



## Municipal Information Services

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February 20, 2009

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## Update: Water Main Break

The break in the 16" water line that occurred Thursday morning near Wickson Road on Highway 84 has been repaired and citizens in the Highway 84 subdivisions should have normal pressure. By TCEQ rules, before the boil order can be officially lifted all ten subdivisions affected must be flushed.

The flushing process has already begun and requires turning the water meter off at every home in a subdivision for a period of approximately four hours while the lines are flushed. Water customers will be advised of the cut off and flush by door hangers. As a subdivision is complete, the water is safe to use but by TCEQ rules the City cannot lift the boil order until the entire affected area is complete which may be sometime Monday. City crews will discontinue flushing at 5pm each day to allow residents to have water to use and carry on normal functions during the evening and early morning.

A boil notice is issued as a precaution and does not necessarily mean your water is not safe to drink. It is a recommendation that prior to consumption it be boiled. Bathing, washing both dishes and clothes and other uses should be ok as long as you have pressure. The Chevron Store on Hwy 84 and Harris Creek Road will continue to provide free bottled water for customers in the affected area until the boil notice is lifted.

This is the first boil notice the City of Waco has had to issue since 2005 and although line breaks cannot be avoided or predicted, the Waco Water Utility department apologizes for any inconvenience this has caused but we are dedicated to insuring that the water you receive is of the highest quality possible.

For more information or to ask questions, call the Water Office hotline at 299-CITY (2489).

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