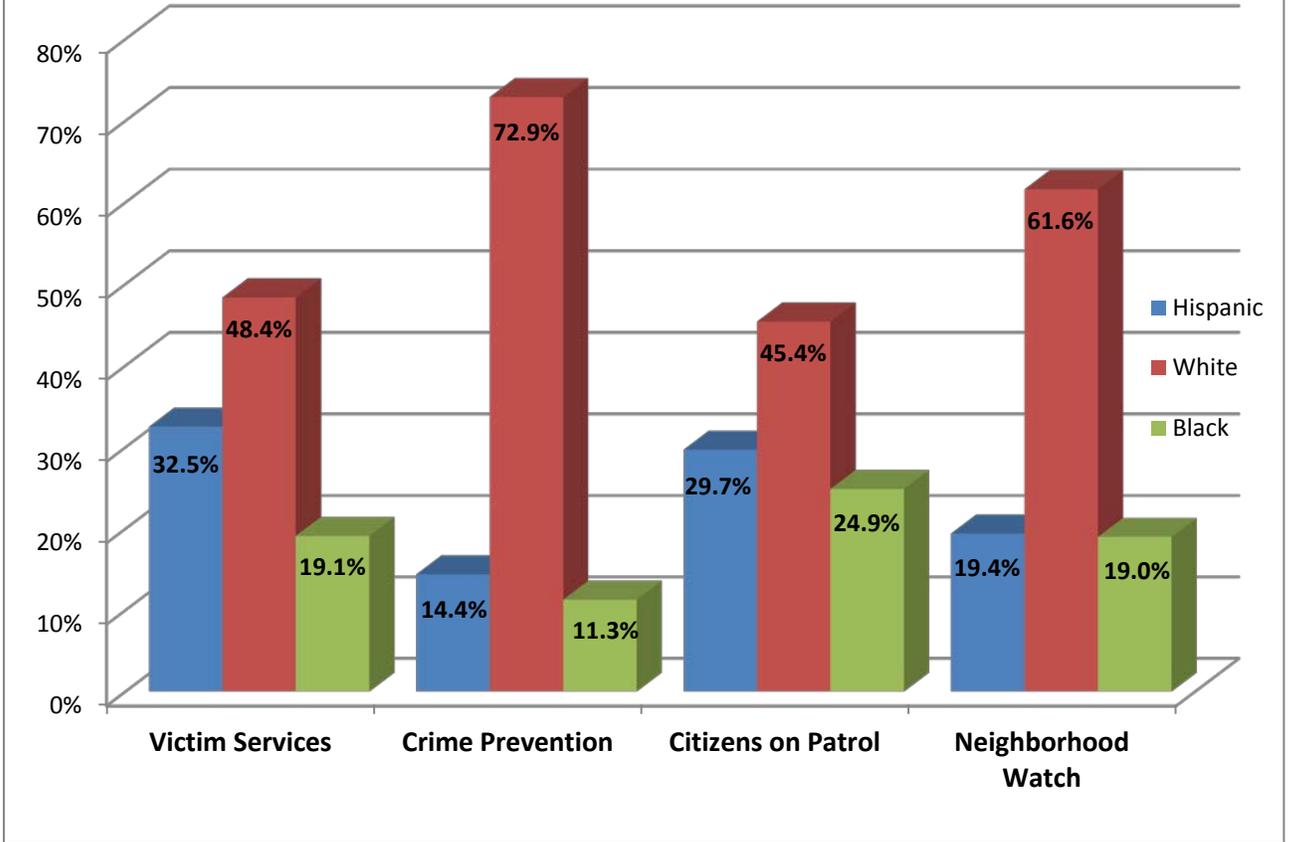
	2015
yes	3.9%
no	96.1%

15. Neighborhood Watch:

	2015
yes	16.3%
no	83.7%

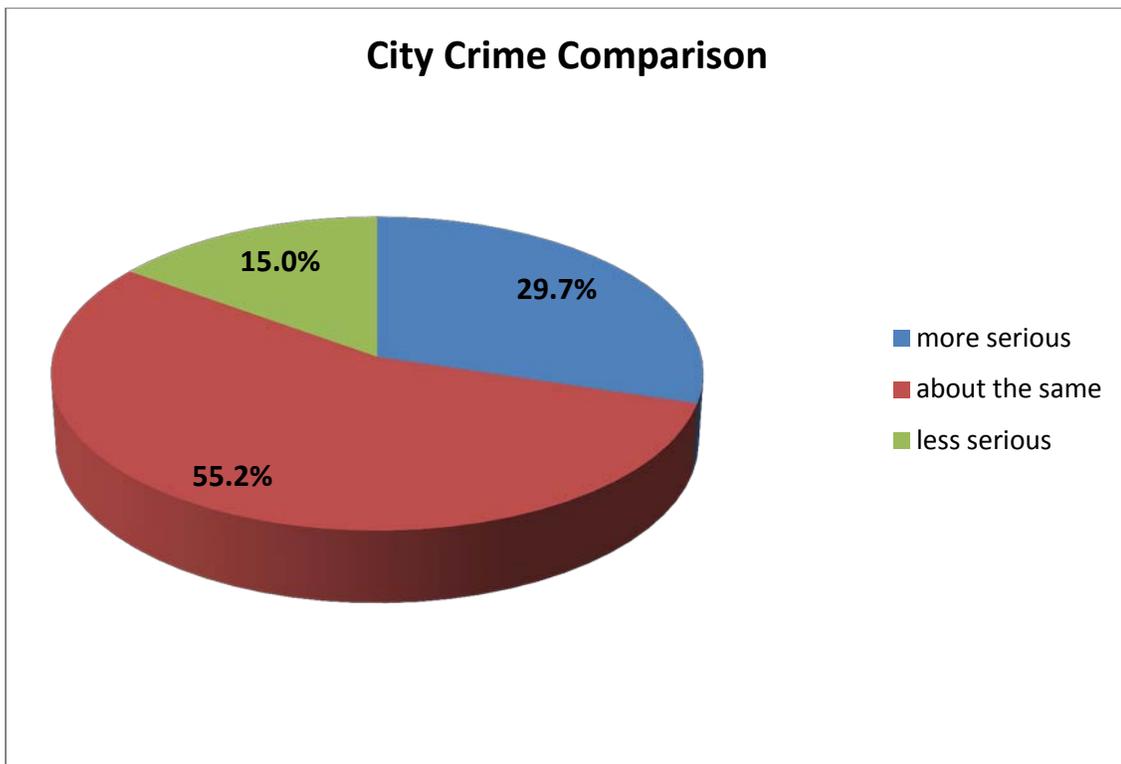


Participation in Services By Race

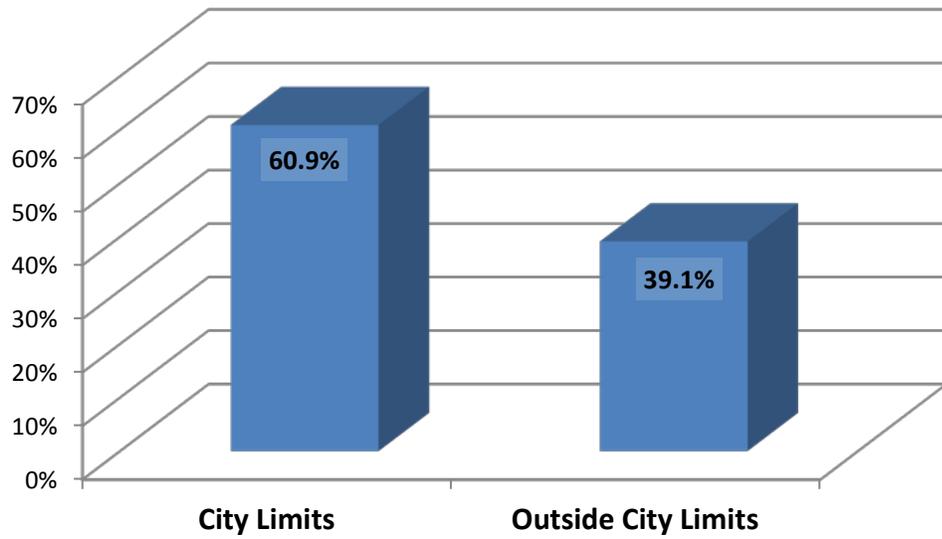


16. How serious a problem do you think crime is in the City of Waco compared to other similar-sized cities in Texas?

	2001	2010	2015
more serious	29.4%	37.1%	29.7%
about the same	57.5%	47.8%	55.2%
less serious	13.1%	15.0%	15.0%



Think Crime Is "More Serious" In Waco



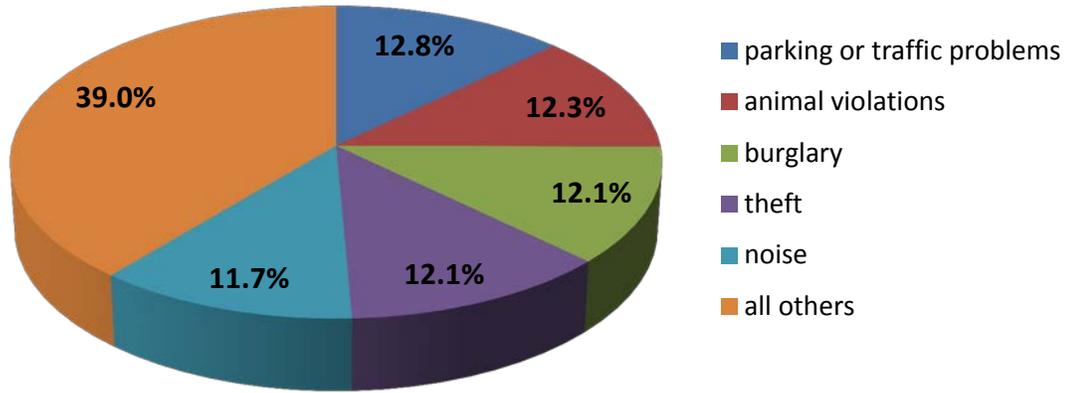
Part II. SAFETY AND SECURITY

17. What is the most important problem in your neighborhood? Please choose one problem from the following list.

	2015
parking or traffic problems	12.8%
animal violations	12.3%
burglary	12.1%
theft	12.1%
noise	11.7%
drug use	10.8%
unsupervised juveniles	8.0%
appearance problems (junk cars, trash, garbage, abandoned buildings)	8.0%
problems with neighbors	2.0%
homeless people	1.4%
public intoxication	1.3%
speeding cars	1.2%
road conditions	0.9%
prostitution	0.8%
none of the above	2.7%
*other (see appendix)	1.9%

