

# What you should know about PrimeRxSpecialty<sup>SM</sup>



## Overview

Specialty medications are used to treat serious or chronic medical conditions, such as multiple sclerosis, hemophilia, hepatitis and rheumatoid arthritis. These medications are typically injectable and can be self-administered by a patient or family member.

## What are the advantages of the PrimeRxSpecialty network?

**Quality** — PrimeRxSpecialty network pharmacies are accredited by JCAHO (Joint Commission on Accreditation of Healthcare Organizations), which ensures the highest standard of pharmacy care. They are experts in supplying medications and services to patients living with complex health conditions. Additionally, their pharmacists, nurses and care coordinators offer these additional support services:

- Injection administration support to answer any questions you may have about self-administered medications
- Access to educational materials about your condition and the medications you are taking
- 24-hour access to network pharmacists who can help you manage medication side effects

**Save money** — Order your specialty medication on a monthly basis from a PrimeRxSpecialty network pharmacy and pay your plan's applicable in-network copay or coinsurance amount.

**Save time** — Specialty medications are conveniently delivered to your home or directly to your physician's office.

## How do I use the PrimeRxSpecialty network?

The PrimeRxSpecialty network provides a convenient, cost effective way for you to order specialty medications for delivery directly to your home or to your physician's office.

Please follow these easy ordering guidelines:

1. Have your prescription information, the prescribing physician's contact information, and your Blue Cross and Blue Shield of Texas ID card available when you are ready to get started in the specialty drug program.
2. Call one of the specialty pharmacies listed on the back of this flyer to get started and to make sure you continue to receive the drug you need.

## How do I order refills?

A patient care coordinator will contact you prior to your scheduled refill. He or she will confirm your current prescription and dosage, discuss any changes your physician has ordered, and whether you are experiencing any adverse effects. Care coordinators will assist with these and other related concerns and will coordinate your next shipment of specialty medication.



# BlueCross BlueShield of Texas



## Will all of my prescription medications be dispensed through the PrimeRxSpecialty network?

**No.** Only select injectable and oral medications will be dispensed through the PrimeRxSpecialty network. You can find out if your medications are available through a PrimeRxSpecialty network pharmacy by calling a customer service representative at the number listed on the back of your member ID card.

## Does the network specialty pharmacy have to arrange delivery every time I get a new shipment of medication?

**Yes.** Specialty medications typically require special handling and storage. It is recommended that you sign for the delivery of your medications to ensure they are not left in conditions where they may spoil or be lost. If the specialty medication is to be injected at your physician's office, it will be shipped directly there. A patient care coordinator will call and remind you to arrange an appointment to receive your injection.

## How will my out of pocket costs be affected if I decide to use a PrimeRxSpecialty network pharmacy?

If you use a PrimeRxSpecialty network pharmacy, you will pay your plan's applicable coinsurance or copay amount for the specialty medication. If you use a pharmacy other than one of the three specialty network pharmacies listed on this flyer, you'll pay an out of pocket cost for your specialty medication.

## PrimeRxSpecialty offers you three choices in professional specialty network pharmacies.

PrimeRxSpecialty network pharmacies were selected for their outstanding customer service and dedication to you, the patient. These pharmacies are experts in handling the types of medications you are taking.

### Accredo

ph 800.364.0647  
fax 866.489.1907  
[www.accredohealthgroup.com](http://www.accredohealthgroup.com)

### McKesson Specialty

ph 888.456.7274  
fax 888.591.8482  
[www.mckesson.com](http://www.mckesson.com)

### OptionCare

ph 866.380.0037  
fax 888.570.4700  
[www.optioncare.com](http://www.optioncare.com)

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