



CITY OF WACO

Municipal Information

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Water Utility Services to Conduct System-Wide Cleaning

The City of Waco Water Utilities Services will conduct a *system-wide cleaning* beginning around the end of November and continuing for approximately two or three weeks.

This *system-wide cleaning* will consist of changing the disinfection method from monochloramines to chlorine only, for the purpose of cleaning, or refreshing, the entire system. This type of cleaning is recognized by the American Water Works Association as a best management practice and is proven to sustain high quality water, reduce maintenance and extend the overall life of the system.

The water will not be harmful and will remain completely safe to use and consume. The only noticeable impact for consumers will be a possible bleach or chlorine smell to the water, early on in the process.

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The exact timing of this *system-wide cleaning* will depend on weather conditions and water system demand, but it will **begin no earlier than November 28 and will end (return to monochloramine disinfection) no later than December 31.**

The City of Waco conducted a similar system-wide cleaning in 2007.

Anyone with questions or concerns about this process may contact customer service at 299-CITY (2489).

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