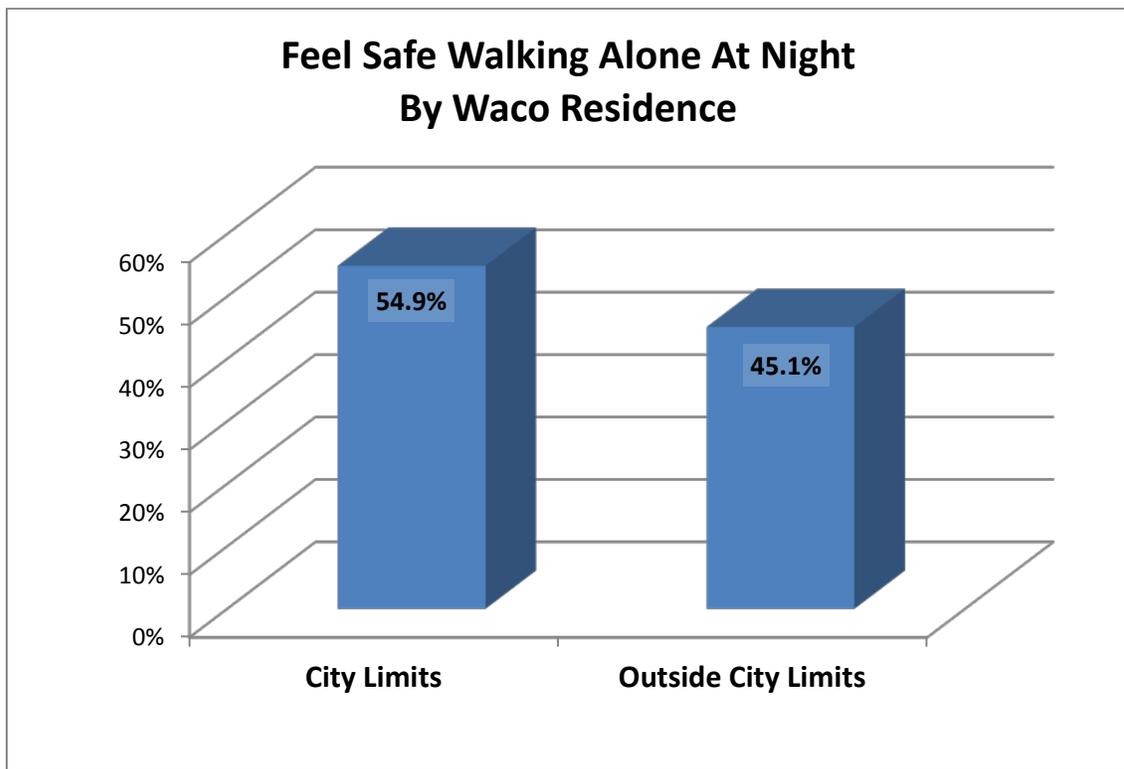


Top 5 Most Important Problems



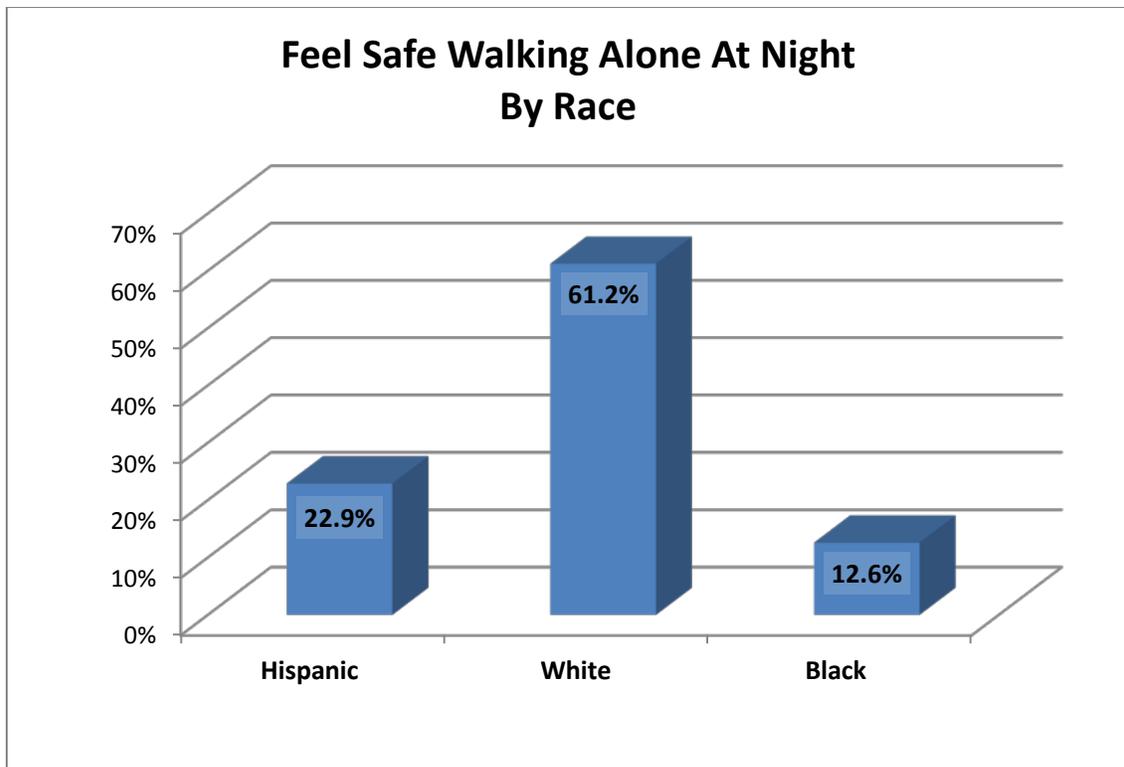
18. If you were walking alone in your neighborhood at night, would you feel:

	2001	2010	2015
very safe	23.1%	27.8%	40.8%
somewhat safe	41.0%	31.9%	37.3%
somewhat unsafe	20.5%	21.9%	13.5%
very unsafe	15.5%	18.5%	8.5%

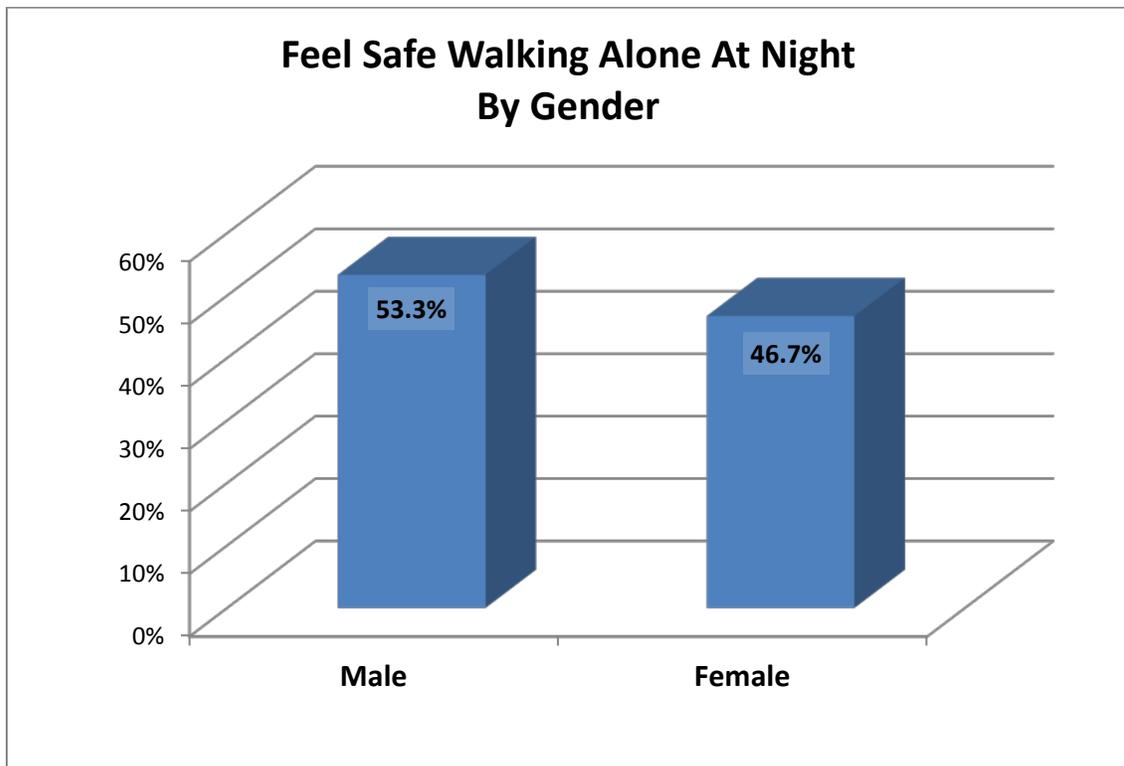


Note: "very safe" and "somewhat safe" categories are combined.



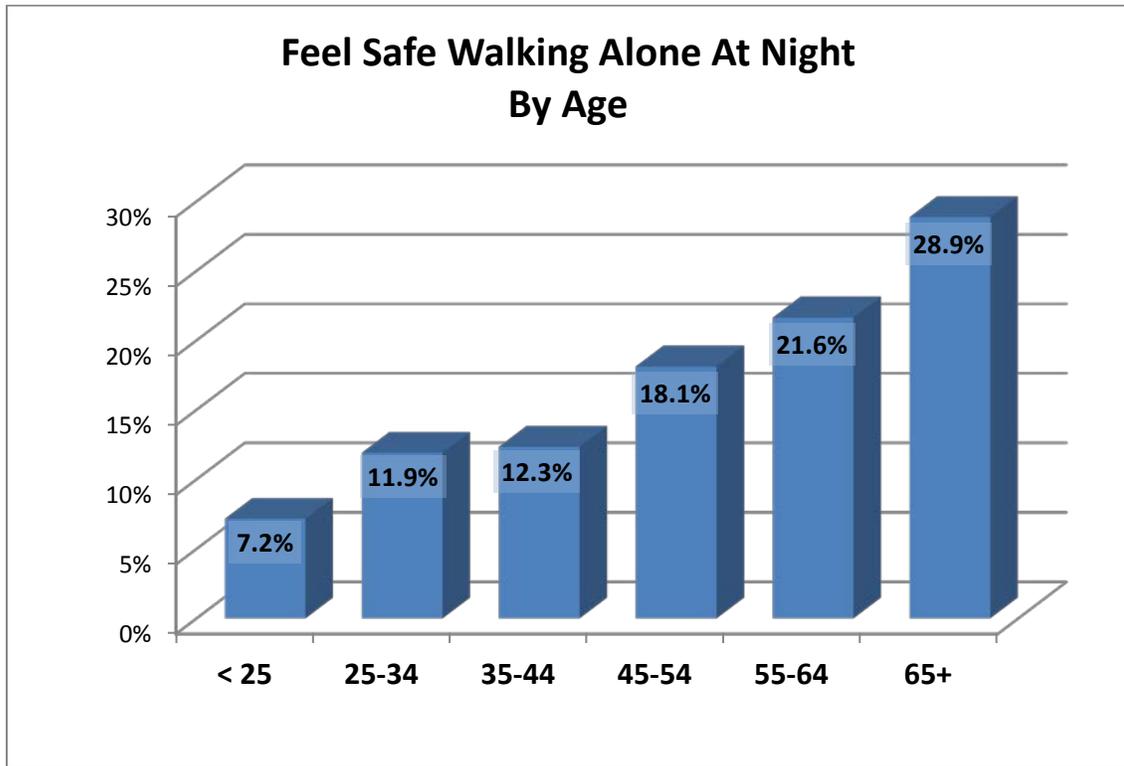


Note: "very safe" and "somewhat safe" categories are combined.



Note: "very safe" and "somewhat safe" categories are combined.



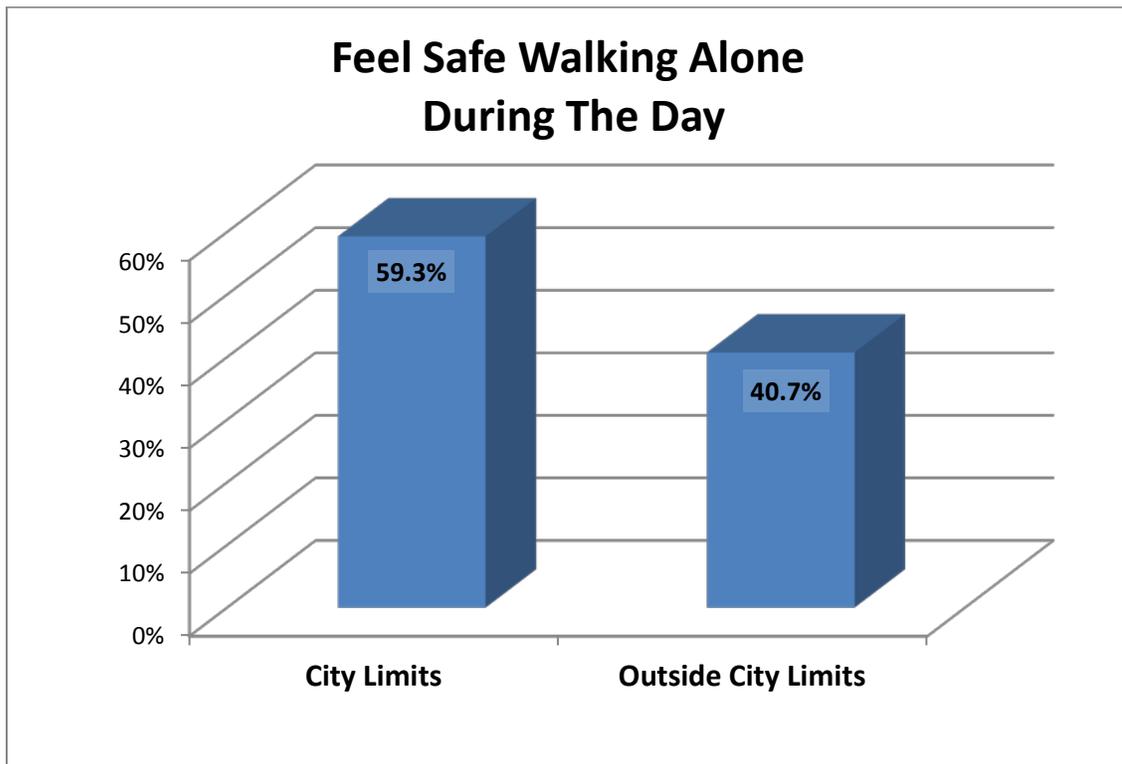


Note: “very safe” and “somewhat safe” categories are combined.



19. If you were walking alone in your neighborhood during the daytime, would you feel:

	2001	2010	2015
very safe	58.2%	61.6%	77.9%
somewhat safe	31.7%	29.1%	17.5%
somewhat unsafe	7.8%	5.8%	3.2%
very unsafe	2.3%	3.5%	1.3%

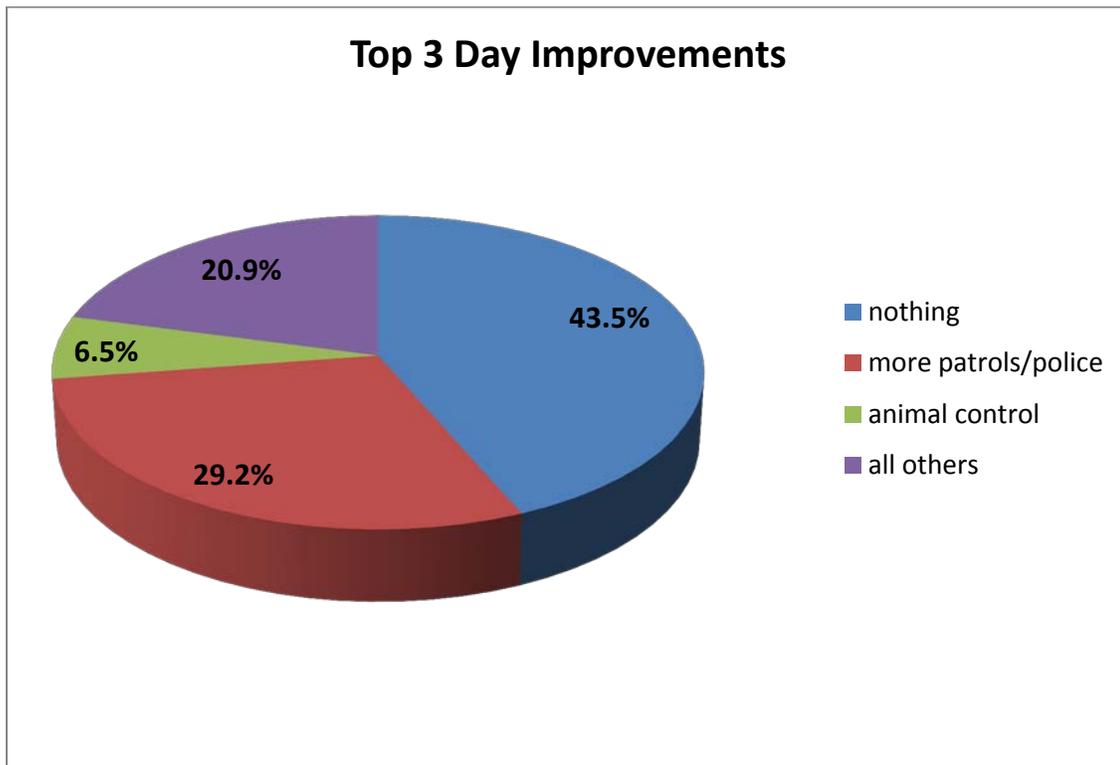


Note: “very safe” and “somewhat safe” categories are combined.

