



**CITY OF WACO**

## **Municipal Information Services**

Post Office Box 2570  
Waco, Texas 76702-2570  
254 / 750-5635  
Fax: 254 / 750-5634  
www.waco-texas.com

---

### **FOR IMMEDIATE RELEASE:**

**Contact:** Charles A. (Chuck) Dowdell, Director  
City of Waco Solid Waste Services  
254-750-1601 (Schroeder Operations Office)  
254-715-4822 Cell  
CharlesD@ci.waco.tx.us

## **Waco Solid Waste Services Update: Brush, Downed Limb Collection**

Waco, Texas (June 24, 2014) – The City of Waco Solid Waste Services Department offers the following update for customers served by the department:

Due to the recent winds and damaging storm activity in the region, Solid Waste Services has received an unusually high volume of call-ins for brush and downed limb collections. While Solid Waste is responding by extending its hours and collection operations, the volume of service requests will delay brush and downed limb collections by two to three weeks.

The department is asking that customers please call in at (254) 299-2612 to report their brush and limb collection requests.

As of this morning, Solid Waste Services has received more than 600 call-in service orders for brush and limb collection (triple the usual number), and the department expects hundreds more, based on the number of piles visible throughout the city's neighborhoods.

In addition, more damaging storms are predicted. To handle present requests and future incoming calls for storm-related collection, Solid Waste has added additional roll-offs to accompany brush trucks for pickup. Many of the downed trees are larger than the capacity of one truckload and require additional trips to the same residence. Brush trucks are running six days a week (Monday through Friday, and a half-day Saturday) to speed up the collection process.

City departments have been working together to respond swiftly to complications caused by heavy storms and flash flooding. On Monday, the Street Department dispersed crews in routes to uncover storm water grates clogged with debris, dress up backfilled Utility cuts, pick up debris, unblock inlets and cone off fallen trees and power lines. Solid Waste Services is also assisting Parks and Recreation by collecting piles of debris that have been coned off.

The City's Solid Waste Department asks that citizens be patient while crews work extended days and hours to collect all of debris from the storm.

###