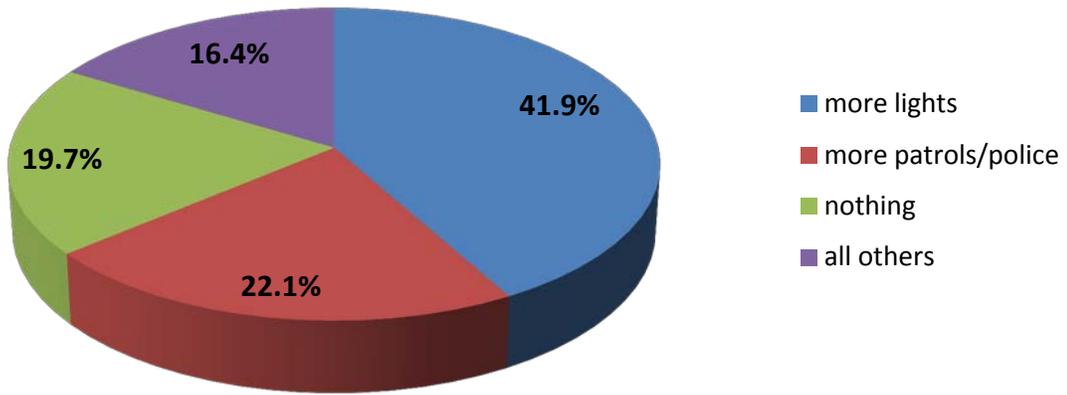


20. What one thing could be done to most improve your feeling of safety in your neighborhood?

	2015 (<i>day</i>)	2015 (<i>night</i>)
more lights	1.3%	41.9%
more patrols/police	29.2%	22.1%
nothing	43.5%	19.7%
individual security precautions	5.2%	4.1%
neighborhood watch	5.6%	3.8%
animal control	6.5%	3.3%
neighborhood improvements	2.5%	2.3%
addressing juvenile issues	2.2%	1.8%
*other (see appendix)	4.1%	1.1%

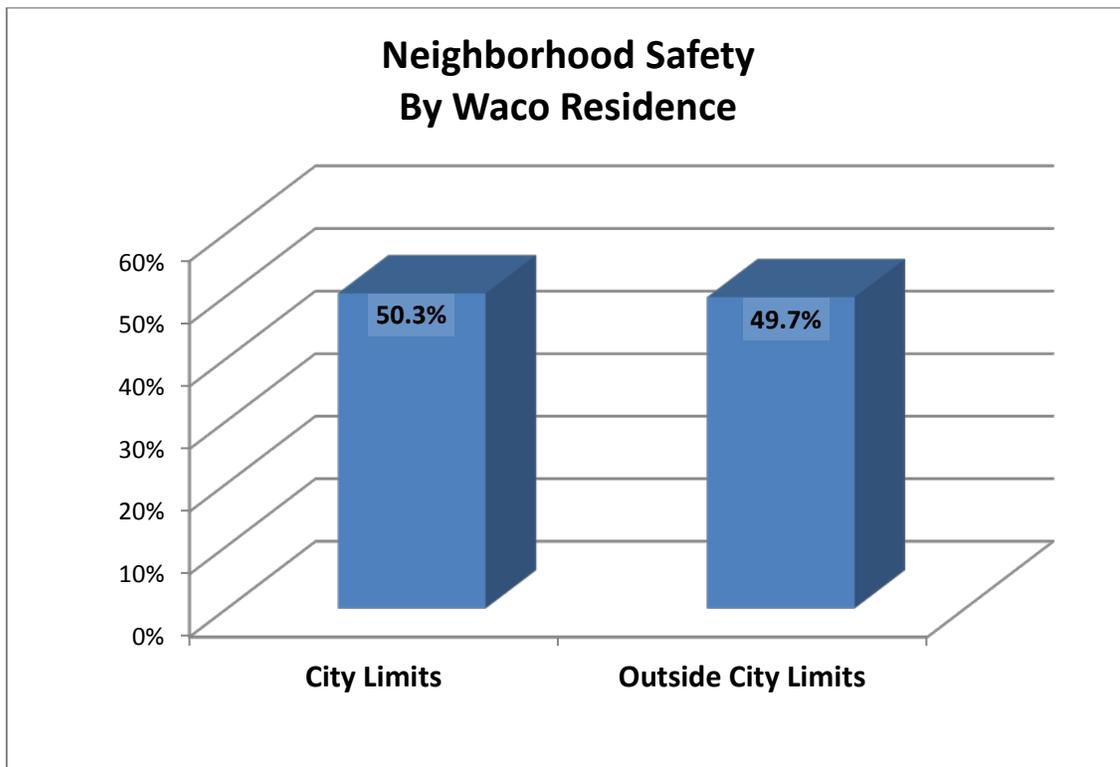


Top 3 Night Improvements



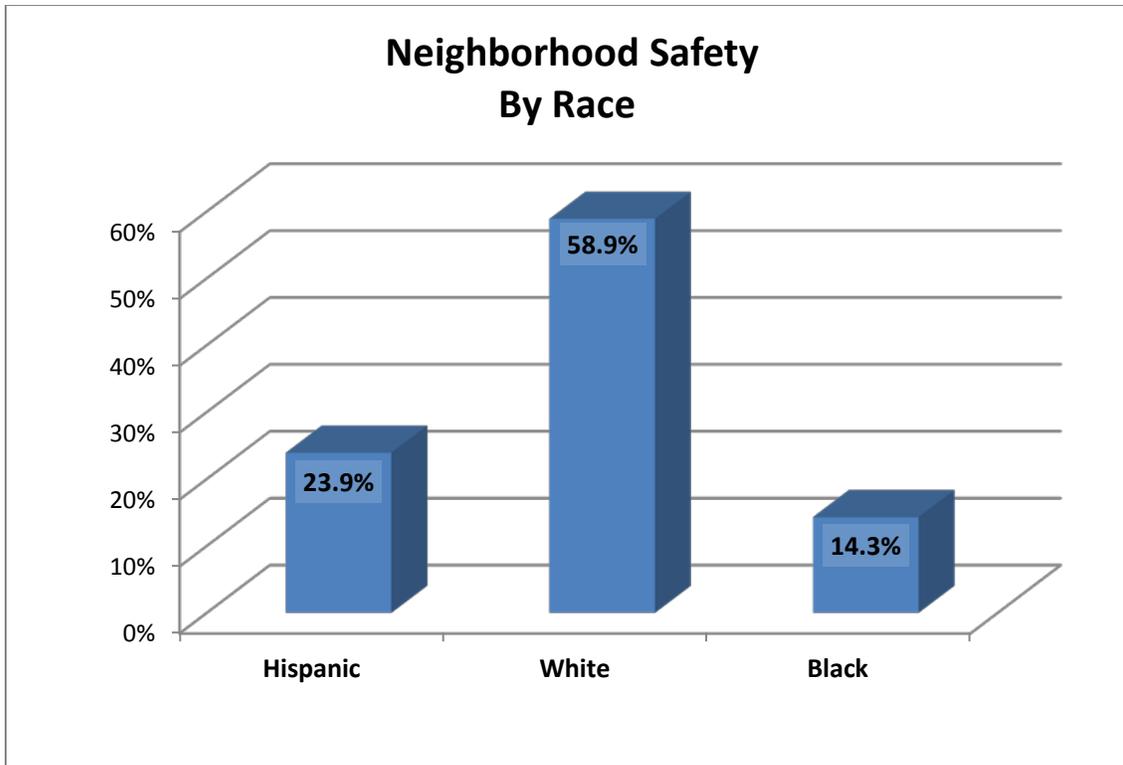
21. Compared to other neighborhoods of Waco, would you rate the safety of your neighborhood as:

	2001	2010	2015
very safe	34.8%	48.4%	64.6%
somewhat safe	47.3%	38.7%	29.7%
somewhat unsafe	15.2%	9.8%	4.6%
very unsafe	2.7%	3.1%	1.1%

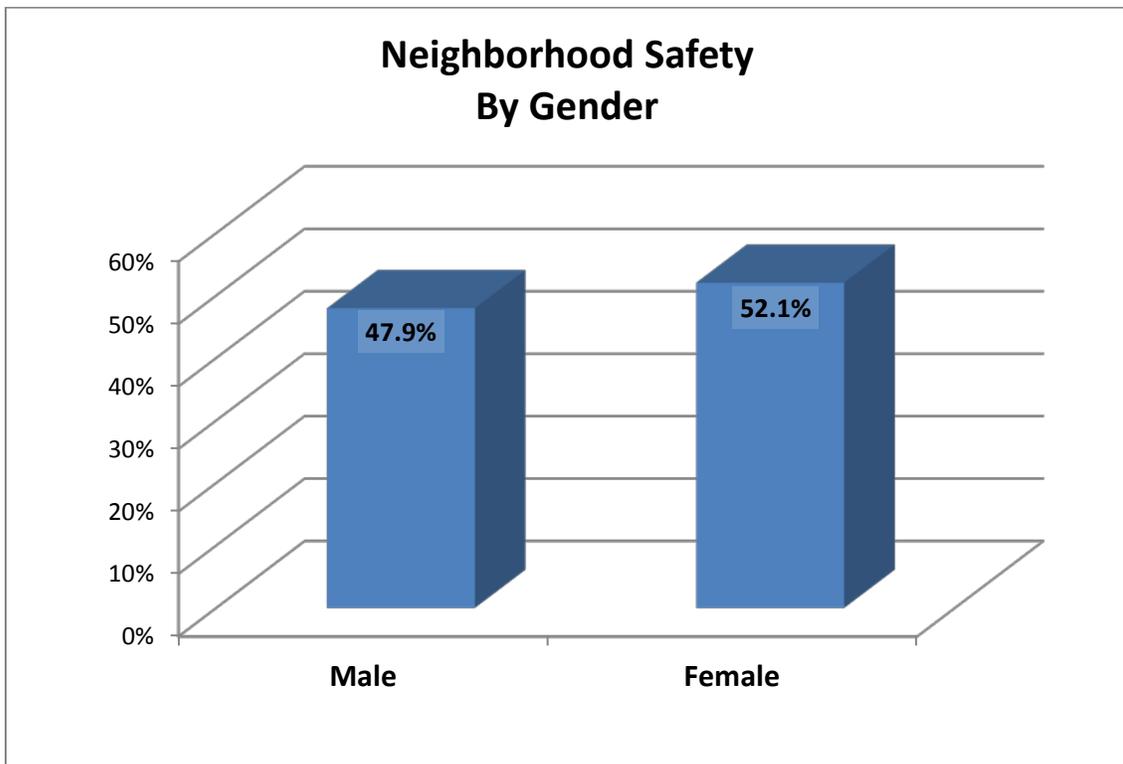


Note: “very safe” and “somewhat safe” categories are combined.



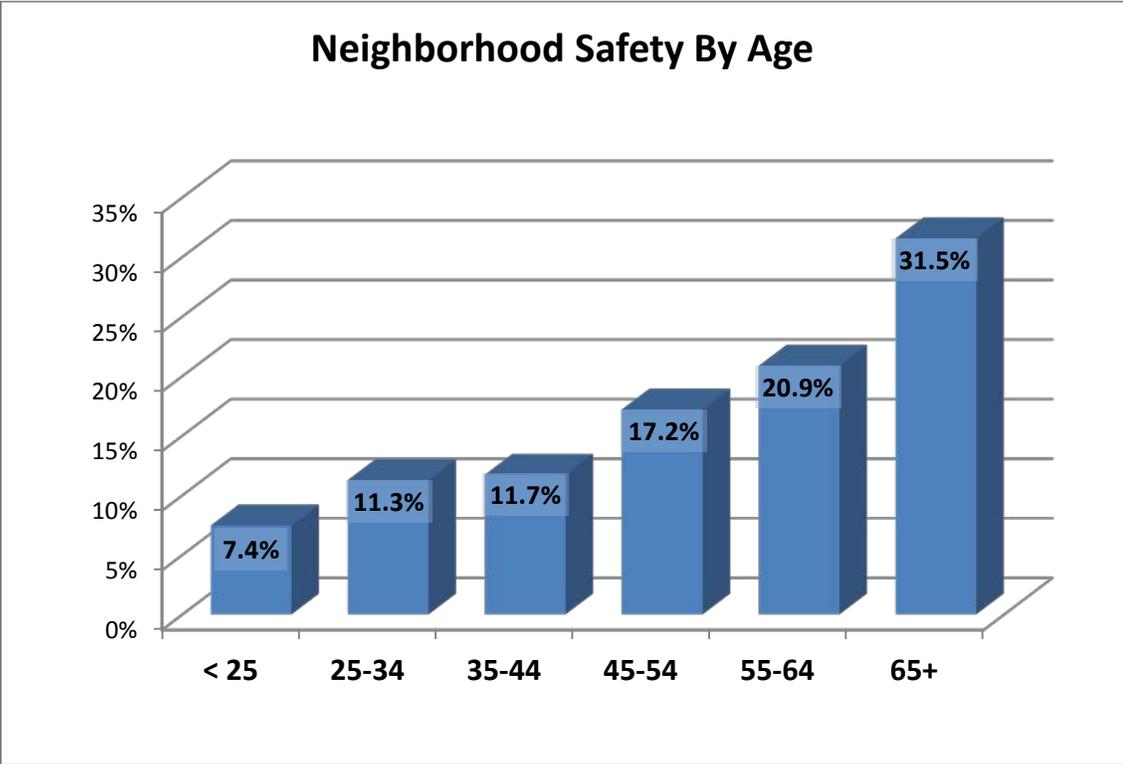


Note: “very safe” and “somewhat safe” categories are combined.



Note: “very safe” and “somewhat safe” categories are combined.





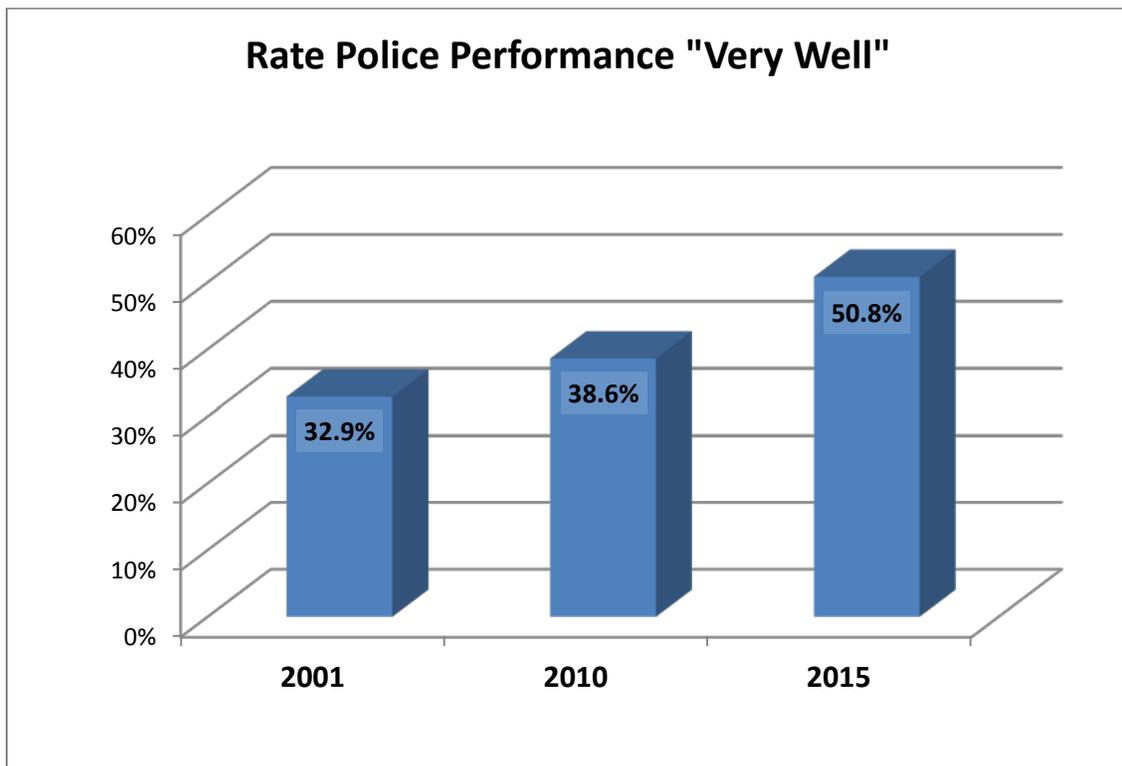
Note: “very safe” and “somewhat safe” categories are combined.



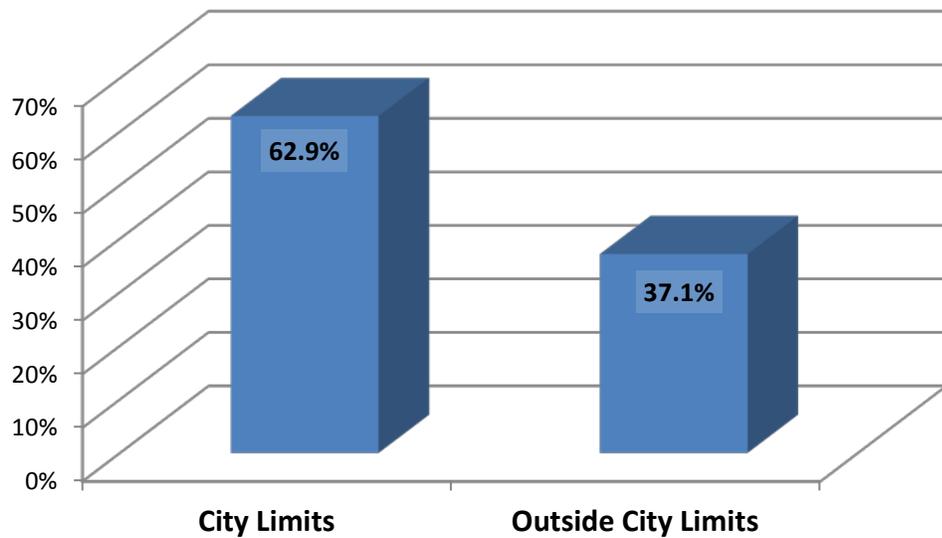
Part III. COMMUNITY RELATIONS

22. How well do you think the Waco Police perform their duties in your neighborhood?

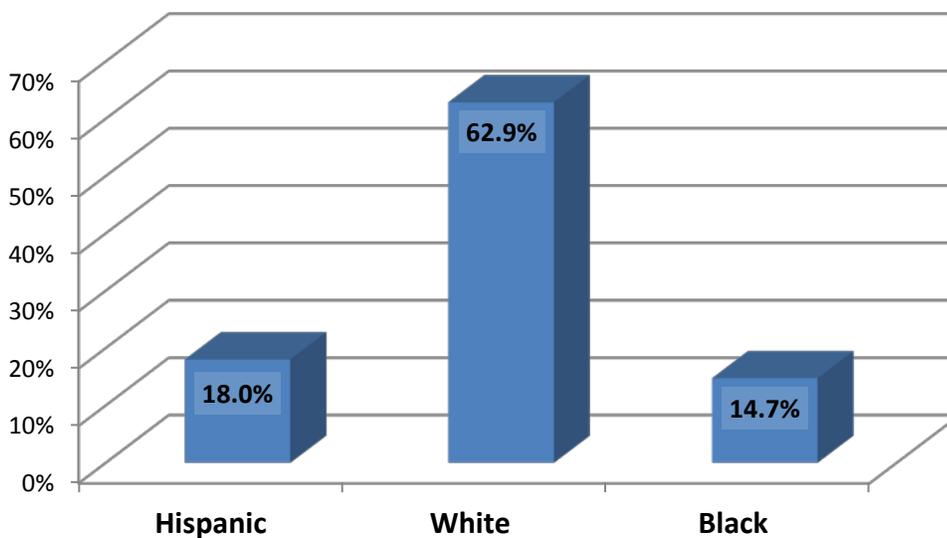
	2001	2010	2015
very well	32.9%	38.6%	50.8%
fairly well	50.2%	41.7%	38.5%
somewhat poorly	9.2%	13.1%	7.0%
very poorly	7.7%	6.6%	3.8%



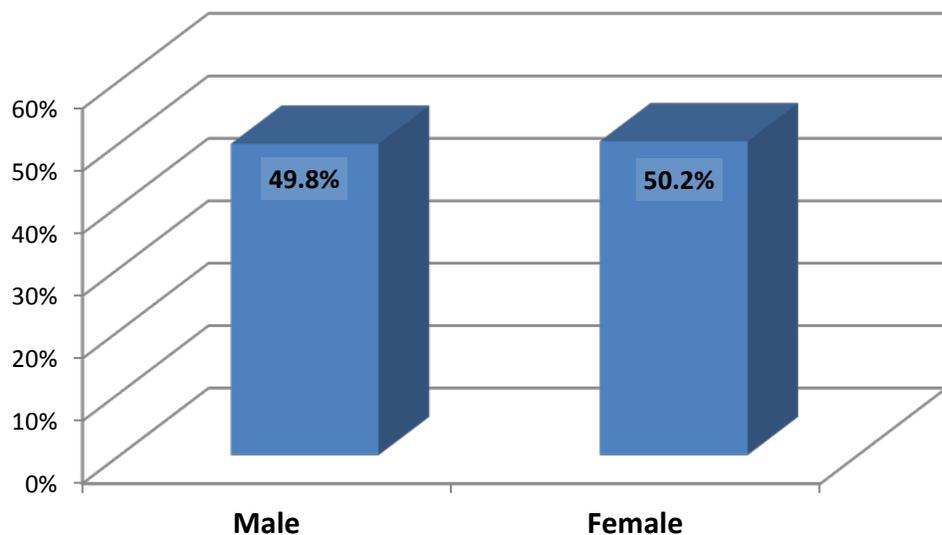
Rate Police Performance "Very Well" By Waco Residence



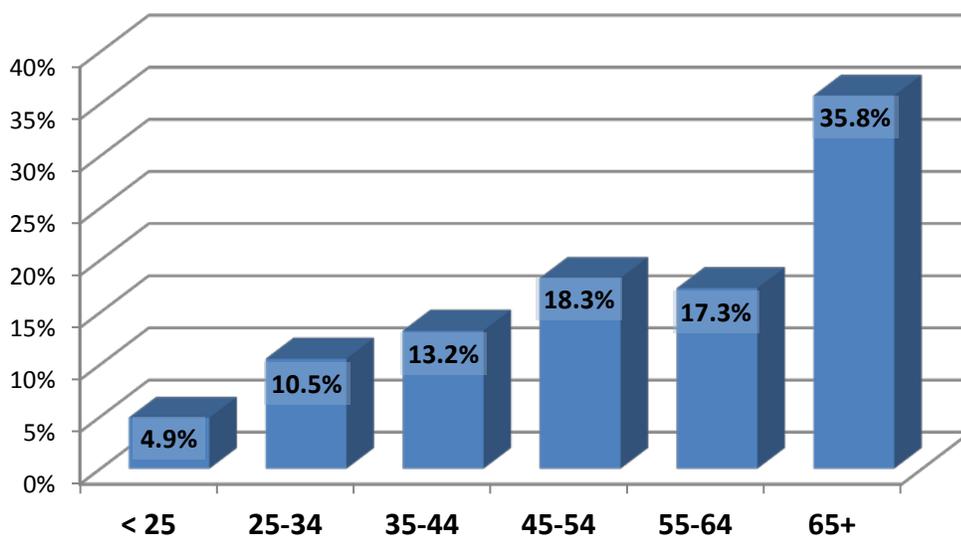
Rate Police Performance "Very Well" By Race



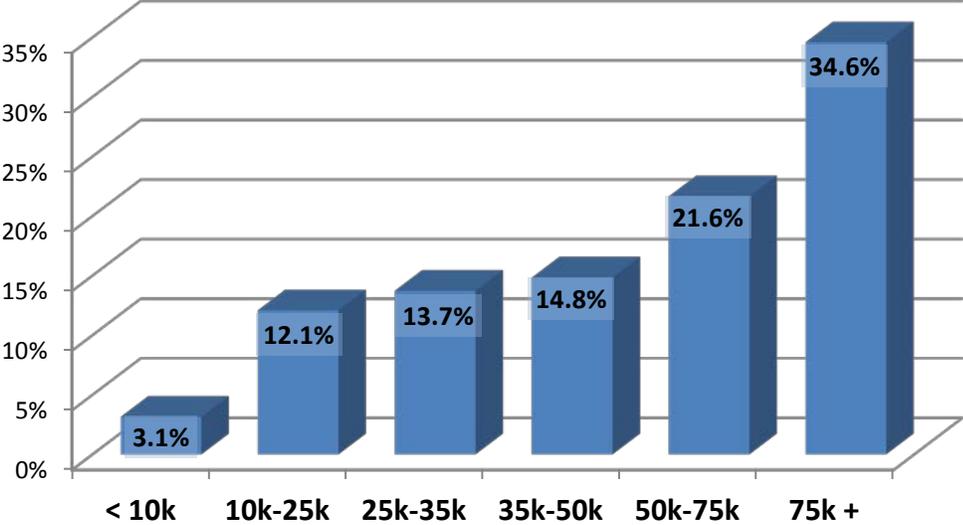
Rate Police Performance "Very Well" By Gender



Rate Police Performance "Very Well" By Age

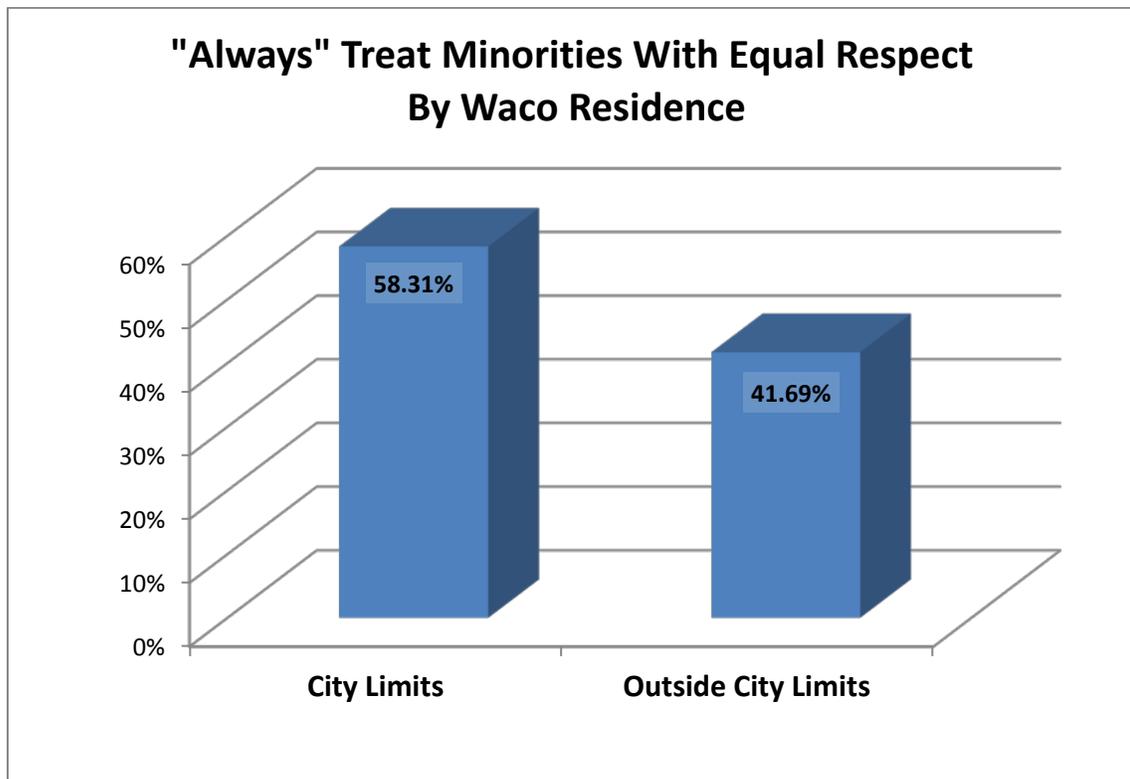


Rate Police Performance "Very Well" By Income

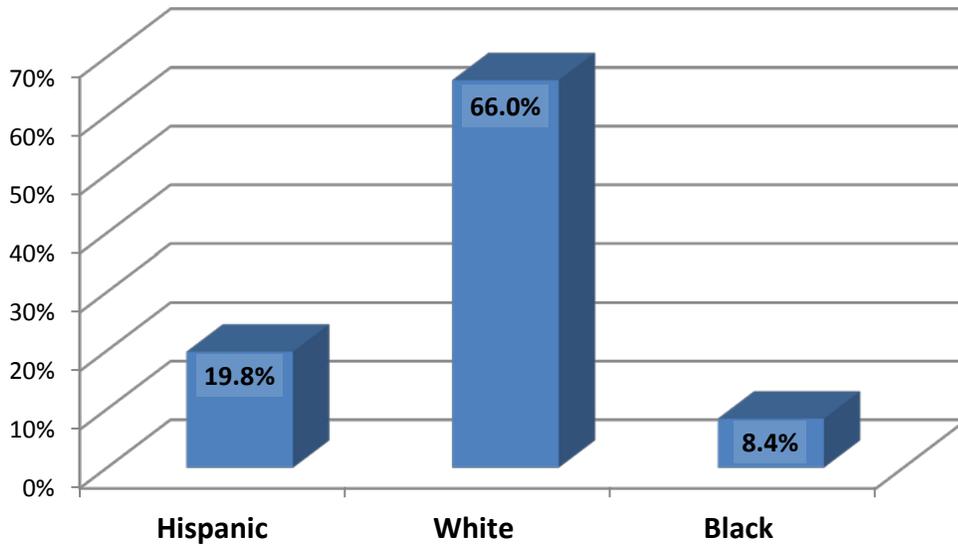


23. Do you think the Waco police treat minorities with equal respect as compared to other groups in the community?

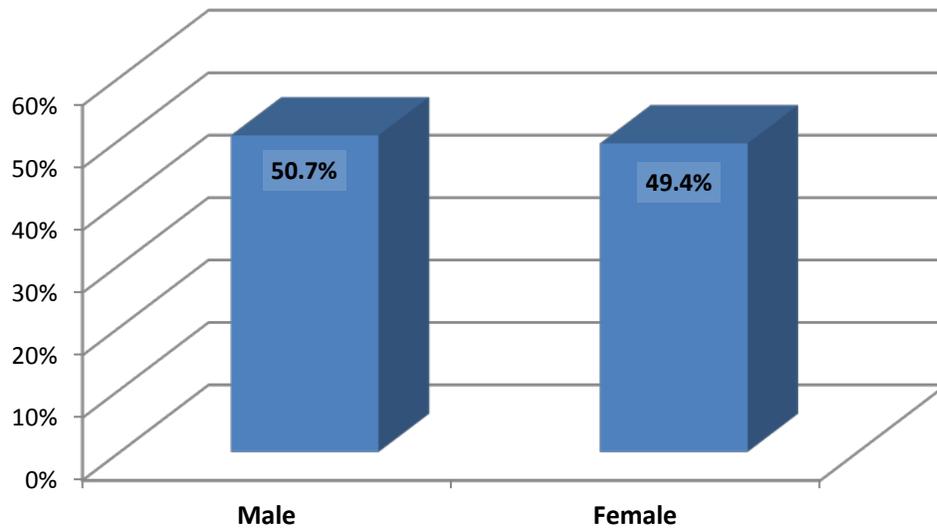
	2015
always	49.6%
often	25.3%
sometimes	15.3%
hardly ever	5.3%
never	4.4%



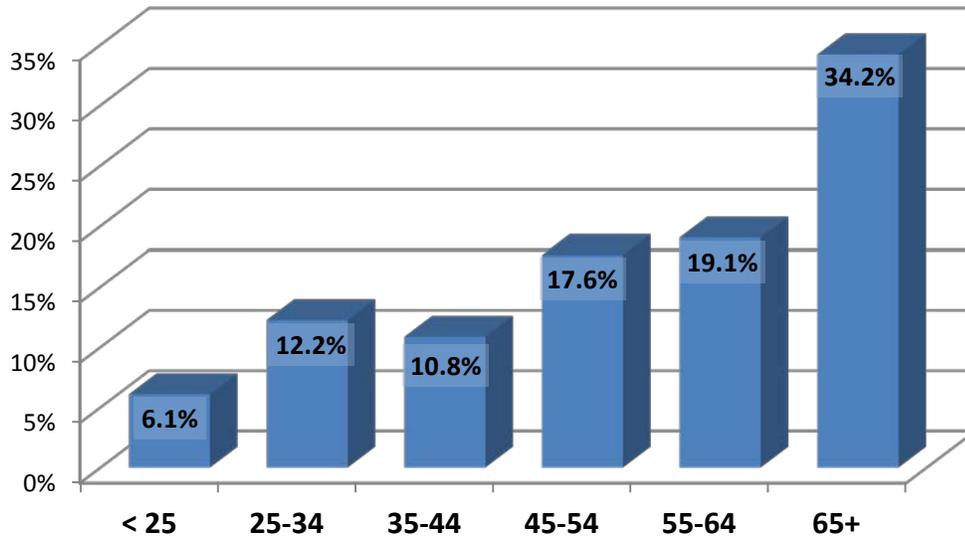
"Always" Treat Minorities With Equal Respect By Race



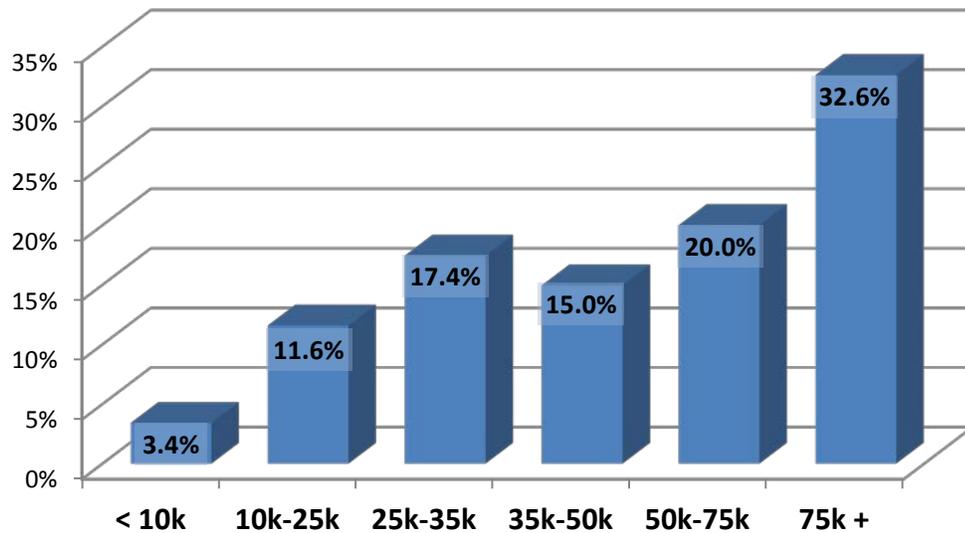
"Always" Treat Minorities With Equal Respect By Gender



"Always" Treat Minorities With Equal Respect By Age

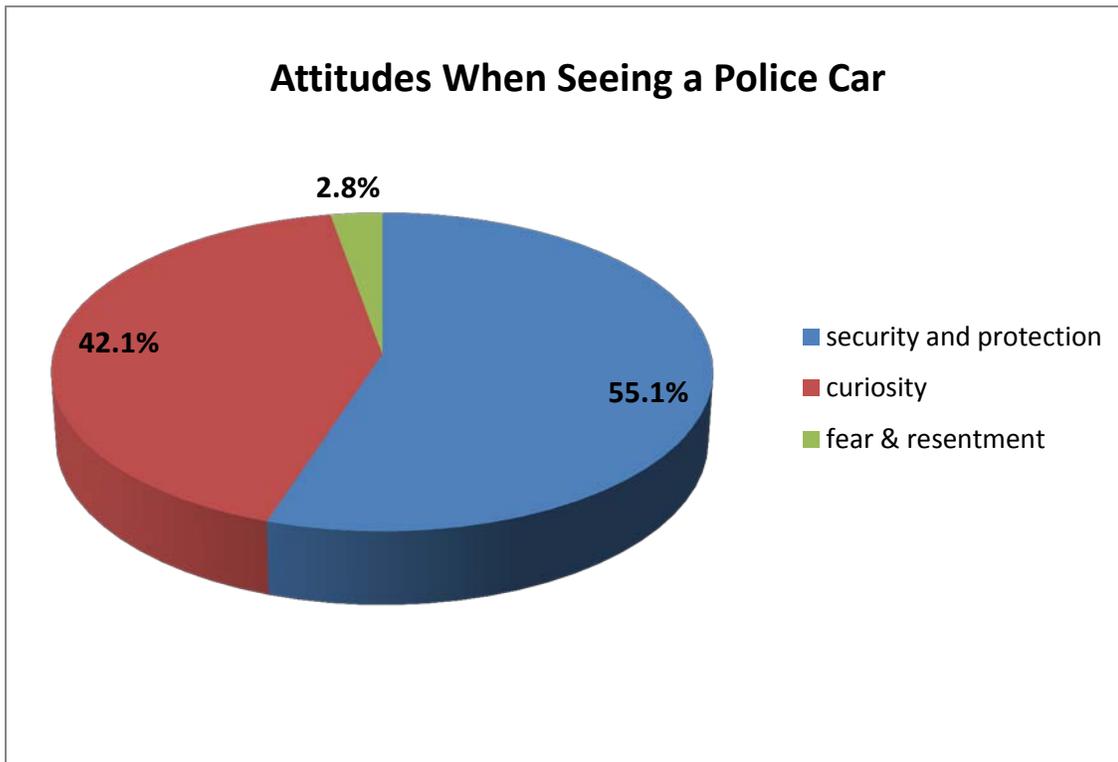


"Always" Treat Minorities With Equal Respect By Income



24. When you see a police car in your neighborhood, which of the following best describes your attitude?

	2001	2010	2015
a sense of security and protection	55.6%	62.6%	55.1%
curiosity	39.7%	30.8%	42.1%
a sense of fear & resentment	4.7%	6.6%	2.8%



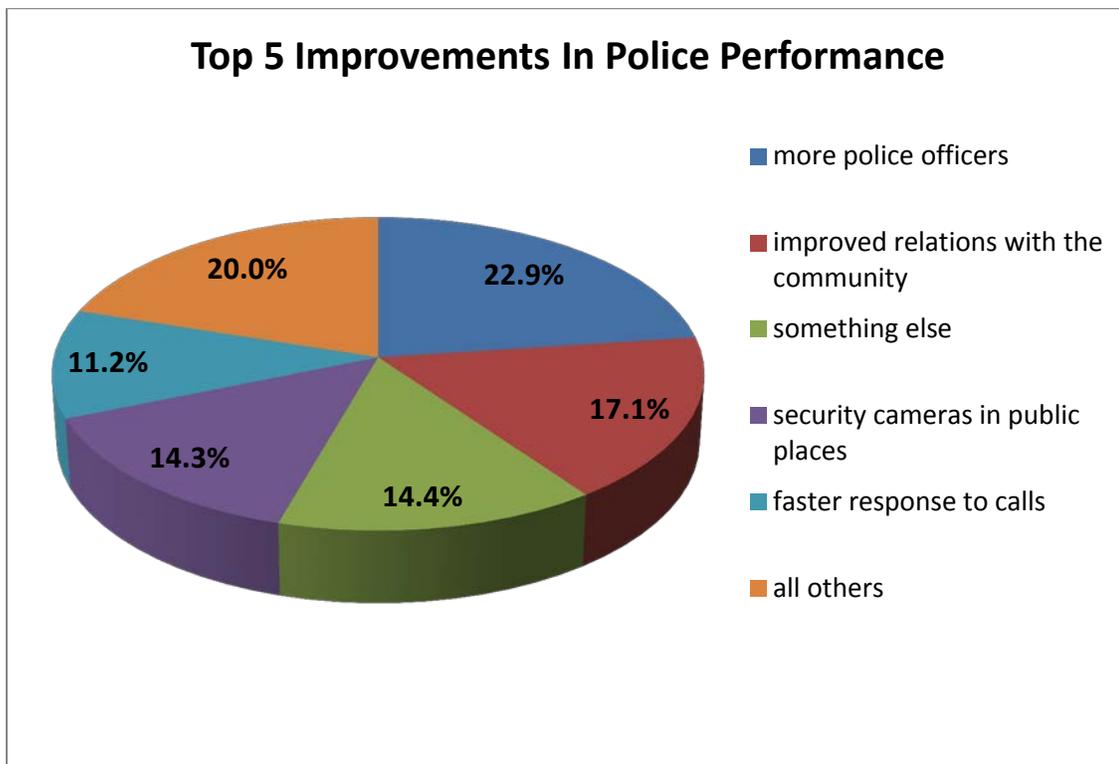
25. If you have been stopped for a traffic violation, which of the following do you think would best describe the attitude of the Waco Police Department Officer?

	2001	2010	2015
courteous and respectful	42.2%	44.6%	55.5%
direct and business-like	49.6%	47.1%	37.0%
rude and hostile	8.2%	8.3%	7.5%



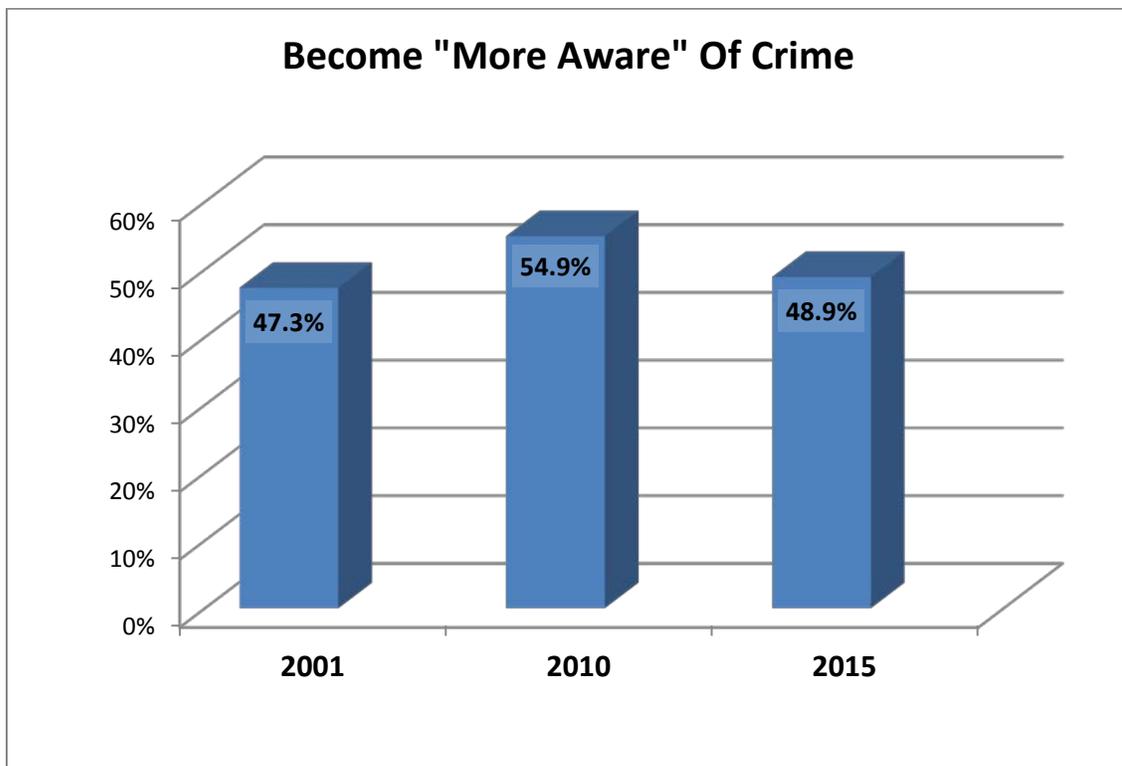
26. Which one of the following would most improve police performance in your neighborhood? Please choose only one from the list:

	2001	2010	2015
more police officers	23.1%	45.1%	22.9%
improved relations with the community	18.9%	16.3%	17.1%
security cameras in public places	n/a	n/a	14.3%
faster response to calls	18.8%	10%	11.2%
neighborhood foot/bicycle patrols	9.7%	5.6%	7.6%
better trained officers	7.1%	4.7%	6.1%
improved relations with minority groups	4.9%	4%	4.7%
all of the above	n/a	n/a	1.6%
*something else (see appendix)	18%	14.3%	14.4%



27. In the past three years would you say that you have become:

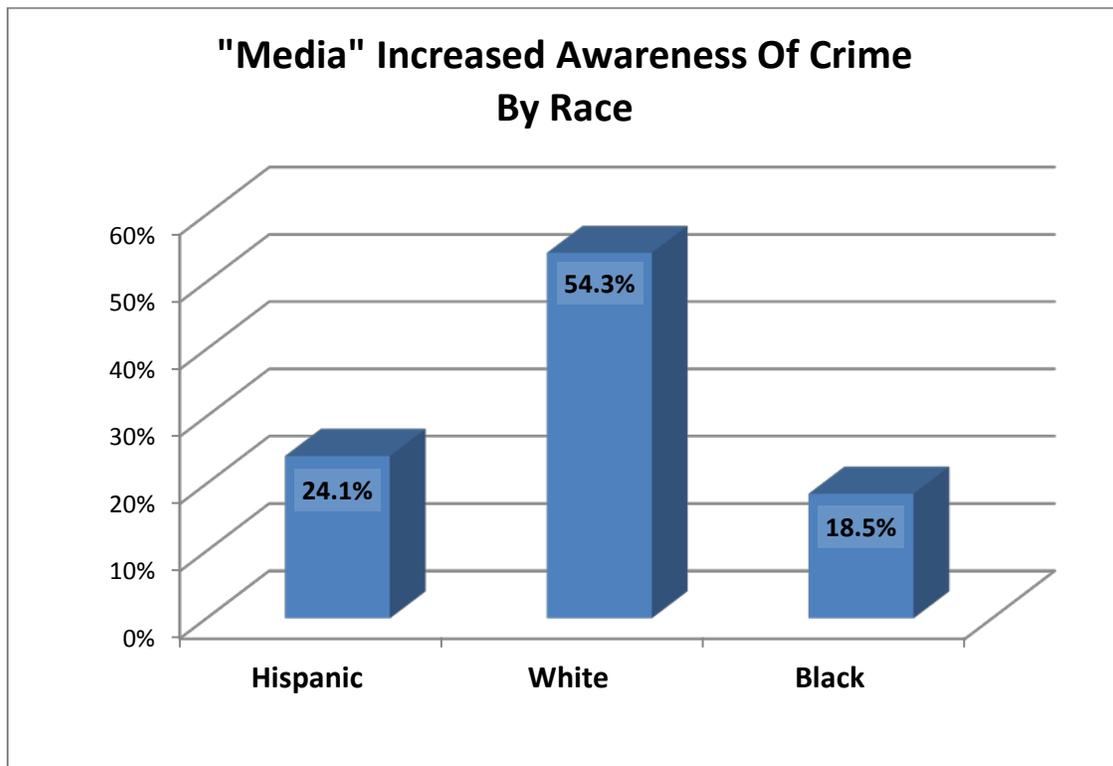
	2001	2010	2015
more aware of crime problems in Waco	49.8%	54.9%	47.3%
less aware	3.2%	2.4%	2.9%
level of awareness remained about the same	46.9%	42.7%	49.8%



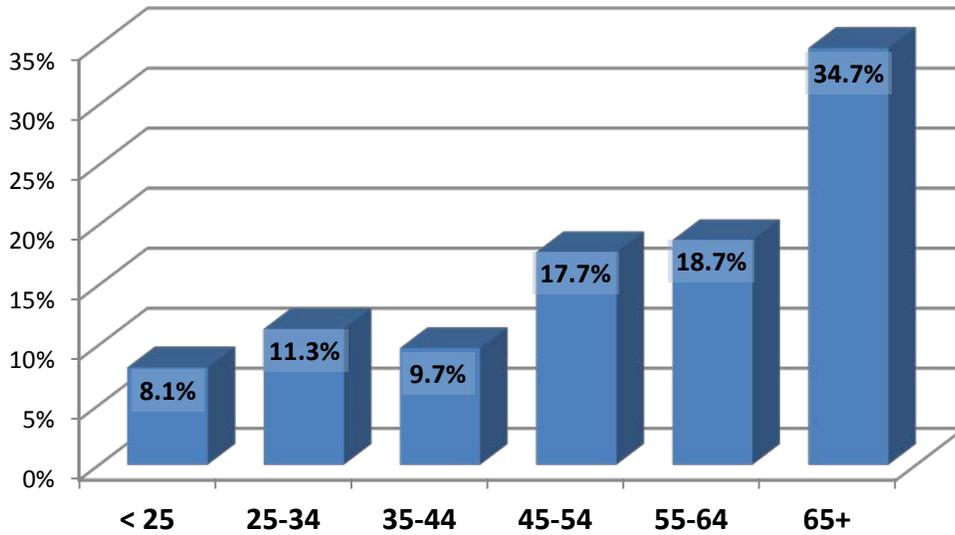
28. What has contributed to your increased awareness of crime problems?

(Asked of respondents who are reported being more aware of crime in Question 27)

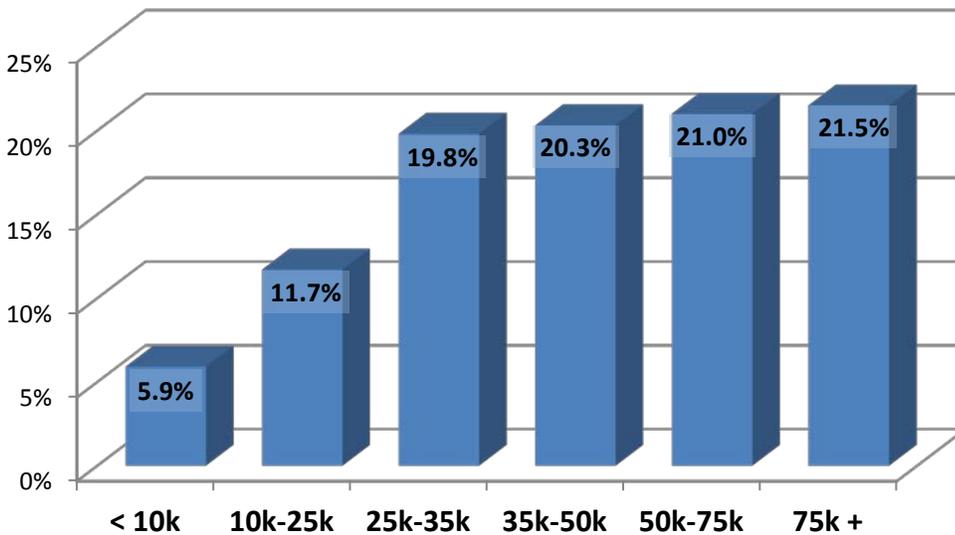
	2001	2010	2015
media	53.3%	47.5%	67.7%
experiences of self or friends	30.2%	32.5%	23.2%
more contact with the police	5.8%	4.1%	4.6%
neighborhood meetings	4.8%	3.8%	3.5%
*other (see appendix)	5.9%	12.1%	1.1%



"Media" Increased Awareness Of Crime By Age



"Media" Increased Awareness Of Crime By Income



29. Do you belong to a neighborhood group that works to reduce crime in your area?

	2001	2010	2015
yes	12.1%	11.0%	8.1%
no	87.4%	89.0%	91.9%

If “yes” in Question 29, which one?

	2015
Neighborhood Watch	39.4%
Neighborhood Association	20.2%
Community Effort	11.1%
Homeowners Associations	6.1%
PAC	4.0%
Alliance with Officers	3.0%
Church	3.0%
Citizens on Patrol	2.0%
Crime Free Multi-Housing Program	2.0%
Chambers of Commerce	1.0%
Development	1.0%
Disabled Veterans	1.0%
Hunter's Mountain	1.0%
Juvenile Justice System	1.0%
Kiwanis	1.0%
NRA	1.0%
School	1.0%
No Response	1.0%

30. Would you be willing to assist the Waco Police Department by participating in citizen patrols in your neighborhood?

	2001	2010	2015
yes	43.3%	48.7%	42.1%
no	56.7%	51.3%	57.8%

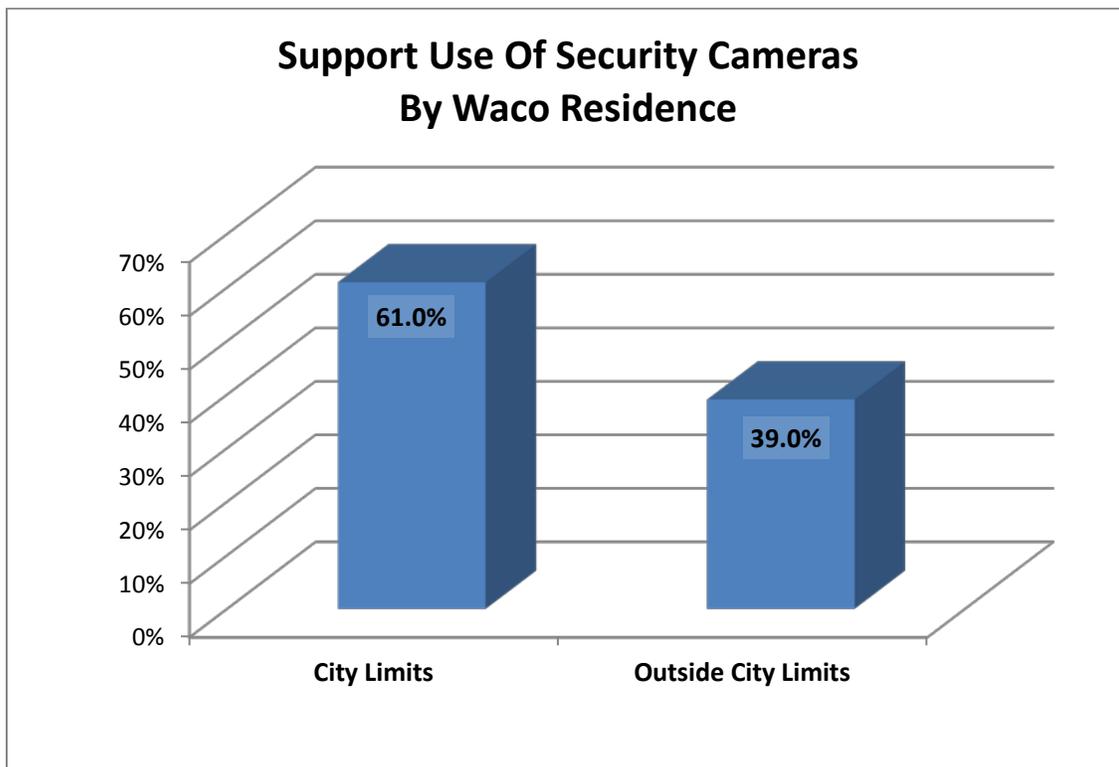


31. Do you believe that Waco needs more rigorous enforcement of traffic laws to limit careless driving such as running traffic lights, speeding, etc.?

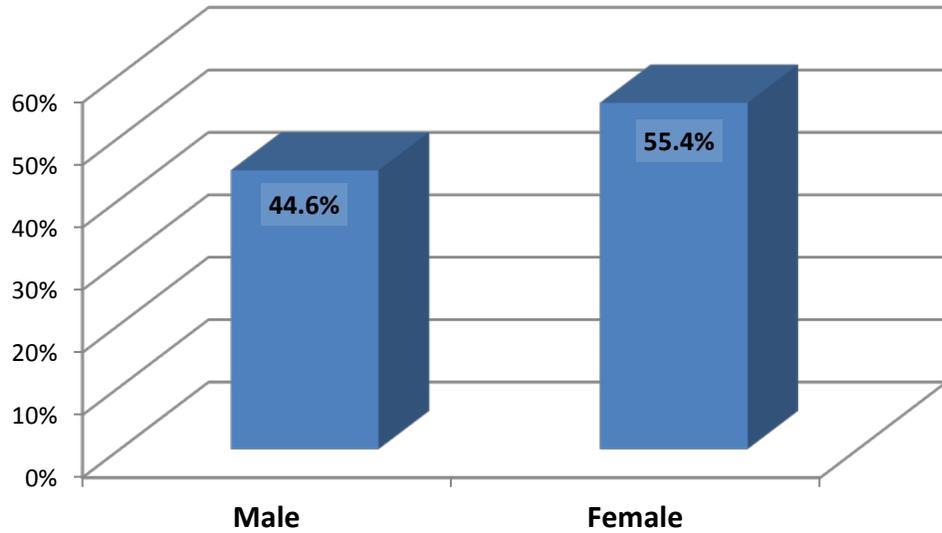
	2001	2010	2015
more enforcement	68.0%	69.6%	59.9%
less enforcement	6.8%	5.2%	13.1%
enforcement should remain the same	25.3%	25.2%	27.0%

32. Would you support the use of security cameras in public spaces?
(In 2010, surveillance cameras)

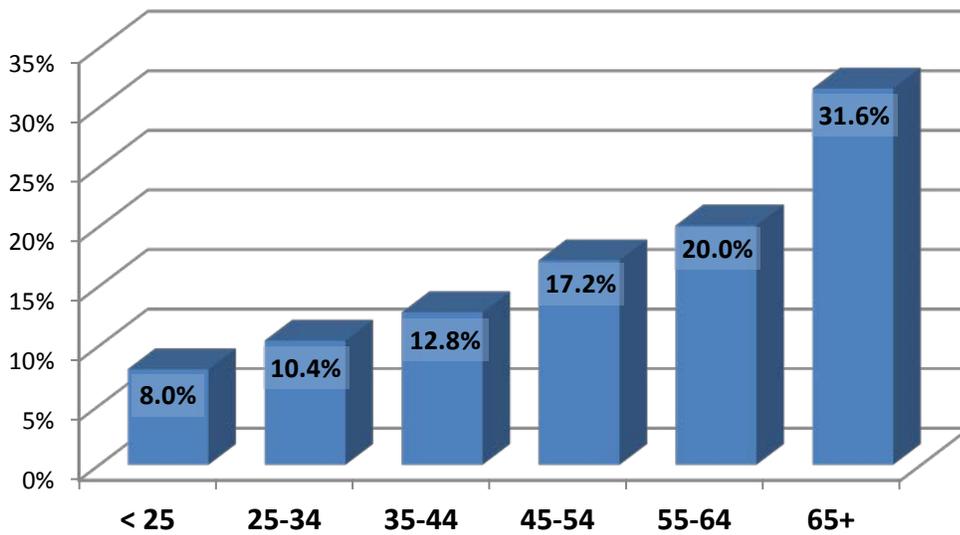
	2010	2015
yes	79.7%	79.8%
no	20.3%	20.2%



Support Use Of Security Cameras By Gender



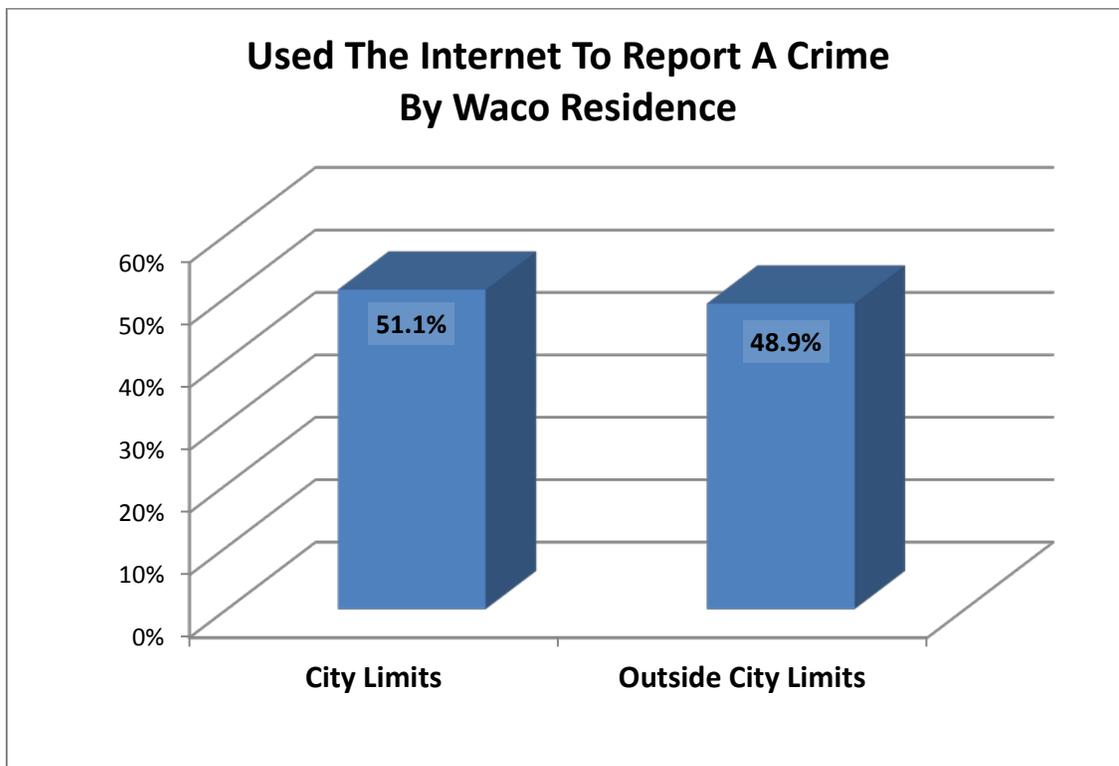
Support Use Of Security Cameras By Age



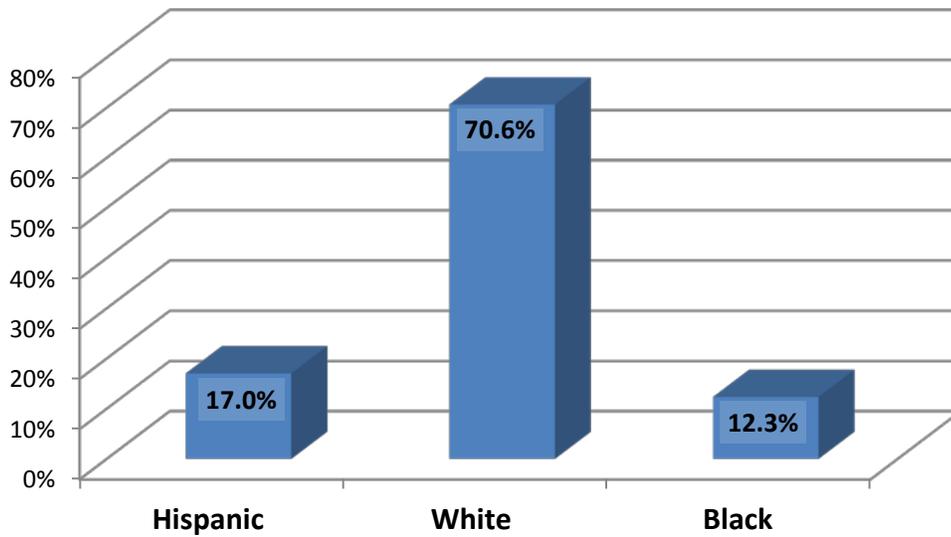
33. Have you ever used the Internet to report a crime?

(In 2001, "Would you be willing to make certain reports over the Internet?")

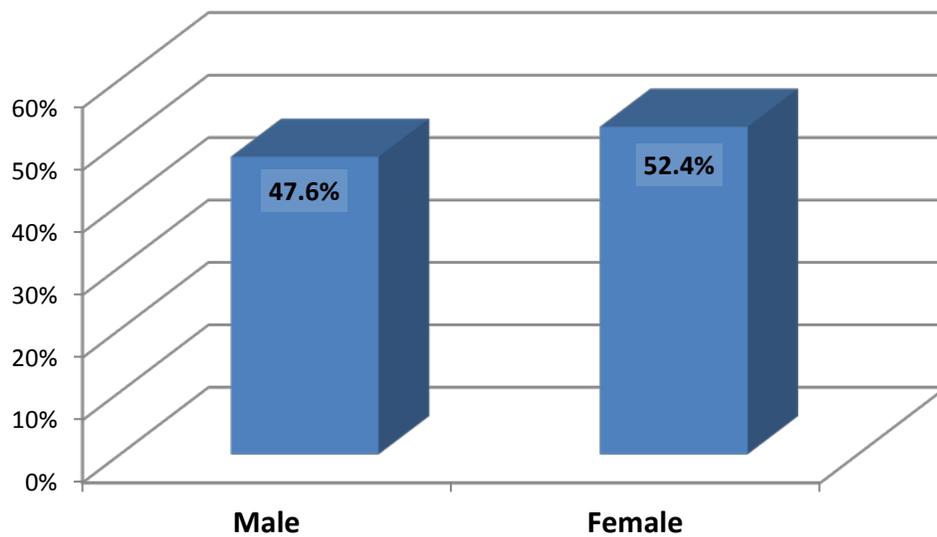
	2001	2010	2015
yes	39.9%	4.5%	2.9%
no	60.1%	95.5%	97.1%



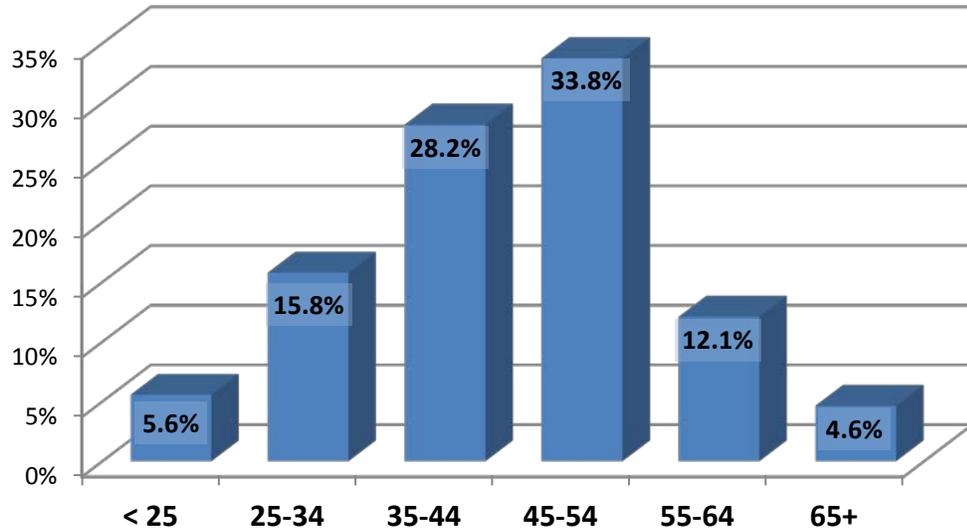
Used The Internet To Report A Crime By Race



Used The Internet To Report A Crime By Gender

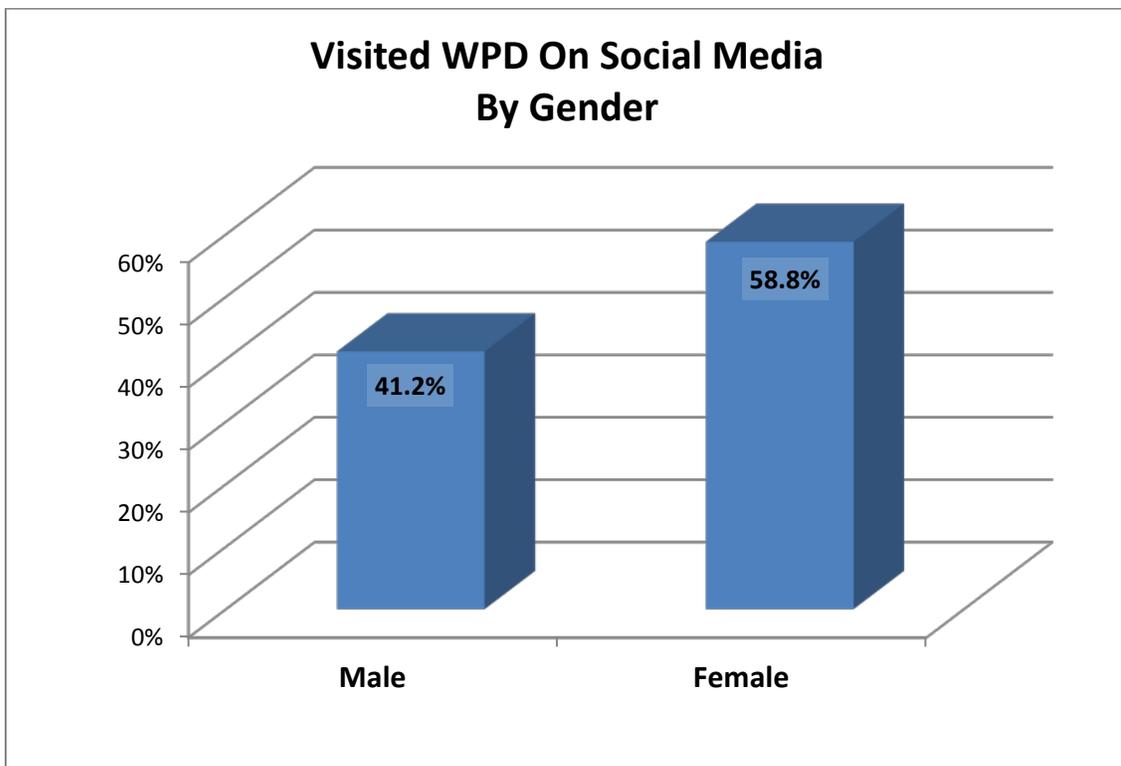


Used The Internet To Report A Crime By Age

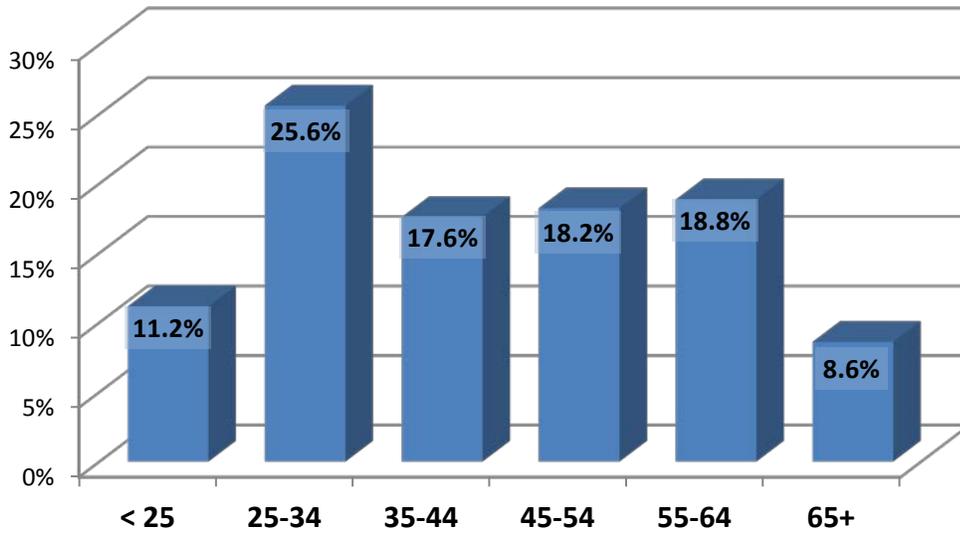


34. Have you ever visited the Waco Police Department social media pages such as Facebook or Twitter?

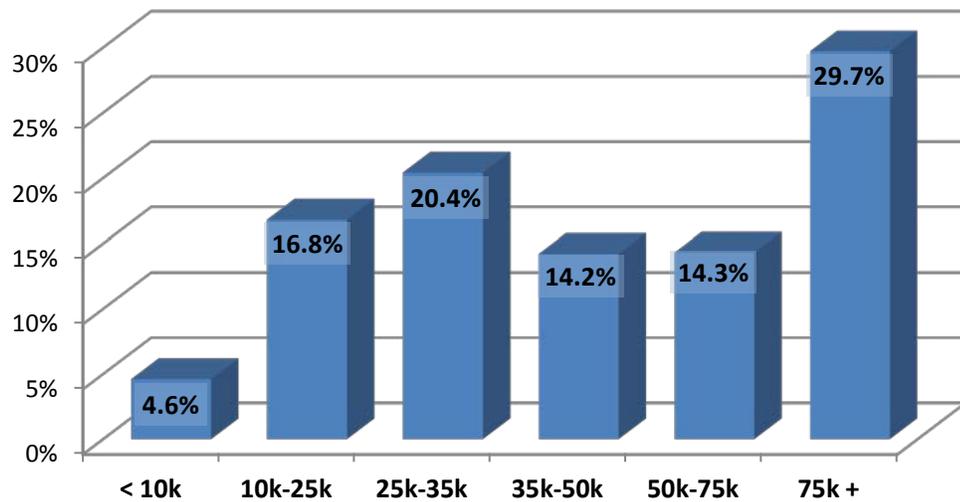
	2015
yes	18.26%
no	81.74%



Visited WPD On Social Media By Age



Visited WPD On Social Media By Income



Demographics

35. Do you describe your main racial or ethnic group as:

	2001	2010	2015
Hispanic or Latino	18.0%	13.8%	10.3%
white or Anglo	58.0%	63.5%	72.3%
black or African-American	22.1%	20.7%	15.0%
Asian	0.8%	0.7%	0.7%
*other	1.2%	1.3%	1.7%

36. Age:

	2001	2010	2015
under 25	24.5%	10.5%	6.3%
26-35	15.5%	16.0%	9.3%
36-45	17.1%	15.3%	10.9%
46-55	13.9%	21.1%	17.7%
56-65	10.8%	16.2%	22.0%
over 65	18.1%	20.0%	33.9%

37. How many years have you lived in the Waco/McLennan County area?

	2001	2010	2015
0 to 5 years	20.5%	18.4%	9.0%
6 to 20 years	24.9%	26.6%	25.3%
21 to 30 years	12.6%	17.7%	18.7%
31 to 40 years	16.3%	11.3%	14.5%
41 to 50 years	11.3%	8.7%	12.5%
over 50 years	14.4%	17.2%	20.0%



38. Do you rent or own the residence where you live?

	2001	2010	2015
own	65.2%	67.6%	76.9%
rent	34.8%	32.4%	23.14%

39. Do you live within Waco City limits?

	2015
yes	55.1%
no	44.9%

40. Do you pay property taxes in the City of Waco?

	2015
yes	47.6%
no	52.4%

41. Do you work within Waco City limits?

	2015
yes	46.9%
no	53.1%

42. Are you currently a college student?

	2001	2010	2015
yes	15.3%	11.6%	7.3%
no	84.7%	88.4%	92.7%



43. What college or university do you attend?

	2001	2010	2015
Baylor	65.9%	16.3%	20.0%
MCC	23.2%	52.5%	40.0%
TSTC	9.8	13.8%	10.5%
*other	1.1%	16.3%	29.3%

44. What is the highest grade of school you ever attended?

	2001	2010	2015
eighth grade or less	1.4%	3.1%	1.4%
part high school	6.3%	6.6%	4.6%
high school graduate	28.7%	20.9%	19.7%
technical, trade, or business school	7.2%	5.1%	4.8%
part college	28.5%	24%	26.6%
college graduate	20.8%	24.7%	27.0%
post-college graduate (e.g., MA)	7.2%	15.5%	16.2%

45. What is your marital status?

	2001	2010	2015
married	49.6%	54.8%	60.0%
widowed	9.0%	9.5%	11.0%
divorced	11.5%	12.4%	10.7%
separated	2.9%	3.0%	1.9%
never been married	27.1%	20.3%	16.4%



46. Counting yourself, how many people in your household are employed either full or part-time?

	2001	2010	2015
0	18.1%	20.6%	28.4%
1	35.8%	35.9%	32.7%
2	34.5%	33.4%	30.5%
3 or more	11.6%	9.5%	8.3%

47. How many adults 18 or older currently live in your household?

	2001	2010	2015
1	26.6%	5.2%	27.6%
2	51.2%	23.3%	54.5%
3	14.2%	56.9%	13.0%
4 or more	8.0%	14.7%	4.8%

48. How many children under age 18 currently live in your household?

	2001	2010	2015
0	67.4%	58.4%	68.8%
1	16.2%	17.1%	13.6%
2	8.7%	12.4%	10.7%
3	4.8%	8.8%	5.0%
4 or more	2.9%	3.3%	1.9%

49. Please tell me approximately where the total income for all members of your household falls:

	2001	2010	2015
Less than \$10,000	9.5%	4.6%	3.7%
\$10,001- \$25,000	19.0%	16.0%	12.4%
\$25,001- \$35,000	22.5%	19.6%	16.1%
\$35,001- \$50,000	21.4%	18.6%	17.7%
\$50,001- \$75,000	17.3%	17.4%	18.3%
More than \$75,000	10.2%	23.6%	31.8%



50. To ensure that households from all areas are surveyed, will you please tell me your zip code?

	Percent	Census*		Percent	Census*
76524 (Eddy)	0.55%	1.30%	76682 (Riesel)	1.37%	1.19%
76557 (Moody)	1.19%	1.94%	76691 (West)	2.47%	2.85%
76561 (Oglesby)	0.37%	0.39%	76701 (Waco)	2.19%	0.79%
76624 (Axtell)	0.73%	0.85%	76704 (Waco)	4.11%	3.79%
76630 (Bruceville)	0.82%	0.62%	76705 (Waco)	11.15%	11.68%
76633 (China Spring)	1.83%	2.20%	76706 (Waco)	11.70%	14.33%
76638 (Crawford)	1.10%	1.26%	76707 (Waco)	4.66%	6.13%
76640 (Elm Mott)	0.82%	1.42%	76708 (Waco)	12.80%	10.03%
76643 (Hewitt)	5.85%	5.51%	76710 (Waco)	10.42%	11.91%
76654 (Leroy)	0.09%	0.07%	76711 (Waco)	1.74%	3.37%
76655 (Lorena)	4.94%	3.21%	76712 (Woodway)	13.62%	10.04%
76657 (McGregor)	3.84%	3.61%	76798 (Waco)	0.18%	0.00%
76664 (Mart)	1.46%	1.48%	*other (See Appendix)		

**Data Source: US Census, American Community Survey (2013)*

51. Sex of Respondent

	2001	2010	2015
male	45.6%	43.8%	48.5%
female	54.4%	56.2%	51.5%



APPENDIX

*OTHER RESPONSES

Question 3. Where were you when the problem or crime occurred on your most recent call?

Cheddar's	Public Venue (6)
Drug Emporium	Rental Property (2)
Friend/Relative's house (4)	Richland Mall
HEB	Storage Unit
Out of town (5)	Wal-Mart
Police Station	Whataburger

Question 6. What was it about the initial police response that caused your dissatisfaction?

(Asked only of those who were dissatisfied in Question 5)

Did not address the concern	Procedural issue
Long wait time	Problem not resolved (3)
Only asked one party's story	

Question 11. Why did you not report the crime?

(Asked only of those who did not report a crime in Question 10)

No evidence (2)	Self-incrimination (2)
Protecting someone (3)	Suspect took responsibility
Reported to other authority (3)	Unaware of crime

Question 17. What is the most important problem in your neighborhood? Please choose one problem from the following list.

Employment	Unnecessary Police Presence
Lack of Public Transportation	Violence (3)
Police Response time	Violence toward senior citizens
Solicitation	Utility Fees
Taxes	

Question 20. What one thing could be done to most improve your feeling of safety in your neighborhood?

<u>Daytime</u>	
Additional Cameras	Speed Control (10)
Community Effort (5)	Traffic Improvement (7)
Improved Police Relations with Community	
Parking Facilities	<u>Nighttime</u>
Sidewalks (8)	Sidewalks (4)
Sign to Protect Children	Speed Control (1)
Speed Bumps	Traffic Improvement (1)



Question 26. Which one of the following would most improve police performance in your neighborhood?

(The following responses were given to “something else”)

Animal Control	More Lights
Community Effort (2)	Police Body Cameras
Higher Pay for Officers (6)	Speed Control (2)
Less Police Presence	Traffic Improvements
More Diverse Police Force	Updated Police Station

Question 28. What has contributed to your increased awareness of crime problems?

Biblical prophecy	The Mayor
Baylor Emails (2)	Gun training
Increased police presence	Observation
Working for victim services	

Question 35. Do you describe your main racial or ethnic group as:

Native American (4)
Multiracial (10)
South Pacific Caribbean Islander

Question 43. What college or university do you attend?

Colorado State University	Sam Houston State University
Colorado Technical University	Temple College
Franciscan University	Texas A&M
Mary Hardin Baylor	Texas A&M Corpus Christi (2)
New Mexico State University Online	Texas Tech University
OSU	University of Phoenix

Question 50. To ensure that households from all areas are surveyed, will you please tell me your zip code? (Each zip code listed below represents less than 1% of the total sample)

76702 (6)
76709 (1)
76714 (3)
76715 (1)
76716 (6)
76795 (4)
76797 (5)
76999 (1)
Other-Unspecified (183)

